ELECTRONIC HOOK SWITCH (EHS) SOLUTIONS
Discover freedom with a wireless Jabra headset optimized for your desk phone!

Jabra Electronic Hook Switch (EHS) provides a solution that enable remote operation, e.g., answer/end functions, of compatible Jabra wireless headsets with various phones, thus eliminating the need for a mechanical handset lifter.

WHY EHS?
As mobility within the working environment continues to increase, it is vital that employees have business tools that enable them to work efficiently regardless of location. With an EHS solution they can roam within the facility and still do business on the spot! Jabra wireless headsets with EHS functionality boost productivity as they provide the user with the ability to answer and end a call, while away from their desk.

The EHS adapter allows the user to:
- Hear ring tones
- Answer and end calls
- Adjust the volume
- Mute the microphone
All from your headset

All quite convenient, when you are up to 150 meters away from your desk!

WHY JABRA HEADSETS?
Jabra headsets are more ergonomic and convenient to use, enhancing flexibility and the ability to multitask with maximum efficiency. Once you discover the benefits of hands-free telephony, you never want to go back to traditional handsets.

FREEDOM FOR ALL
Jabra headsets allow you to search for documents, make copies or enter data on your PC while talking to a customer. With a wireless headset you can enjoy freedom of movement up to 150 meters away from your desk. As a result you can provide better service and use time more effectively by reducing the call-back rate. Conference calls are a growing part of communication with colleagues and partners. A wireless headset with mute functionality allows you to stretch your legs and walk around during a long call without background noise interfering with the call.

HANDS-FREE EFFICIENCY
Multitask with maximum efficiency; find documents or information to solve customer issues while on a call.

✓ WIRELESS MOBILITY
Move up to 150 meters away from your desk.

✓ COMFORT AND ERGONOMICS
Headsets prevent aching muscles and neck strain.

✓ SAFE AND SECURE
PeakStop™ technology protects users hearing from sudden loud noises. Tested for safety of radiated emissions. Encrypted voice calls in wireless headsets.

✓ SOUND ECONOMICS
Improvement in employee productivity significantly outweighs the headsets costs. Do your own calculation on how soon your headset will have earned itself with the Jabra ROI calculator: www.jabra.com/roi
Jabra offers a range of EHS enabled headsets designed for different needs and situations in offices and contact centers. Lightweight design and multiple wearing styles provide exceptional comfort. Jabra has won numerous prizes for both design and functionality.

Jabra EHS enabled headsets work with desk phones from the world’s leading phone manufacturers – including Aastra, Alcatel-Lucent, Avaya, Cisco, Nortel, Polycom, ShoreTel, Siemens, Snom and Toshiba.

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### JABRA HEADSETS WITH EHS CAPABILITIES

<table>
<thead>
<tr>
<th>HEADSET</th>
<th>RANGE</th>
<th>TALK TIME</th>
<th>TOUCH SCREEN</th>
<th>AUTO SET-UP</th>
<th>WIDEBAND SOUND</th>
<th>2 MIC NOISE BLACKOUT™</th>
<th>NOISE-CANCELLING MICROPHONE</th>
<th>FULL HEARING PROTECTION</th>
<th>WEARING STYLES IN BOX</th>
<th>CONFERENCE FUNCTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jabra Pro 9400 Series</td>
<td>150m</td>
<td>Up to 10 hrs</td>
<td>Yes (Not Jabra PRO 9450)</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Headband + earhook + neckband* (Neckband only included with Jabra PRO 9470)</td>
<td>Yes</td>
</tr>
<tr>
<td>Jabra Go 6470</td>
<td>Up to 120m</td>
<td>Up to 6 hrs</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>Headband</td>
<td>Yes</td>
</tr>
<tr>
<td>Jabra Pro 920</td>
<td>Up to 120m</td>
<td>Up to 8 hrs</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>Headband + earhook + neckband (Neckband only included with Jabra GN9350e)</td>
<td>Yes</td>
</tr>
<tr>
<td>Jabra GN9350e/ Jabra GN9330e</td>
<td>150m</td>
<td>Up to 9 hrs (Around the clock talk time with additional battery)</td>
<td>No</td>
<td>No</td>
<td>Yes</td>
<td>No</td>
<td>No</td>
<td>Yes</td>
<td>Headband + earhook</td>
<td>Yes</td>
</tr>
<tr>
<td>Jabra GN9120 EHS/ Jabra GN9125</td>
<td>150m</td>
<td>Up to 12 hrs</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>Yes</td>
<td>Headhook in two sizes and Ultimate-fit EarGel™</td>
<td>Yes</td>
</tr>
<tr>
<td>Jabra Go 660</td>
<td>Up to 10m</td>
<td>Up to 5.5 hrs</td>
<td>No</td>
<td>No</td>
<td>Yes</td>
<td>No</td>
<td>Yes</td>
<td>Yes</td>
<td>Earhook in two sizes</td>
<td>No</td>
</tr>
</tbody>
</table>

*Range and talk time vary according to the environment in which the headset is used

**Range depends on the device with which the headset is connected

*Neckband available as accessory. Jabra PRO 9460 Duo and Jabra PRO 9465 Duo, headband only

*For Jabra GN9330e and Jabra GN9120 EHS/jabra GN9125 built-in basic Jabra PeakStop™ protection

*Neckband and earhook available as accessory

Detailed set up information can be found in the headset user manuals. Set up information on various phones subject to change. Please see the phone manual for an updated guide.

For more information visit www.jabra.com
SUPPORTED AASTRA IP PHONES

Aastra 6771
Aastra 6773/ip
Aastra 6775/ip

Aastra 7434ip
Aastra 7444ip

Aastra 5370
Aastra 5370ip

Aastra 5380
Aastra 5380ip

Aastra 6739i

Aastra 6753i (53i)
Aastra 6755i (55i)

Aastra 6757i (57i)
- only available in NA

Aastra 6757i CT (57i)

Jabra LINK™ 14201-10 EHS Adapter

Jabra PRO™ 9400 Series
Jabra GO™ 6470
Jabra PRO™ 920

Jabra GN9350e/
Jabra GN9330e

Jabra GN9350e/
Jabra GN9125

1 Jabra PRO 9400 Series headsets, Jabra GD 660 and Jabra GD 6430 provide EHS via Bluetooth® connection with Aastra 6739

See page 32 for order info For more information and disclaimer, visit www.jabra.com/astra
SET UP INFORMATION

To connect your Aastra phone and Jabra headset with the DHSG cable, just follow these simple steps:

SETTING UP THE AASTRA IP PHONE
1. Plug the single end of the Y cable in the headset socket on the phone’s headset port.
2. Connect the large plug in the other end to the AUX port on the headset base.
3. Plug the smaller RJ9 in the normal phone socket on the headset base.

Setting up Jabra PRO™ 9400 and Jabra GO™ 6470 – follow the guide on page 31.

SETTING UP Jabra PRO™ 920
1. Connect the Jabra LINK™ adapter as shown in adapter documentation supplied with the Jabra LINK™. On some phones the telephone cable will also need to be connected.
2. Call your connected desk phone using another phone to enable the Jabra LINK™ adapter. Wait 10 seconds before answering.
3. Set a clear dial tone. Locate the clear dial tone switch on the back of the Jabra PRO 920 base and rotate to “A”.
4. Set the Microphone volume. Make a call to test your speaking volume. The listener should not adjust their own volume. You may adjust your microphone speaking volume using the + / - volume buttons.

SETTING UP Jabra GN9350e
1. Open up the cover on the base unit.
2. On the LCD display, navigate to the handset picture.
3. Navigate to the DHSG mode and select it by pressing the OK button.
4. Set Compatibility selector in position “A”.

SETTING UP Jabra GN9330e
1. Place the headset in the base with its indicators facing you.
2. Press the Telephone button on the Base for 6 seconds while the headset is in the base until the headset’s blue LED is flashing rapidly.
3. Use the volume up/down button to shift between the different EHS settings – see table below.

The base unit’s 4 battery indicators show which EHS mode the Jabra GN9330e is in.

Note: If more than 15 seconds elapse without pressing the volume + or volume – button, the last selected interface will be activated.

4. Set the base unit to the DHSG mode.
5. To set the EHS mode, press the Telephone button on the Base for 6 seconds until the 4 battery indicators flash once. Now wait 5 seconds and the headset is initialized.
6. Set Compatibility selector in position “A”.

SETTING UP Jabra GN9120 EHS/
Jabra GN9125
1. Set Compatibility selector (Telephone Termination Switch Wheel) in position “A”.
2. Set the base unit to the DHSG mode by keeping the headset in the base and hold the volume + / - buttons on the headset for 6 seconds until the red light on the base flashes rapidly.
3. Scroll through the four different settings using + / - and set to the lips icon. Leave for 15 seconds until the unit has displayed the confirmation flash sequence and it is ready to go!

For more information and disclaimer, visit www.jabra.com/aasta
SUPPORTED ALCATEL-LUCENT IP PHONES

Alcatel 8-Series (IP)
IP Touch 4028 EE
IP Touch 4038 EE
IP Touch 4068 EE

Alcatel 7-Series (IP)
IP Touch 4029
IP Touch 4039

Alcatel 9-Series (UA)
4029
4039

Jabra LINK™ 14201-20 EHS Adapter

Jabra LINK™ 14201-09 EHS Adapter

Jabra PRO™ 9400 Series
OR
Jabra GO™ 6470
OR
Jabra PRO™ 920
OR
Jabra GN9350e/
Jabra GN9330e
OR
Jabra GN9125 EHS2/
Jabra GN9125³

¹ "Silent Mode" or "Progressive ringing" must not be selected on the telephone
² MSH enabled model. Jabra GN9125 is not compatible with MSH mode
³ Jabra GN9120 EHS is not compatible with MSH mode

See page 32 for order info
For more information and disclaimer, visit www.jabra.com/alcatel
SET UP INFORMATION

To connect your Alcatel-Lucent phone and Jabra headset with the MSH 14201-09 cable, just follow these simple steps:

1. Connect the Jabra LINk™ adapter as shown in adapter documentation supplied with the Jabra LINk™. On some phones the telephone cable will also need to be connected.
2. Call your connected desk phone using another phone to enable the Jabra LINk™ adapter. Wait 10 seconds before answering.
3. Set a clear dial tone. Locate the clear dial tone switch on the back of the Jabra PRO 920 base and rotate to “A”.
4. Set the Microphone volume. Make a call to test your speaking volume. The listener should not adjust their own volume. You may adjust your microphone speaking volume using the + / - volume buttons.

SETTING UP Jabra PRO™ 920

1. Connect the Jabra LINk™ adapter as shown in adapter documentation supplied with the Jabra LINk™. On some phones the telephone cable will also need to be connected.
2. Call your connected desk phone using another phone to enable the Jabra LINk™ adapter. Wait 10 seconds before answering.
3. Set a clear dial tone. Locate the clear dial tone switch on the back of the Jabra PRO 920 base and rotate to “A”.
4. Set the Microphone volume. Make a call to test your speaking volume. The listener should not adjust their own volume. You may adjust your microphone speaking volume using the + / - volume buttons.

SETTING UP Jabra GN9350e

1. Open up the cover on the base unit.
2. On the LCD display, navigate to the handset picture.
3. Navigate to the MSH mode and select it by pressing the OK button.
4. Set Compatibility selector in position “A”.
5. With the cable marked white D, connect the Headset / Handset socket on your Jabra LINK™ EHS Adapter to the 3.5 mm headset socket on the side of your desk phone.
6. With the cable marked orange A, connect the COM socket on your Jabra LINK™ EHS Adapter to the modular socket on your desk phone marked with a “Bell” icon.
7. With the cable marked red, connect the AUX socket on your headset base unit to the Jabra LINK™ EHS Adapter AUX socket.

SETTING UP Jabra GN9330e

1. Place the headset in the base with its indicators facing you.
2. Press the Telephone button on the Base for 6 seconds while the headset is in the base until the headset’s blue LED is flashing rapidly.
3. Use the volume up/down button to shift between the different EHS settings – see table below.

The base unit’s 4 battery indicators show which EHS mode the Jabra GN9330e is in.

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>MSH</td>
<td>MSH (Disabled)</td>
</tr>
<tr>
<td>DHSG</td>
<td>DHSG (Default)</td>
</tr>
<tr>
<td>AEI</td>
<td>AEI (Bell)</td>
</tr>
<tr>
<td>VHS</td>
<td>VHS (Vocalization)</td>
</tr>
</tbody>
</table>

Note: If more than 15 seconds elapse without pressing the volume + or volume – button, the last selected interface will be activated.

4. Set the base unit to the MSH mode.
5. To set the EHS mode, press the Telephone button on the Base for 6 seconds until the 4 battery indicators flash once. Now wait 5 seconds and the headset is initialized.
6. Set Compatibility selector in position “A”.

SETTING UP Jabra GN9120 EHS/
Jabra GN9125

1. Set Compatibility selector (Telephone Termination Switch Wheel) in position “A”.
2. Set the base unit to the MSH mode by keeping the headset in the base and hold the volume + / - buttons on the headset for 6 seconds until the red light on the base flashes rapidly.
3. Scroll through the four different settings using + / - and set to the lips icon. Leave for 15 seconds until the unit has displayed the confirmation flash sequence and it is ready to go!

TO INSTALL YOUR Jabra LINK™ 14201-20 EHS ADAPTER WITH YOUR ALCATEL PHONE SETTINGS

1. Install your headset solution to your desk phone according to the headset manual.
3. Ensure your headset base unit EHS mode is set up to DHSG - see headset manual.

CONNECTIONS

4. With the cable included with your headset system, connect the phone socket on your headset base unit to the phone socket on your Jabra LINK™ EHS Adapter.

ALCATEL CABLES

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>EE4028</td>
<td>Cable marked: D White</td>
</tr>
<tr>
<td>EE4038</td>
<td>Cable marked: Red</td>
</tr>
<tr>
<td>EE4068</td>
<td>Cable marked: A Orange</td>
</tr>
<tr>
<td>EE4065</td>
<td>Telephone cord</td>
</tr>
</tbody>
</table>

Note: The marked end of each cable must be connected to the Jabra LINK™ EHS adapter.

USING DICTAPHONE OUTPUT

The dictaphone output can be used to record a conversation in both directions. A 2.5 mm jack to 3.5 mm jack cable is not included but can be ordered as an accessory (Part Number 14201-21).

CLEANING THE Jabra LINK™ EHS ADAPTER

Only use a soft – and, if necessary, slightly damp – cloth for cleaning the Jabra LINK™ EHS Adapter. Do not use any solvents or cleansing agents as these can damage the finish of the Jabra LINK™ EHS Adapter.

For more information and disclaimer, visit www.jabra.com/alcatel
SUPPORTED AUDIOCODES IP PHONES

AudioCodes 310HD

AudioCodes 320HD

EHS with AudioCodes Adapter
Available from your AudioCodes reseller
Please contact AudioCodes for part number information

Jabra PRO™ 9400 Series

OR

Jabra GO™ 6470

OR

Jabra PRO™ 920

OR

Jabra GN9350e/
Jabra GN9330e

OR

Jabra GN9120 EHS/
Jabra GN9125

See page 32 for order info
For more information and disclaimer, visit www.jabra.com

SET UP INFORMATION

To connect your AudioCodes phone and Jabra headset with the EHS cable, just follow these simple steps:

SETTING Jabra PRO™ 9400 and Jabra GO™ 6470 – follow the guide on page 31.

SETTING UP Jabra PRO™ 920

1. Connect the Jabra LINk™ adapter as shown in adapter documentation supplied with the Jabra LINk™. On some phones the telephone cable will also need to be connected.
2. Call your connected desk phone using another phone to enable the Jabra LINk™ adapter. Wait 10 seconds before answering.
3. Set a clear dial tone. Locate the clear dial tone switch on the back of the Jabra PRO 920 base and rotate to “A”.
4. Set the Microphone volume. Make a call to test your speaking volume. The listener should not adjust their own volume. You may adjust your microphone speaking volume using the + / - volume buttons.

SETTING Jabra GN9350e

1. Open up the cover on the base unit.
2. On the LCD display, navigate to the handset picture.
3. Navigate to the DHSG mode and select it by pressing the Ok button.
4. Set Compatibility selector in position “A”.

SETTING UP Jabra GN9330e

1. Place the headset in the base with its indicators facing you.
2. Press the Telephone button on the Base for 6 seconds while the headset is in the base until the headset’s blue LED is flashing rapidly.
3. Use the volume up/down button to shift between the different EHS settings – see table below.

The base unit’s 4 battery indicators show which EHS mode the Jabra GN9330e is in.

<table>
<thead>
<tr>
<th>Mode</th>
<th>Battery Indicators</th>
</tr>
</thead>
<tbody>
<tr>
<td>MSH</td>
<td></td>
</tr>
<tr>
<td>RHL (Default)</td>
<td></td>
</tr>
<tr>
<td>DHSG</td>
<td></td>
</tr>
<tr>
<td>AEI</td>
<td></td>
</tr>
</tbody>
</table>

Note: If more than 15 seconds elapse without pressing the volume + or volume - button, the last selected interface will be activated.

4. Set the base unit to the DHSG mode.
5. Set the EHS mode, press the Telephone button on the Base for 6 seconds until the 4 battery indicators flash once. Now wait 5 seconds and the headset is initialized.
6. Set Compatibility selector in position “A”.

SETTING UP Jabra GN9120 EHS/ Jabra GN9125

1. Set Compatibility selector (Telephone Termination Switch Wheel) in position “A”.
2. Set the base unit to the DHSG mode by keeping the headset in the base and hold the volume + / - buttons on the headset for 6 seconds until the red light on the base flashes rapidly.
3. Scroll through the four different settings using + / - and set to the lips icon. Leave for 15 seconds until the unit has displayed the confirmation flash sequence and it is ready to go!
**SUPPORTED AVAYA PHONES**

**IP PHONES**
- Avaya 2420
- Avaya 5420
- Avaya 4610/4610SW - Firmware> 1.8
- Avaya 4620/4620SW - Firmware> 1.8
- Avaya 4621/4621SW - Firmware> 1.8
- Avaya 4622/4622SW - Firmware> 1.8
- Avaya 4625/4625SW - Firmware> 1.8
- Avaya 4630/4630SW - Firmware> 1.8
- Avaya 5610
- Avaya 5620
- Avaya 5621
- Avaya 5625

**DIGITAL PHONES**
- Avaya 1408
- Avaya 1416
- Avaya 2410
- Avaya 5410
- Avaya 6416D+M
- Avaya 6424D+M

**IP PHONES**
- Avaya 1608¹
- Avaya 1616²
- Avaya 9404
- Avaya 9408
- Avaya 9504
- Avaya 9508
- Avaya 9608
- Avaya 9610
- Avaya 9611G
- Avaya 9620/20C/20L
- Avaya 9621G
- Avaya 9630/30G
- Avaya 9640/40C/40G
- Avaya 9641G
- Avaya 9650/50C
- Avaya 9670³

**IP PHONES**
- Avaya 1120E²
- Avaya 1140E²
- Avaya 1150E²
- Avaya 1160E²

**OR**
- Jabra PRO™ 9400 Series
- Jabra GO™ 6470
- Jabra PRO™ 920
- Jabra GN9350e/
  Jabra GN9330e
- Jabra GN9120 EHS/
  Jabra GN9125

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¹ Minimum FW for 1608/1616 phones is 1.300B
² Former Nortel deskphone series Nortel 1120E, Nortel 1140E, Nortel 1150E and Nortel 1165E. UNIStim firmware release 5.2 for IP Phones is available for download from the "Software Download" link under "Support and Training" on the Nortel website located at: http://support.nortel.com
³ Jabra PRO 9400 Series headsets and Jabra GO 6470 provide EHS via Bluetooth connection with Avaya 9670G.

For more information and disclaimer, visit www.jabra.com/avaya

See page 32 for order info
To connect your Avaya phone and Jabra headset with the Jabra LINK™ 14201-19 EHS adapter, just follow these simple steps:

**Setting up Jabra PRO™ 9000 and Jabra GO™ 6470** – follow the guide on page 31.

**SETTING UP Jabra PRO™ 920**
1. Connect the Jabra LINK™ adapter as shown in adapter documentation supplied with the Jabra LINK™. On some phones the telephone cable will also need to be connected.
2. Call your connected desk phone using another phone to enable the Jabra LINK™ adapter. Wait 10 seconds before answering.
3. Set a clear dial tone. Locate the clear dial tone switch on the back of the Jabra PRO 920 base and rotate to “A”.
4. Set the Microphone volume. Make a call to test your speaking volume. The listener should not adjust their own volume. You may adjust your microphone speaking volume using the + / - volume buttons.
5. Set Compatibility selector in position “A”.
6. With the cable marked red, connect the Headset / Handset socket on your Jabra LINK™ EHS Adapter to the 2.5 mm jack to the ring tone detector on your desk phone.

**SETTING UP Jabra GN9350e**
1. Place the headset in the base with its indicators facing you.
2. Press the Telephone button on the Base for 6 seconds until the headset is in the base until the headset’s blue LED is flashing rapidly.
3. Use the volume up/down button to shift between the different EHS settings – see table below.
4. Set the base unit to the DHSG mode.
5. To set the EHS mode, press the Telephone button on the Base for 6 seconds while the headset is in the base. The base unit’s 4 battery indicators show which EHS mode the Jabra GN9330e is in.

**TO INSTALL YOUR JABRA LINK™ 14201-20 EHS ADAPTER WITH YOUR AVAYA PHONE SETTINGS**
1. Install your headset solution to your desk phone according to the headset manual.
3. Ensure your headset base unit EHS mode is set up to DHSG – see headset manual.

**CONNECTIONS**
4. With the cable included with your headset system, connect the phone socket in your headset base unit to the phone socket on your Jabra LINK™ EHS Adapter.
5. With the cable marked white A, B, or C, connect the Headset / Handset socket on your Jabra LINK™ EHS Adapter to the headset socket on your desk phone - ensure you select the right cable for your Avaya desktop phone. See the Cable Matrix section.
6. With the cable marked purple, connect the 2.5 mm jack to the ring tone detector socket in the Jabra LINK™ EHS Adapter, and place the ring sensor as close as possible to the ringer sound outlet on your desk phone.

7. With the cable marked red, connect the AUX socket on your headset base unit to the Jabra LINK™ EHS Adapter AUX socket.

**AVAYA CABLES**

<table>
<thead>
<tr>
<th>AVAYA PHONE</th>
<th>CABLES</th>
</tr>
</thead>
<tbody>
<tr>
<td>9611G</td>
<td>Cable marked: A White</td>
</tr>
<tr>
<td>9610</td>
<td>Cable marked: Purple (Jack 2.5 mm)</td>
</tr>
<tr>
<td>9608</td>
<td>Cable marked: Red</td>
</tr>
<tr>
<td>9616-I</td>
<td>Telephone cord</td>
</tr>
<tr>
<td>9608-I</td>
<td>Cable marked: B White</td>
</tr>
<tr>
<td>9616</td>
<td>Cable marked: C White</td>
</tr>
<tr>
<td>9611</td>
<td>Cable marked: Purple (Jack 2.5 mm)</td>
</tr>
<tr>
<td>9620/C/L</td>
<td>Cable marked: Red</td>
</tr>
<tr>
<td>9621/G</td>
<td>Telephone cord</td>
</tr>
<tr>
<td>9630/G</td>
<td>Telephone cord</td>
</tr>
</tbody>
</table>

**Note:** The marked end of each cable must be connected to the Jabra LINK™ EHS adapter.

**Note:** When using the EHS adapter with Avaya phones, please note that the MFB button on your headset acts as the Master button for on- and off-hooking your telephone. This means that both devices can work independently, but the MFB may override the headset button on the telephone.

**Note:** For setup information on Avaya 1120E, Avaya 1140E and Avaya 1150E, follow the guide on page 18.
ELECTRONIC HOOK SWITCH (EHS) SOLUTIONS FOR CISCO

SUPPORTED CISCO IP PHONES

<table>
<thead>
<tr>
<th>Supported Phones</th>
<th>(Adapters)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cisco Unified IP Phone 7942G</td>
<td>Jabra LINK™ 14201-22 EHS Adapter¹</td>
</tr>
<tr>
<td>Cisco Unified IP Phone 7945G</td>
<td></td>
</tr>
<tr>
<td>Cisco Unified IP Phone 7962G</td>
<td></td>
</tr>
<tr>
<td>Cisco Unified IP Phone 7965G¹</td>
<td></td>
</tr>
<tr>
<td>Cisco Unified IP Phone 7975G¹</td>
<td></td>
</tr>
<tr>
<td>Cisco Unified IP Phone 8961</td>
<td></td>
</tr>
<tr>
<td>Cisco Unified IP Phone 9951</td>
<td></td>
</tr>
<tr>
<td>Cisco Unified IP Phone 9971</td>
<td></td>
</tr>
</tbody>
</table>

Jabra LINK™ 14201-16 EHS Adapter³

<table>
<thead>
<tr>
<th>Headset Compatibility</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jabra PRO™ 9400 Series</td>
</tr>
<tr>
<td>Jabra PRO™ 920</td>
</tr>
<tr>
<td>Jabra GN920</td>
</tr>
<tr>
<td>Jabra GN9350e/ Jabra GN9330e</td>
</tr>
<tr>
<td>Jabra GO™ 6470</td>
</tr>
<tr>
<td>Jabra GO™ 6470</td>
</tr>
<tr>
<td>Jabra GN9125</td>
</tr>
<tr>
<td>Jabra GO™ 6470</td>
</tr>
<tr>
<td>Jabra GO™ 6470</td>
</tr>
<tr>
<td>Jabra GN9350e</td>
</tr>
<tr>
<td>Jabra GO™ 6470</td>
</tr>
<tr>
<td>Jabra GO™ 6470</td>
</tr>
<tr>
<td>Jabra GO™ 6470</td>
</tr>
<tr>
<td>Jabra GO™ 6430</td>
</tr>
<tr>
<td>Jabra GO™ 660</td>
</tr>
</tbody>
</table>

Note: Headset Hookswitch Control must be enabled on each phone.

¹ EHS also possible via Cisco 7915G IP extension panel
² The Jabra PRO 9400 Series, Jabra 520, Jabra Link™ 14201-16 and Jabra Link™ 14201-22 have tested compatible with the listed Cisco Unified IP Phones.
³ HHC requires Cisco Unified Communications Manager 4.1 (3) service release 6 or above plus the 8.3 (3) phone firmware load.
⁴ Required software version: Minimum Value Pack 2. Value Pack 2 and Value Pack 3 can be downloaded via Jabra PC Suite.

See page 32 for order info For more information and disclaimer, visit www.jabra.com/cisco
**SET UP INFORMATION**

To connect your Cisco Unified IP Phone and Jabra headset with the Jabra EHS Adapter, just follow these simple steps:

**SETTING UP THE CISCO UNIFIED IP PHONE**
1. Connect the large plug to the AUX port on the phone.
2. Connect the smaller plug to the AUX port on the headset base.
3. Connect the normal audio cable to the headset socket on the phone and the phone socket on the headset base.
4. Ensure compatibility selector setting on headset base is set to “B” and EHS setting is set to DSHG. Set to CISCO on Jabra PRO 9400 Series and Jabra GO 6470 Series.

**SETTING UP THE CISCO UNIFIED IP PHONE 9971, 9951/8961**
1. Set Compatibility selector on headset base to position “A” with DHSG on headset. Set to CISCO on Jabra PRO 9400 Series and Jabra GO 6470 Series.
2. Connect via USB to side port of phone
3. Connection should read: The Jabra Link™ 14201-30 is now connected.
4. Confirm by going to Setup>Accessories in the phone. You should see the Jabra Link™ as a Device Type: Peripheral/Device Class: Audio/Configured: Yes

Setting up Jabra PRO™ 9400 and Jabra GO™ 6470 – follow the guide on page 31.

**SETTING UP JABRA PRO™ 920**
1. Connect the Jabra Link™ adapter as shown in adapter documentation supplied with the Jabra Link™. On some phones the telephone cable will also need to be connected.
2. Call your connected desk phone using another phone to enable the Jabra Link™ adapter. Wait 10 seconds before answering.
3. Set a clear dial tone. Locate the clear dial tone switch on the back of the Jabra PRO 920 base and rotate to “B”.
4. Set the Microphone volume. Make a call to test your speaking volume. The listener should not adjust their own volume. You may adjust your microphone speaking volume using the + / - volume buttons.

**SETTING UP JABRA GN9350e**
1. Open up the cover on the base unit.
2. On the LCD display, navigate to the handset picture.
3. Navigate to the DHSG mode and select it by pressing the Ok button.
4. Set Compatibility selector in position “B”.
5. To set the EHS mode, press the Telephone button on the Base for 6 seconds until the 4 battery indicators flash once. Now wait 5 seconds and the headset is initialized.
6. Set Compatibility selector in position “B”.

**SETTING UP JABRA GN9330e**
1. Place the headset in the base with its indicators facing you.
2. Press the Telephone button on the Base for 6 seconds while the headset is in the base until the headset’s blue LED is flashing rapidly.
3. Use the volume up/down button to shift between the different EHS settings – see table below.
4. Set the base unit’s 4 battery indicators show which EHS mode the Jabra GN9330e is in.

<table>
<thead>
<tr>
<th>Compatibility selector Jabra GN9350e</th>
<th>Setting up Jabra GN9330e</th>
<th>Setting up Jabra GN9120 EHS/Jabra GN9125</th>
</tr>
</thead>
<tbody>
<tr>
<td>Compatibility selector</td>
<td>Jabra Link™</td>
<td>Jabra PRO™ 920</td>
</tr>
<tr>
<td>Jabra Link™ (default)</td>
<td>DHSG</td>
<td>AET</td>
</tr>
<tr>
<td>Jabra Link™</td>
<td>DHSG</td>
<td>AET</td>
</tr>
<tr>
<td>Jabra Link™</td>
<td>DHSG</td>
<td>AET</td>
</tr>
<tr>
<td>Jabra Link™</td>
<td>DHSG</td>
<td>AET</td>
</tr>
</tbody>
</table>

Note: If more than 15 seconds elapse without pressing the volume + or volume – button, the last selected interface will be activated.

**SETTING UP JABRA GN9120 EHS/JABRA GN9125**
1. Set compatibility selector (Telephone Termination Switch Wheel) in position “B”.
2. Set the base unit to the DHSG mode by keeping the headset in the base and hold the volume + / - buttons on the headset for 6 seconds until the red light on the base flashes rapidly.
3. Scroll through the four different settings using + / - and set to the lips icon. Leave for 15 seconds until the unit has displayed the confirmation flash sequence and it is ready to go!

**SETTING UP JABRA GO™ 660**
1. Turn headset on.
2. Press and hold answer/end button until solid blue light comes on.
3. Activate Bluetooth on your phone.
4. Search for Bluetooth devices and select Jabra EXTREME.
5. Press “OK” on the phone and confirm with PIN code 0000 (4 zeros).

For more information and disclaimer, visit www.jabra.com/cisco
SUPPORTED MITEL IP PHONES

5330 IP phone
5340 IP phone
5360 IP phone

Bluetooth Module from Mitel
Bluetooth connection

Jabra PRO™ 9400 Series
Jabra GO™ 6470
Jabra PRO™ 9465
Jabra GO™ 6430
Jabra GO™ 660

*EHS is only possible on these phones when connected via the Bluetooth Module. Jabra PRO 9470 & 9465 have to be paired with the Bluetooth Module as a mobile phone.

See page 32 for order info
For more information and disclaimer, visit www.jabra.com
SUPPORTED NEC DT 730 IP PHONES

ITL-120-1P
ITL-240-1P
ITL-320-1P
ITL-8LD-1P

Jabra LINK™ 14201-31 EHS Adapter

Jabra PRO™ 9400 Series

OR

Jabra GO™ 6470

1 EHS only with SIP phone firmware (NOT N-SIP firmware with SV81/83/8500 servers)
SET UP INFORMATION

To connect your NEC phone and Jabra headset with the Jabra LINK™ 14201-31 just follow these simple steps:

SETTING UP THE NEC PHONE
1. Press “Menu”.
3. Press “Menu” > select 3 User Settings > Headset > select 1 Enable > press OK to save setting.
5. Connect Jabra EHS Adapter 14201-31 to the side 2. port on the back of the phone.

Setting up Jabra PRO™ 9400 and Jabra GO™ 6470 - follow the guide on page 31.
SUPPORTED NORTEL IP PHONES

Nortel IP phone 1120E
Nortel IP phone 1140E
Nortel IP phone 1150E
Nortel IP phone 1165E

Jabra LINK™ 14201-32 EHS Adapter

Jabra PRO™ 9400 Series
Jabra GO™ 6470
Jabra GN9350e
Jabra GN9330e
Jabra GN9120 EHS/
Jabra GN9125

1 UNIStim firmware release 5.2 for IP Phones is available for download from the “Software Download” link under “Support and Training” on the Nortel website.
2 UNIStim firmware release 5.1 required for full feature set support.

See page 32 for order info  For more information and disclaimer, visit www.jabra.com/nortel
To connect your Nortel phone and Jabra headset, just follow these simple steps:

**SETTING UP THE JABRA HEADSET**
1. Set Compatibility selector on headset base to position “A” with DHSG on headset.
2. Connect via USB port of phone.

**SETTING UP THE NORTEL PHONE**
1. In the “Preferences” menu, choose “Headsets…”.
2. Press the “Apply” button.
3. In “Active Headset Device” select the appropriate headset type from a list of Wired, USB, or Bluetooth headsets.

Selection of a particular headset type fine tunes the audio to that particular headsets type. Selecting the right headset type is therefore recommended to achieve best performance.

For more information and disclaimer, visit www.jabra.com/nortel

UNIStim firmware release 5.2 for IP Phones is available for download from the “Software Download” link under “Support and Training” on the Nortel website located at: http://support.nortel.com. The firmware is available by phone model under “Phones, Clients and Accessories”. These firmware loads have not been introduced as the default loads for the IP Phones shipped from Nortel, and must be installed by your system administrator.
SUPPORTED POLYCOM IP PHONES

- SoundPoint® IP 650 phone
- SoundPoint® IP 560 phone
- SoundPoint® IP 550 phone
- SoundPoint® IP 670 phone
- SoundPoint® IP 430/450 phone
- SoundPoint® IP 320/321 phone
- SoundPoint® IP 330/331 phone
- SoundPoint® IP 335 phone
- VVX 1500 phone

Jabra LINK™ 14201-17 EHS Adapter

OR

- Jabra PRO™ 9400 Series
- Jabra GO™ 6470
- Jabra PRO™ 920
- Jabra GN9350e/
  Jabra GN9330e
- Jabra GN9120 EHS/
  Jabra GN9125

1 2.5mm adapter required for 320/321/330/331 models. Part No. 8800-00-75
You must be running SIP application version 3.0 or later and BootRom 4.1.0 or later

See page 32 for order info  For more information and disclaimer, visit www.jabra.com/polycom
SET UP INFORMATION

To connect your Polycom phone and Jabra headset with the Jabra LINK™ 14201-17, just follow these simple steps:

SETTING UP THE POLYCOM PHONE
1. Press “Menu”.
2. Select Settings>Basic>Preferences> Head-set>Analog Headset Mode.
3. Use the up and down arrow keys to select Jabra Mode, then press the Select soft key.
4. Press “Menu” or the exit soft key to return to the idle display.

Setting up Jabra PRO™ 9400 and Jabra GO™ 6470 – follow the guide on page 31.

SETTING UP Jabra PRO™ 920
1. Connect the Jabra LINK™ adapter as shown in adapter documentation supplied with the Jabra LINK™. On some phones the telephone cable will also need to be connected.
2. Call your connected desk phone using another phone to enable the Jabra LINK™ adapter. Wait 10 seconds before answering.
3. Set a clear dial tone. Locate the clear dial tone switch on the back of the Jabra PRO 920 base and rotate to “A”.
4. Set the Microphone volume. Make a call to test your speaking volume. The listener should not adjust their own volume. You may adjust your microphone speaking volume using the + / - volume buttons.

SETTING UP Jabra GN9350e
1. Open up the cover on the base unit.
2. On the LCD display, navigate to the handset picture.
3. Navigate to the DMSG mode and select it by pressing the OK button.
4. Set Compatibility selector in position “A”.

SETTING UP Jabra GN9330e
1. Place the headset in the base with its indicators facing you.
2. Press the Telephone button on the Base for 6 seconds while the headset is in the base until the headset’s blue LED is flashing rapidly.
3. Use the volume up/down button to shift between the different EHS settings – see table below.

The base unit’s 4 battery indicators show which EHS mode the Jabra GN9330e is in.

Note: If more than 15 seconds elapse without pressing the volume + or volume - button, the last selected interface will be activated.

4. Set the base unit to the DMSG mode.
5. To set the EHS mode, press the Telephone button on the Base for 6 seconds until the 4 battery indicators flash once. Now wait 5 seconds and the headset is initialized.
6. Set Compatibility selector in position “A”.

SETTING UP Jabra GN9120 EHS/Jabra GN9125
1. Set Compatibility selector (Telephone Termination Switch Wheel) in position “A”.
2. Set the base unit to the DMSG mode by keeping the headset in the base and hold the volume + / - buttons on the headset for 6 seconds until the red light on the base flashes rapidly.
3. Scroll through the four different settings using + / - and set to the lips icon. Leave for 15 seconds until the unit has displayed the confirmation flash sequence and it is ready to go!

For more information and disclaimer, visit www.jabra.com/polycom
SUPPORTED SHORETEL IP PHONES

- IP 212k
- IP 230
- IP 265
- IP 560
- IP 565
- IP 230g
- IP 560g
- IP 565g

Jabra LINK™ 14201-20 EHS Adapter

- Jabra PRO™ 9400 Series
- Jabra GO™ 6470
- Jabra PRO™ 920
- Jabra GN9350e
- Jabra GN9330e
- Jabra GN9120
- Jabra GN9125
- Jabra GN9120
- Jabra GN9125

*Use non-EHS model of Jabra GN9120

See page 32 for order info

For more information and disclaimer, visit www.jabra.com
SET UP INFORMATION

To install your Jabra LINK™ 14201-20 EHS adapter with your Shoretel phone, just follow these simple steps:

1. Set your headset solution to the desk phone according to the headset manual.
3. Ensure your headset base unit EHS mode is set up to RHL – see headset manual.

CONNECTIONS

4. With the cable included with your headset system, connect the phone socket in your headset base unit to the phone socket on your Jabra LINK™ EHS Adapter.
5. With the cable marked white A, B, or C, connect the Headset/Handset socket on your Jabra LINK™ EHS Adapter to the headset socket on your desk phone. Ensure you select the right cable for your Shoretel desktop phone. See the Cable Matrix section.
6. With the cable marked purple, connect the 2.5 mm jack to the ring tone detector socket in the Jabra LINK™ EHS Adapter, and place the ring sensor as close as possible to the ringer sound outlet on your desk phone.
7. With the cable marked red, connect the AUX socket on your headset base unit to the Jabra LINK™ EHS Adapter AUX socket.

For more information and disclaimer, visit www.jabra.com

CALCULATE YOUR ROI

The ROI calculator is a tool built by Jabra to make it easy for you to calculate the payback time for a headset. All you have to do is key in a few parameters (hours per day spent on the phone and average salary) and, based on this 7.5-minutes-per-hour average time saving, the tool will calculate the number of days until your customers’ companies recoup their investment.

www.jabra.com/roi
ELECTRONIC HOOK SWITCH (EHS) SOLUTIONS FOR SIEMENS

SUPPORTED SIEMENS IP PHONES

OpenStage 30/40/60/80
Plus OptiPoint 600
OptiPoint 500 Basic/Std/Adv/Eco
OptiPoint 410/420 Std/Adv

Jabra LINK™ 14201-10 EHS Adapter¹

Jabra PRO™ 9400 Series
Jabra GO™ 6470
Jabra PRO™ 920
Jabra GN9350e/
Jabra GN9330e
Jabra GN9120 EHS/
Jabra GN9125

¹ Also requires Acoustic Adapter from Siemens, must be version 10 or above.
S30817-K7110-ES08-10. This does not apply to the OpenStage 40/60/80 phones.

For more information and disclaimer, visit www.jabra.com/siemens

See page 32 for order info
SET UP INFORMATION

To connect your Siemens phone and Jabra headset with the Jabra EHS Adapter cable, just follow these simple steps:

SETTING UP THE SIEMENS IP PHONE

1. Plug the single end of the Y cable in the headset socket on the phone's headset port.
2. Connect the RJ9 plug in the normal phone socket on the headset base.
3. Connect the large clear plug RJ45 into the phones AUX port.

Setting up Jabra PRO™ 9400 and Jabra GO™ 6470 – follow the guide on page 31.

SETTING UP Jabra PRO™ 920

1. Connect the Jabra LINK™ adapter as shown in adapter documentation supplied with the Jabra LINK™. On some phones the telephone cable will also need to be connected.
2. Call your connected desk phone using another phone to enable the Jabra LINK™ adapter. Wait 10 seconds before answering.
3. Set a clear dial tone. Locate the clear dial tone switch on the back of the Jabra PRO 920 base and rotate to “A”.
4. Set the Microphone volume. Make a call to test your speaking volume. The listener should not adjust their own volume. You may adjust your microphone speaking volume using the + / - volume buttons.

SETTING UP Jabra GN9350e

1. Open up the cover on the base unit.
2. On the LCD display, navigate to the handset picture.
3. Navigate to the DHSG mode and select it by pressing the OK button.
4. Set Compatibility selector in position “A”.

SETTIG UP Jabra GN9330e

1. Place the headset in the base with its indicators facing you.
2. Press the Telephone button on the Base for 6 seconds while the headset is in the base until the headset’s blue LED is flashing rapidly.
3. Use the volume up/down button to shift between the different EHS settings – see table below.

The base unit’s 4 battery indicators show which EHS mode the Jabra GN9330e is in.

<table>
<thead>
<tr>
<th>EHS Mode</th>
<th>Battery Indicators</th>
</tr>
</thead>
<tbody>
<tr>
<td>DHSG</td>
<td>100%</td>
</tr>
<tr>
<td>AEI</td>
<td>25%</td>
</tr>
<tr>
<td>MSH</td>
<td>0%</td>
</tr>
<tr>
<td>GN RHL (Default)</td>
<td>0%</td>
</tr>
</tbody>
</table>

Note: If more than 15 seconds elapse without pressing the volume + or volume - button, the last selected interface will be activated.

SETTING UP JABRA GN9120 EHS/JABRA GN9125

1. Set Compatibility selector (Telephone Termination Switch Wheel) in position “A”.
2. Set the base unit to the DHSG mode by keeping the headset in the base and hold the volume + / - buttons on the headset for 6 seconds until the red light on the base flashes rapidly.
3. Scroll through the four different settings using + / - and set to the lips icon. Leave for 15 seconds until the unit has displayed the confirmation flash sequence and it is ready to go!

For more information and disclaimer, visit www.jabra.com/siemens
SUPPORTED SNOM IP PHONES

Snom 300  
Snom 320  
Snom 360  
Snom 370  
Snom 820  
Snom 821  
Snom 870

EHS with Snom EHS Adapter. Available from your Snom reseller

Jabra PRO™ 9400 Series  
Jabra GO™ 6470  
Jabra PRO™ 920  
Jabra GN9350e/ Jabra GN9330e  
Jabra GN9120 EHS/ Jabra GN9125

See page 32 for order info  
For more information and disclaimer, visit www.jabra.com
SET UP INFORMATION

To connect your Snom phone and Jabra headset with the Snom-cable, just follow these simple steps:

SETTING UP THE SNOM PHONE

Setting up Jabra PRO™ 9400 and Jabra GO™ 6470 - follow the guide on page 31.

SETTING UP JABRA PRO™ 920
1. Connect the Jabra LINK™ adapter as shown in adapter documentation supplied with the Jabra LINK™. On some phones the telephone cable will also need to be connected.
2. Call your connected desk phone using another phone to enable the Jabra LINK™ adapter. Wait 10 seconds before answering.
3. Set a clear dial tone. Locate the clear dial tone switch on the back of the Jabra PRO 920 base and rotate to “A”.
4. Set the Microphone volume. Make a call to test your speaking volume. The listener should not adjust their own volume. You may adjust your microphone speaking volume using the + / - volume buttons.

SETTING UP JABRA GN9350e
1. Open up the cover on the base unit.
2. On the LCD display, navigate to the handset picture.
3. Navigate to the DHSG mode and select it by pressing the OK button.
4. Set Compatibility selector in position “A”.

Note: If more than 15 seconds elapse without pressing the volume + or volume - button, the last selected interface will be activated.

4. Set the base unit to the DHSG mode.
5. To set the EHS mode, press the Telephone button on the Base for 6 seconds until the 4 battery indicators flash once. Now wait 5 seconds and the headset is initialized.
6. Set Compatibility selector in position “A”.

SETTING UP JABRA GN9330e
1. Place the headset in the base with its indicators facing you.
2. Press the Telephone button on the Base for 6 seconds while the headset is in the base until the headset’s blue LED is flashing rapidly.
3. Use the volume up/down button to shift between the different EHS settings - see table below.

The base unit’s 4 battery indicators show which EHS mode the Jabra GN9330e is in.

<table>
<thead>
<tr>
<th>MSH</th>
<th>RHL</th>
<th>DHSG</th>
<th>AEI</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image1.png" alt="Battery Indicators" /></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

4. Set the base unit to the DHSG mode.
5. To set the EHS mode, press the Telephone button on the Base for 6 seconds until the 4 battery indicators flash once. Now wait 5 seconds and the headset is initialized.
6. Set Compatibility selector in position “A”.

SETTING UP JABRA GN9120/
JABRA GN9125
1. Set Compatibility selector (Telephone Termination Switch Wheel) in position “A”.
2. Set the base unit to the DHSG mode by keeping the headset in the base and hold the volume + / - buttons on the headset for 6 seconds until the red light on the base flashes rapidly.
3. Scroll through the four different settings using + / - and set to the lips icon. Leave for 15 seconds until the unit has displayed the confirmation flash sequence and it is ready to go!
SUPPORTED TOSHIBA IP PHONES

DKT2000-series:
- DKT2001
- DKT2010-S
- DKT2010-SD
- DKT2020-SD

IPT2000-series:
- IPT2008-SDL
- IPT2010-SDL
- IPT2010-SD

DKT3000-series:
- DKT3007-SDL
- DKT3010-SD
- DKT3020-SD

IP5000-series:
- IP5022-SD
- IP5032-SD

IP5008
- DP5018-SD
- DP5022-SD
- DP5032-SD

IP5122-SD
- DP5122-SD
- DP5130-SDL
- DP5132-SD

IP5131-SDL
- DP5132-SD
- IP5132-SDL

IP5132-SDL
- IP5132-SD

Jabra PRO™ 9400 Series
OR
Jabra GO™ 6470
OR
Jabra PRO™ 920
OR
Jabra GN9350e/
Jabra GN9330e
OR
Jabra GN9120™
Jabra GN9125

1 Use non-EHS model of Jabra GN9120

For more information and disclaimer, visit www.jabra.com/toshiba

See page 32 for order info
SET UP INFORMATION

To install your Jabra LINK™ 14201-20 EHS adapter with your Toshiba phone, just follow these simple steps:

SETTINGS

1. Install your headset solution to your desk phone according to the headset manual.
3. If you are connecting to an older Toshiba deskphone model, we recommend to try switch setting “G”, for best possible compatibility.
4. Ensure your headset base unit EHS mode is set up to RHL – see headset manual.

CONNECTIONS

5. With the cable included with your headset system, connect the phone socket in your headset base unit to the phone socket on your Jabra LINK™ EHS Adapter.
6. With the cable marked white A, B, or C, connect the Headset/Handset socket on your Jabra LINK™ EHS Adapter to the headset socket on your desk phone - ensure you select the right cable for your Toshiba desktop phone. See the Cable Matrix section.
7. With the cable marked purple, connect the 2.5 mm jack to the ring tone detector socket in the Jabra LINK™ EHS Adapter, and place the ring sensor as close as possible to the ringer sound outlet on your desk phone.
8. With the cable marked red, connect the AUX socket on your headset base unit to the Jabra LINK™ EHS Adapter AUX socket.

For more information and disclaimer, visit www.jabra.com/toshiba
ELECTRONIC HOOK SWITCH (EHS) SOLUTIONS FOR YEALINK

SUPPORTED YEALINK IP PHONES

- T26P
- T28 + EXP39
- T28P T38G SIP

Yealink EHS36 Adapter

- Jabra PRO™ 9400 Series
- Jabra GO™ 6470
- Jabra PRO™ 920
- Jabra GN9350e/Jabra GN9330e
- Jabra GN9120 EHS/Jabra GN9125

See page 32 for order info
SET UP INFORMATION

To connect your Yealink phone and Jabra headset with the Yealink-cable, just follow these simple steps:

**SETTING UP THE YEALINK PHONE**

Setting up Jabra PRO™ 9400 and Jabra GO™ 6470 - follow the guide on page 31.

**SETTING UP JABRA PRO™ 920**

1. Connect the Jabra LINK™ adapter as shown in adapter documentation supplied with the Jabra LINK™. On some phones the telephone cable will also need to be connected.
2. Call your connected desk phone using another phone to enable the Jabra LINK™ adapter. Wait 10 seconds before answering.
3. Set a clear dial tone. Locate the clear dial tone switch on the back of the Jabra PRO 920 base and rotate to “A”.
4. Set the Microphone volume. Make a call to test your speaking volume. The listener should not adjust their own volume. You may adjust your microphone speaking volume using the + / - volume buttons.

**SETTING UP JABRA GN9350e**

1. Open up the cover on the base unit.
2. On the LCD display, navigate to the handset picture.
3. Navigate to the DHSG mode and select it by pressing the OK button.
4. Set Compatibility selector in position “A”.

**SETTING UP JABRA GN9330e**

1. Place the headset in the base with its indicators facing you.
2. Press the Telephone button on the Base for 6 seconds while the headset is in the base until the headset’s blue LED is flashing rapidly.
3. Use the volume up/down button to shift between the different EHS settings – see table below.

The base unit’s 4 battery indicators show which EHS mode the Jabra GN9330e is in.

<table>
<thead>
<tr>
<th>Battery</th>
<th>GN RHL (Default)</th>
<th>DHSG</th>
<th>AEI</th>
<th>MSH</th>
</tr>
</thead>
<tbody>
<tr>
<td>25 %</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>100 %</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Note: If more than 15 seconds elapse without pressing the volume + or volume – button, the last selected interface will be activated.

4. Set the base unit to the DHSG mode.
5. To set the EHS mode, press the Telephone button on the Base for 6 seconds until the 4 battery indicators flash once. Now wait 5 seconds and the headset is initialized.
6. Set Compatibility selector in position “A”.

**SETTING UP JABRA GN9120/ JABRA GN9125**

1. Set Compatibility selector (Telephone Termination Switch Wheel) in position “A”.
2. Set the base unit to the DHSG mode by keeping the headset in the base and hold the volume + / - buttons on the headset for 6 seconds until the red light on the base flashes rapidly.
3. Scroll through the four different settings using + / - and set to the lips icon. Leave for 15 seconds until the unit has displayed the confirmation flash sequence and it is ready to go!
Jabra Pro™ 9400 Series and Jabra Go™ 6470 EHS Set Up

Jabra Pro™ 9400 Series and Jabra Go™ 6470 Headsets Feature a Unique Screen-Based Set Up Service

A SmartSetup wizard on the touch screen guides you through the simple process of connecting phones and setting up EHS functionality.

Once you are up and running, the screen’s colourful icons and intuitive menu system make remote call-handling a breeze.

Jabra Pro 9400 and Jabra Go 6470 Series support EHS with following phone system manufacturers: Aastra, Alcatel-Lucent, Avaya, Cisco, Polycom, ShoreTel, Siemens and Toshiba.

Setting up Jabra Pro™ 9450

1. Connect the Jabra LINk™ adapter as shown in adapter documentation supplied with the Jabra LINk™. On some phones the telephone cable will also need to be connected.

2. Call your connected desk phone using another phone to enable the Jabra LINk™ adapter. Wait 10 seconds before answering the phone.

3. Set a clear dial tone. Remove the front panel of the Jabra PRO 9450 base, as illustrated. Put on the headset.

4. The desk phone icon will change to  
   If the icon does not change, tap the desk phone button on the base keypad.

5. Lift the desk phone handset and set aside, or press the headset button on the desk phone.

6. Rotate the clear dial tone switch from “A” to “G”, as illustrated, and listen in the headset for a clear dial tone. (this setting “A” on most phones “B” on Cisco, “A” or “G” on Toshiba).

7. Set the microphone volume. Remove the front panel of the Jabra PRO 9450 base, as illustrated.

8. Make a call to test your speaking volume. The listener should not adjust their own volume. You may adjust your microphone speaking volume on the base, as illustrated. When finished, end the call and return the front panel of the Jabra PRO 9450.

The example above illustrates configuration of a Cisco-solution. The specific configuration may vary from manufacturer to manufacturer.

For more information visit www.jabra.com
## ELECTRONIC HOOK SWITCH (EHS) SOLUTIONS

### ORDERING INFORMATION

#### PHONES

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<thead>
<tr>
<th>MODEL</th>
<th>NA ITEM NO#</th>
<th>EMEA ITEM NO#</th>
<th>UK ITEM NO#</th>
<th>APAC ITEM NO#</th>
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<td>9120-28-02</td>
<td>9120-28-06 JPN, 9120-28-03 AP</td>
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1. Jabra Pro 9460 Series + Jabra SD 6470 UK item numbers also available for sale in Hong Kong and Singapore
2. Australia and New Zealand
3. Jabra GO 6470 NA item numbers also available for sale in Japan
4. EHS adapter for Jabra Pro 9460 Series and Jabra SD 6470
5. Non-EHS models for ShoreTel & Toshiba Phones
6. UK power supply must be specified

### JABRA LINK™ EHS ADAPTERS

<table>
<thead>
<tr>
<th>MANUFACTURER</th>
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<td>Aastra, Siemens</td>
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<td>Cisco</td>
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<td>Polycom</td>
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<td>Avaya</td>
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<td>Avaya, Alcatel, ShoreTel, Toshiba</td>
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<td>Cisco</td>
<td>14201-22^2</td>
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<td>Nec</td>
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<td>Avaya, NorTel</td>
<td>14201-31</td>
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<td>Avaya</td>
<td>14201-32</td>
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</table>

^1 Jabra Pro 9400 Series + Jabra SD 6470 item numbers also available for sale in Hong Kong and Singapore

^2 Australia and New Zealand

For more information visit www.jabra.com
# EMEA Customer Contact Information

<table>
<thead>
<tr>
<th>Country</th>
<th>Telephone</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>United Kingdom</td>
<td>+44 (0) 1784 220 172</td>
<td><a href="mailto:info_uk@jabra.com">info_uk@jabra.com</a></td>
</tr>
<tr>
<td>France</td>
<td>+33 (0) 130 589 075</td>
<td><a href="mailto:techsupport@gnnetcom.fr">techsupport@gnnetcom.fr</a></td>
</tr>
<tr>
<td>Deutschland</td>
<td>+49 (0) 8031 2851 72</td>
<td><a href="mailto:jabra.support.de@jabra.com">jabra.support.de@jabra.com</a></td>
</tr>
<tr>
<td>España</td>
<td>+34 916 358 894</td>
<td>-</td>
</tr>
<tr>
<td>Italia</td>
<td>+39 02 5832 8253</td>
<td>-</td>
</tr>
<tr>
<td>Danimarca</td>
<td>+45 45 75 99 99</td>
<td><a href="mailto:support.dk@gn.com">support.dk@gn.com</a></td>
</tr>
<tr>
<td>Suecia</td>
<td>+34 916 358 894</td>
<td>-</td>
</tr>
<tr>
<td>Noruega</td>
<td>+47 32 22 74 70</td>
<td><a href="mailto:support.no@jabra.com">support.no@jabra.com</a></td>
</tr>
<tr>
<td>Finland</td>
<td>+358 204 85 6040</td>
<td><a href="mailto:support.fi@gn.com">support.fi@gn.com</a></td>
</tr>
<tr>
<td>Suecia</td>
<td>-</td>
<td><a href="mailto:gkarlson@gn.com">gkarlson@gn.com</a></td>
</tr>
<tr>
<td>Pòland</td>
<td>+48 12 254 40 15</td>
<td><a href="mailto:support.pl@jabra.com">support.pl@jabra.com</a></td>
</tr>
<tr>
<td>Republica Czecho</td>
<td>+420 800 522 722</td>
<td><a href="mailto:support.cz@gn.com">support.cz@gn.com</a></td>
</tr>
<tr>
<td>Nederland</td>
<td>+34 916 358 894</td>
<td>-</td>
</tr>
<tr>
<td>Belgique/Belgium</td>
<td>+49 (0) 8031 2851 72</td>
<td><a href="mailto:jabra.support.de@jabra.com">jabra.support.de@jabra.com</a></td>
</tr>
<tr>
<td>Luxemborg</td>
<td>+49 (0) 8031 2851 72</td>
<td><a href="mailto:jabra.support.de@jabra.com">jabra.support.de@jabra.com</a></td>
</tr>
<tr>
<td>Österreich</td>
<td>+49 (0) 8031 2851 72</td>
<td><a href="mailto:jabra.support.de@jabra.com">jabra.support.de@jabra.com</a></td>
</tr>
<tr>
<td>Medio Oriente/Africa</td>
<td>-</td>
<td><a href="mailto:support.mea@gn.com">support.mea@gn.com</a></td>
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# USA and Canada Customer Contact Information

<table>
<thead>
<tr>
<th>Country</th>
<th>Telephone</th>
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<tbody>
<tr>
<td>USA</td>
<td>1-800-826-4656</td>
<td><a href="mailto:techsupport@gnnetcom.com">techsupport@gnnetcom.com</a></td>
</tr>
<tr>
<td>Canada</td>
<td>1-800-489-4199</td>
<td><a href="mailto:techsupport@gnnetcom.com">techsupport@gnnetcom.com</a></td>
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# Asia Pacific Customer Contact Information

<table>
<thead>
<tr>
<th>Country</th>
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</tr>
</thead>
<tbody>
<tr>
<td>Australia</td>
<td>1-800-636-286 (local distributor)</td>
<td><a href="mailto:support.apac@jabra.com">support.apac@jabra.com</a></td>
</tr>
<tr>
<td>China</td>
<td>+86-21-5836 5067</td>
<td><a href="mailto:support.apac@jabra.com">support.apac@jabra.com</a></td>
</tr>
<tr>
<td>Hong Kong</td>
<td>800-988-2985 (Toll free)</td>
<td><a href="mailto:support.apac@jabra.com">support.apac@jabra.com</a></td>
</tr>
<tr>
<td>Indonesia</td>
<td>001-803-852-7664</td>
<td><a href="mailto:support.apac@jabra.com">support.apac@jabra.com</a></td>
</tr>
<tr>
<td>Japan</td>
<td>+81-3-5297-7976</td>
<td><a href="mailto:support.apac@jabra.com">support.apac@jabra.com</a></td>
</tr>
<tr>
<td>Malaysia</td>
<td>1800-612-160 (Toll free)</td>
<td><a href="mailto:support.apac@jabra.com">support.apac@jabra.com</a></td>
</tr>
<tr>
<td>New Zealand</td>
<td>0800-447-362 (Toll free)</td>
<td><a href="mailto:support.apac@jabra.com">support.apac@jabra.com</a></td>
</tr>
<tr>
<td>Singapore</td>
<td>800-630-0099 (Toll free)</td>
<td><a href="mailto:support.apac@jabra.com">support.apac@jabra.com</a></td>
</tr>
<tr>
<td>Taiwan</td>
<td>0080-119-301 (Toll free)</td>
<td><a href="mailto:support.apac@jabra.com">support.apac@jabra.com</a></td>
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<tr>
<td>India</td>
<td>000-800-852-1185 (Toll free)</td>
<td><a href="mailto:support.apac@jabra.com">support.apac@jabra.com</a></td>
</tr>
<tr>
<td>Filipinas</td>
<td>+63-2-2424806</td>
<td><a href="mailto:support.apac@jabra.com">support.apac@jabra.com</a></td>
</tr>
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**GN Netcom** is a world leader in innovative headset solutions. **GN Netcom** develops, manufactures and markets its products under the Jabra brand name.

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