JOB TITLE: Technical Delivery Manager

REPORTS TO: Director of Software Development

INTERNAL RELATIONSHIPS: Stakeholders, Users, Compliance & Quality, IT Developers

EXTERNAL RELATIONSHIPS: Clients, Third party Suppliers, Data Suppliers, Consultancies, other institutions

ACTIVITIES:

You will be responsible for:

The Technical Delivery Manager will be responsible for control of critical client based projects, client liaison, including pre-sales, analysis, cross functional development and systems integration projects for Company. The Delivery Manager owns the solution delivery and is ultimately responsible for the delivery of the development, project leadership, management, quality, and timely delivery of the project. Will oversee other developers assigned to a project.

The Technical Delivery Manager will perform all or some of the following Job description:

- Client facing and capable of liaison and customer management
- Co-ordinate through the development managers all delivery activities and acts as the escalation point for all development issues specific to projects
- Provide overall development project leadership and direct project teams in the delivery of high-quality products within committed timeframes
- Ensure build phase of projects are delivered on time and with high quality
- Work with development leads to define code drops and co-ordinate the alignment of code drop dependencies
- Ensure complete understanding of the development estimate and project scope - lead development team to deliver project within the framework of the given estimate and assumptions
- Co-ordinate with the development teams and vendors to ensure the right teams are working on the right build components at the right time, with clear expectations of milestones and goals
- Mentor Project Managers on IT methodology and drive consistent processes
- Participate, as required, in steering committee meetings, senior executive meetings and other such events
- Should have relevant technical experience of the types of products being used:.Net, SharePoint, Microsoft SQL, BI (ZAP Technology)
- Would be an advantage if knowledge of Silverlight, MVVM Patterns

DEVELOPABLES:

- Delivery of Projects allocated, to plan and budget
- Strong experience in dealing with senior business users, determining requirements and priorities as well as resolving issues
**KNOWLEDGE/EXPERIENCE /SKILLS REQUIRED:**

- Strong history and track record of completing quality projects on time, as well as a proven track record in coaching and mentoring others to success
- Extensive and consistent experience of delivering complex projects throughout lifecycle,
- Extensive experience of developing Share Point 2007/ 2010 solutions
- Strong understanding of SharePoint products and related technologies;
- Project planning and progress monitoring including budget control and milestone control; issue and risk management
- Workflow
- Excellent presentation skills and strong negotiation skills
- Ability to anticipate and build contingency plans
- Expert problem solving skills
- Ability to handle stressful situations with perseverance and professionalism
- Ability to multi-task efficiently
- Strong coaching, and project management experience
- Five (5) years project delivery experience or management of large projects as a Lead Developer, Lead Business Analyst or Senior Project Manager, specific to SharePoint or BI development
- Experience managing teams delivering IT implementations and involving multiple software application integrators
- Knowledge of application development and system architecture
- Business analysis techniques

**PERSONAL QUALITIES AND ATTRIBUTES:**

- Effective leadership, inter-personal communication skills (written and verbal)
- Good knowledge of techniques for planning, monitoring and controlling projects
- Good knowledge of budgeting and resource allocations procedures
- Pro-active in pre-empting issues and problems
- Consultative and highly communicative within the Consultancy
- Good team worker
- Self sufficient
- Ability to engage and interact with non technical staff

**EDUCATIONAL AND OTHER QUALIFICATIONS:**

- Educated to a good standard, with at least 5 GCSE's (or equivalent) including English and Mathematics
- Degree Level of Education preferably within IT
- Professional Qualifications (IT/Business)
- Certified in one of the products, or specifically SharePoint or a Microsoft technical qualification
- Project Management Training or Qualification (PRINCE)
LOCATIONS:

- Based at South West London
- Occasional work on a clients site as required (expenses and Mileage paid for any travel)
- SW20 8QU actual workplace

SALARY AND BENEFITS

- Permanent Position
- £50,000 Salary, based on experience
- Lump Sum Incentive Scheme, based on results – potential up to £5,000
- Optional benefits - Pension, Private Health and Co. Share Scheme
- Holidays 20 days, then additional 1 day per year up to a maximum of 25 days
- All candidates must be eligible to work in Britain and be fluent in written and spoken English, at a business level
- Excludes HSMP, people on short term Visa’s.