QUALITY OBJECTIVES

HEALTH
Physical and Mental wellness of all associated persons is protected

SAFETY
Equipment and Work Areas are provided/maintained to ensure protection of persons

ENVIRONMENTAL IMPACT
Preservation of nature is upheld

REGULATIONS, CODES, STANDARDS
Adherence to each as they contribute to our outputs

MAINTAINING PROFITABILITY
Efficient/effective methodologies are employed with a balance towards the markets and economic climate to ensure longevity of success for both the customer and RIO-TEK

LEADERSHIP QUALITY
By initiated professionalism, commitment and dedication of our actions to favourable outcomes for all Interested Parties

CUSTOMER FOCUS
By Listening First to understand needs and expectations

CONTINUAL IMPROVEMENT
By Analysing Data, looking at ourselves and our actions and proactively seeking improvements

EFFECTIVE VENDOR RELATIONSHIPS
By maintaining an open line of communication to ensure a ‘Win – Win’ relationship

IN VolVEMENT OF PEOPLE
By seeking/applying the skills and experience of individuals whose contributions will enhance a favourable outcome

ANALYSIS OF OUR PROCESS and SYSTEMS WITH FACTUAL DATA
Regular review and assessment of our activities to seek for improvements

RIO-TEK Canada Inc.
(Machining & Supply Services)

Signed: [Signature]  Dated: [Date]

Robert J. Riopel (Director)  Reaffirmed

(INTERESTED PARTIES = Customers, Employees, Suppliers, Environmental, Regulatory, Safety, Investors, etc)