Odyssey Jail Manager
Seamless integration
Improves efficiency
Enhances security
Operating a jail can be challenging — your technology shouldn’t be.

Technology should make your job easier, keep your staff, inmates, and the public safe, and never compromise security. As part of Tyler Technologies’ integrated courts and justice solution, Odyssey Jail Manager includes the features and functionality you need, delivered via an intuitive, user-friendly platform.

Integrated courts and justice means you, and justice and business partners like courts and law enforcement, share both current and historical data about your inmates. This creates a chain of efficiencies with information flowing from one justice agency to the next, while maintaining protective layers of security around sensitive data.
Workflows to Improve Critical Business Processes

No matter how large or small your facility, Odyssey Jail Manager allows you to automate your business processes to drive efficiencies at intake, release, and everything in between.

Bed-load planning? Assessing inmates? Adherence to state or federal mandates? Auditable inventory of an inmate’s property? Health screenings? Jail Manager is flexible and customizable so you can not only streamline your current processes, but improve upon them. Your staff will have immediate access to real-time, auditable data.

INTAKE & RELEASE

- Arrest, pre-booking and booking status monitors
- Customizable intake/release checklists
- Intake medical and triage
- Inmate property management
- Automated release notifications
**Built-in Security Measures**

Without a doubt, the most compelling issue that jails face is security — of staff, inmates and the public. Odyssey Jail Manager features a comprehensive set of tools to support the security needs of your organization, including tracking the movement of your inmates in real time.

- Designating an incoming inmate into a security threat group or gang is vitally important to overall security and protection of inmates and staff. Jail Manager allows you to identify and manage non-associations (keep-separates/keep-aways) between specific inmates and between gang factions. Messages are generated proactively, automatically notifying staff when security-related issues exist.

- Jail Manager marries best-in-breed technology with tried and true visual identification using the integrated Imaging feature. Image types are agency-defined based on specific requirements and can include facial images and images of scars, marks, and tattoos that can be printed on documents and reports as needed. Each relevant screen on Jail Manager features an image icon to identify when there is an image on file.

- Fingerprint biometrics prevents duplicate record creation and promotes security through the positive identification and verification of inmates at the time of intake, time of release and during specific movements.
**Housing & Classification**

Identifying appropriate housing for inmates based on real-time information is critical to the safety, security and efficiency of a jail operation. Odyssey Jail Manager allows you to easily determine applicable and available housing based on user-defined factors, and provides a quick and effective means for assignment or re-assignment of an inmate into a specific bed location. In addition, an inquiry screen provides a quick, global view of the status of beds in your facility with the ability to drill down all the way to specific inmate detail.

**Inmate Scheduling & Movements**

Inmate scheduling is critical to the safe and orderly operations of a corrections agency. Jail Manager provides features for scheduling all inmate events, and tracking inmates during these activities. It also assists with staff and resource planning, identifying schedule conflicts, and providing a resolution process when conflicts exist.

Nothing is more important to the security of your facility than tracking inmate movements — internal and external, scheduled or unscheduled. Physical locations can be updated manually or through the use of barcode scanners and each movement event is date/time stamped in Jail Manager. Sound cues and automated messages are generated when movement events are not completed within agency-defined time frames.
Manage Incidents and Discipline, Requests and Grievances

Model behavior is ideal, but not always attainable. Managing the repercussions of less-than-ideal behavior has never been easier than with Jail Manager. The Incidents and Discipline feature allows agencies to identify and track major incidents that may reflect the potential for more security-related issues. Users can record extensive incident details as well as an investigation-related narrative. This information is date and time stamped, and maintained for future reference.

Of equal importance to the savvy administrator is the creation of standardized processes for handling requests and grievances. Jail Manager promotes tracking and timely decision making, while minimizing the potential for lawsuits that result from mishandling requests and grievances.

The Administrative Data that Drives Your Jail

Whether your facility has 50 or 2,500 beds, the sheer volume of data related to each inmate can be challenging to manage. Odyssey Jail Manager turns that data into actionable items that drive operational efficiencies.

How? By giving you complete control over all the data about your inmates, including demographic, description and biometric information, keep separates, legal details, locations, gang affiliations, scheduled events, work release information, diet tracking and weekenders. This information will help you with bed-load planning, and can expedite the intake and release of inmates.
**Reporting**

*Standard Reports*
Odyssey Jail Manager offers a comprehensive collection of standard reports to support all jail management functions — court hearings, inmate tracking, bond activity, medical invoices, incidents, visitations, average daily jail counts, commissary inventory, billings and more.

Reporting capabilities are an integral part of Jail Manager rather than a bolted-on, third-party solution. As a result, they are extremely robust and flexible, allowing for easy modifications to report parameters, online previews, scheduled processing, and automatic emailing to one or more parties.

*Integrated Enterprise Custom Reporting (ECR)*
Enterprise Custom Reporting (ECR) provides an intuitive, easy-to-use mechanism to create ad hoc, custom reports (using Microsoft SQL Reporting Services) without the added expense or time requirements associated with an external report writer. You can save and publish these reports in .CSV or .PDF formats for future use. Reports and hard-copy documents can also be converted to tiff-image files for long-term storage and easy access.
**Automation**

Odyssey Jail Manager’s extensive functionality and ease of use is further strengthened by a full complement of time-saving automation features, each designed to help you work smarter … not harder. Using personalized role-based workspaces, staff can easily access information that is relevant to them, while automated workflow messages and tasks are provided in real time. Electronic signature capture significantly reduces the time-consuming process of printing, signing and scanning documents back into the system. Jail Manager also includes mobile applications that enhance data capture capabilities and free your staff from manual, handwritten processes.

Automation also assists your inmates. With kiosks, inmates are more self-sufficient, and staff spend less time managing and handling inmate inquiries, requests and money.

- Direct Deposit kiosks allow family and friends to deposit funds into an inmate’s trust account.
- Intake kiosks allow inmates to deposit all cash on their person during the intake process with little staff intervention.
- Living Unit kiosks allow inmates to perform functions such as checking trust account balances, ordering from the commissary, reviewing scheduled activities and conducting video visitations.
- Release kiosks allow inmates to receive a release debit card at any time of the day or night.
Specialized Financial Operations

Technology has significantly changed the way inmates can receive and spend money in a jail’s insulated economy. Odyssey Jail Manager’s Inmate Accounting and Finance feature is a GAAP-compliant banking system that allows an agency to administer inmate funds, process bond collections, and track and transact financial obligations.

- Jail Manager’s inmate trust accounting creates a trust account that follows an inmate when physically transferred between institutions within a jurisdiction.
- A robust Commissary function equips agencies with all the tools necessary to run an end-to-end commissary operation including real-time inventory management and sales control.
- Jail Manager’s eDeposit feature automates the often time-consuming and error-prone process of depositing money into and releasing money from an inmate’s trust account.
Additional Benefits of Integration with Odyssey

While Odyssey Jail Manager delivers a rich array of features to simplify and enhance your day-to-day tasks, its real power comes from its seamless integration with Odyssey applications – particularly Odyssey Case Manager. This integration eliminates redundant data entry and reduces the potential for human error, while organizing information specifically for use by your jail. Four main integration points with Odyssey will revolutionize the way your jail operates.

Warrants
Odyssey provides automatic notification of active local warrants. In Jail Manager this occurs at booking and release — saving time and reducing the chances that open warrants are overlooked. Additionally, jail visitors are automatically entered into an open warrant search based on their drivers' license numbers.

Court Hearings
Jail Manager allows you to view court hearings within each inmate's record so you always have up-to-date information without needing to switch systems, make a phone call or wait for manual paperwork. With integrated court hearing information it is easy to manage the logistics of court movements, including organizing staff and transportation.

Inmate/Party Information
Odyssey’s integrated party record reduces requests for information about inmates through the provision of information across agencies with appropriate security controls.

In addition, easy, secure access to inmate biometric and demographic information (mug shots, fingerprints and tattoos) means the court has all the information they need to positively identify defendants in court.

Charge Updates
In Odyssey, Jail Manager is automatically updated when there is a change to a charge — if a prosecutor amends a charge or a case is dismissed or there is a conviction, the data is transmitted in real-time so appropriate actions can be taken, including carrying out a reclassification or scheduling a transfer.
Why Odyssey Jail Manager?

Odyssey Jail Manager is an integral part of the most comprehensive courts and justice software system available on the market today, brought to you by the industry leader in public sector software solutions. Odyssey’s solutions reach 40 million citizens, including eight statewide applications and more than 400 counties. And we enjoy a 99 percent client retention rate.

Why are our clients so happy? Tyler Technologies is committed to delivering the best technology to our clients. This includes on-premise or Software as a Service delivery models, robust features and a comprehensive, long-term vision for our products. Furthermore, a perpetual licensing philosophy entitles our clients to receive continual upgrades and enhancements. Tyler truly is a partner for life.
Software that thinks like you do.

At Tyler Technologies (NYSE: TYL), we have a single mission: enable the public sector to be more efficient, more accessible and more responsive to the needs of citizens. That’s what we do. And that’s all we do — in partnership with more than 10,000 clients, including local government and school offices throughout all 50 states, Canada, Puerto Rico, the U.S. Virgin Islands and the United Kingdom.

Tyler Technologies is a leading provider of information management solutions and services for the public sector — and Tyler is the largest company in the country solely dedicated to providing software and IT services to the public sector market.

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