VOLUNTARY RECALL CAMPAIGN
2007 – 2012 VERSA; FRONT COIL SPRINGS

CAMPAIGN I.D. # PM565
APPLIED VEHICLE: 2007 – 2012 Versa Hatchback (C11)
                   2007 – 2011 Versa Sedan (C11)

Check Service COMM to confirm campaign eligibility

INTRODUCTION
Nissan is conducting this Voluntary Recall Campaign to replace the front suspension coil springs on certain specific Model Year 2007-2012 Versa vehicles that are currently registered in States where heavy concentrations of road salt are used in the winter. Certain specific 2007-2012 Versa vehicles currently registered in other States, but previously were registered in States where the recall campaign will be conducted, will also be included in this campaign. This service will be performed at no charge to the customer for parts or labor.

States Where Recall Will be Conducted (Salt States)

IDENTIFICATION NUMBER
Nissan has assigned identification number PM565 to this campaign. This number must appear on all communications and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY
It is the dealer’s responsibility to check the campaign status on each vehicle falling within the range of this voluntary recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer’s inventory. **Federal law requires that new vehicles in dealer inventory which are the subject of a recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.
SERVICE PROCEDURE

Replace both front suspension coil springs.

- Refer to the Electronic Service Manual (ESM), section FSU-Front Suspension, for coil spring replacement information.

- After replacement of the coil springs, make sure to perform wheel alignment per the service manual.

PARTS INFORMATION

<table>
<thead>
<tr>
<th>DESCRIPTION</th>
<th>PART NUMBER</th>
<th>QUANTITY</th>
</tr>
</thead>
<tbody>
<tr>
<td>Front Suspension Coil Springs</td>
<td>54010 – ZN90A</td>
<td>2</td>
</tr>
<tr>
<td>Nut (Top of strut to mounting insulator)</td>
<td>(1)</td>
<td>2</td>
</tr>
<tr>
<td>Nut (Bottom of strut to steering knuckle)</td>
<td>(1)</td>
<td>4</td>
</tr>
</tbody>
</table>

(1) For the Nuts listed above, use the VIN and the electronic parts catalog (FAST or equivalent) to obtain the part number for the vehicle you are working on.

CLAIMS INFORMATION

Submit a Campaign (CM) line claim using the following claims coding:

<table>
<thead>
<tr>
<th>CAMPAIGN (CM) I.D. #</th>
<th>DESCRIPTION</th>
<th>OP CODE</th>
<th>FRT</th>
</tr>
</thead>
<tbody>
<tr>
<td>PM565</td>
<td>Replace Both Front Coil Springs And Perform Front Wheel Alignment</td>
<td>PM5650</td>
<td>2.2 hrs.</td>
</tr>
</tbody>
</table>