THE
AREA AGENCIES ON AGING
ASSOCIATION OF MICHIGAN
PRESENTS

CREATING THE FUTURE OF AGING

29TH
ANNUAL
CONFERENCE

MAY 19 & 20, 2016

KELLOGG HOTEL &
CONFERENCE CENTER
EAST LANSING
PROGRAM AT A GLANCE

Thursday, May 19
8:00 – 9:00 am Exhibits, registration and continental breakfast
9:00 -10:30 am Keynote:  Update from Dept. of Health & Human Services
11:00 -12:30 pm Workshops
12:30 - 3:00 pm Luncheon: The Future of Aging
3:00 - 4:30 pm Workshops
4:30 - 6:30 pm Reception & Exhibits

Friday, May 20
8:00 – 9:00 am Exhibit, registration and continental breakfast
9:00 -10:30 am Opening Session: The View from D.C.
11:00 -12:30 pm Workshops
12:30 - 3:00 pm Luncheon: The Future of Health Care
3:00 - 4:30 pm Workshops

PLANNING COMMITTEE
Mary Ablan, MA, MSW, Area Agencies on Aging Association
Shannon Harkins-Padgitt, MLIR, Area Agencies on Aging Association
Carlton Nogle, LMSW, Tri-County Office on Aging
Jill Vatter, RN, BSN, Tri-County Office on Aging

CONTINUING EDUCATION CREDITS
This activity has been submitted to the Michigan Social Work Continuing Education Collaborative.
This activity has been submitted to the State of Michigan for Nursing Home Administrators.
This activity has been submitted to the Ohio Nurses Association for approval to award contact hours. The Ohio Nurses Association (OBN-001-91) is accredited as an approver of continuing nursing education by the American Nurses Credentialing Center’s Commission on Accreditation.
Contact Mary Ablan at ablan@iserv.net for more information.
The notations – N, SW, NHA – after every title indicate which groups would earn credits for attending that session.
Thursday, May 19

8:00 – 9:00 am  Registration
Exhibits and continental breakfast

9:00 – 10:30 am  **KEYNOTE ADDRESS**
**UPDATE FROM THE DEPARTMENT OF HEALTH & HUMAN SERVICES**  
N, SW, NHA
Kari Sederburg, MPA, Director, Michigan Aging & Adult Services Agency
Chris Priest, MA, Director, Michigan Medicaid
The conference begins with a briefing on the latest AASA initiatives, and the progress of the AASA-directed Lean project, which is currently improving access to state aging and long term care programs. Then meet Michigan’s new Medicaid Director, who will talk about Medicaid initiatives impacting older adults, including MI Health Link, and address the funding challenges faced by Michigan’s largest health care program.

11:00 – 12:30 pm  **WORKSHOPS**
**LEADERSHIP TRACT**
**PARTNERSHIPS WITH HEALTH CARE PROVIDERS**  
N, SW, NHA
Bonnie Hogoboom, BA, CIRS-A/D, Region 3B AAA, Battle Creek
Jane Ruhl, BSN, Integrated Health Partners, Battle Creek
Lynn Kellogg, MPA, Region IV Area Agency on Aging, St. Joseph
Christine Vanlandingham, Region IV Area Agency on Aging, St. Joseph
Learn about two successful partnerships between Area Agencies on Aging and health care providers that are improving care for older adults and transforming the way both AAAs and health care providers operate.

**TECHNOLOGY TRACT**
**TELEHEALTH - HealthNetConnect**  
N, SW, NHA
Vince Guglielmetti, MD, CMO, Health Net Connect, Wixom
Corky Davis, COO, Health Net Connect, Wixom
Do you have high risk patients with multiple conditions who have numerous hospitalizations? The professionals at Health Net Connect have a telehealth solution that can help. See a demonstration of this state-of-the-art system that is easy to use and only requires cellular capability.

**PRACTITIONER TRACT**
**MEDICATION RECONCILATION**  
N, SW, NHA
Barb Smith, MS, Burcham Hills, East Lansing
Stephanie Ware, MSN, Tri-County Office on Aging
Bryan Ziegler, MBA, AstraZeneca Pharmaceuticals
A patient’s condition can be compromised if medications aren’t carefully tracked during transitions in care settings. What are the current problems and trends with medication reconciliation? This workshop will describe a model program, and how a tool called PAM can improve medication adherence.

**LEADERSHIP AND PRACTITIONER TRACT**

**MEDICARE ADVANTAGE OR MEDIGAP – THE RIGHT FIT? N, SW, NHA**

Elizabeth Ziegler, BBA, Blue Cross Blue Shield of Michigan
Jo Murphy, BSW, Medicare Medicaid Assistance Program Inc.

Too often, Medicare beneficiaries let financial considerations drive their Medicare plan choice. This session will explain the key differences between Medicare Advantage and Medicare supplemental plans, and what they can mean for the beneficiary. Learn about the Medicare Medicaid Assistance Program (MMAP) and the assistance it provides to beneficiaries.

12:30 – 3:00 pm **LUNCHEON PRESENTATION**

**THE FUTURE OF AGING N, SW, NHA**

Peter Lichtenburg, PhD, Wayne State University Institute of Gerontology
Maureen Mickus, PhD, Western Michigan University Department of Occupational Therapy
Kathy Boles, BBA, Valley Area Agency on Aging, Flint
Lynn Alexander, MA, Presbyterian Villages of Michigan

AAAAM is pleased to present this outstanding panel of Gerontology experts, who will offer their insights on what’s ahead for older adults in Michigan and the agencies that serve them.

3:00 – 4:30 pm **WORKSHOPS**

**LEADERSHIP TRACT**

**FINDING & KEEPING HOME CARE WORKERS N, SW, NHA**

Hollis Turnham, JD, PHI Michigan
Clare Luz, PhD, Michigan State University College of Human Medicine

Person-centered care is built on a foundation of dedicated, competent, valued home care workers, who face many challenges in doing the work they love. Learn what research and experience says about attracting and keeping home care workers, and about federal changes that help workers. Discuss the challenges of the current budget process, and advocacy strategies for payment rates to assure the delivery of in-home services to Michigan residents. This session repeated on May 20.

**TECHNOLOGY TRACT**

**FUTURE MOBILITY: CONNECTED & AUTOMATED VEHICLES N, SW, NHA**
Kirk Steudle, BS, Director, Michigan Department of Transportation
Michigan is at the forefront of research and development on connected and automated vehicles. What are the challenges and the opportunities from a technical, public policy and legal perspective? What does the future hold for this technology and its impact on quality of life, especially for older adults?

PRACTITIONER TRACT
DEMENTIA TOOLS  N, SW, NHA
Sally Steiner, LMSW, Aging and Adult Services Agency, Lansing
Beth Eisch, BSN, AAA of Northwest Michigan, Traverse City
Timothy Niyonsenga, LMSW, Region 2 AAA, Brooklyn
Dementia is an epidemic, and growing numbers of older adults are seeking services without having a confirmed diagnosis from a physician. What is the role of AAA professionals in considering the possibility of dementia? Are there evidence-based screening tools? When and how should they be used? Hear the experience of three agencies in their quest to better serve people with dementia and their families.

Friday, May 20
8:00 – 9:00 am  Registration
Exhibits and continental breakfast

9:00 – 10:30 am  OPENING GENERAL SESSION
THE VIEW FROM D.C.  N, SW, NHA
Amy Gotwals, MLA, National Association of Area Agencies on Aging
AAAAM is pleased to welcome N4A’s premier public policy expert and lobbyist to our annual conference! Ms. Gotwals will give her keen insider’s view of aging-related developments in the Obama Administration and on Capitol Hill, and will share what the Presidential candidates are saying about issues and programs affecting older Americans. You don’t want to miss this!

11:00 – 12:30 pm  WORKSHOPS
LEADERSHIP TRACT
CARE TRANSITIONS  N, SW, NHA
Jason Maciejewski, MPA, The Senior Alliance, Wayne
Barbara Lavery, RN, Area Agency on Aging IB, Southfield
Stephanie Ware, MSN, Tri-County Office on Aging, Lansing
Learn about three successful hospital-to-home care transitions program, one federally-funded, and two financed by private contracts with hospitals.
LEADERSHIP TRACT
FINDING & KEEPING HOME CARE WORKERS  N, SW, NHA
Hollis Turnham, JD, PHI Michigan
Clare Luz, PhD, Michigan State University College of Human Medicine
Person-centered care is built on a foundation of dedicated, competent, valued home care workers, who face many challenges in doing the work they love. Learn what research and experience says about attracting and keeping home care workers, and about federal changes that help workers. Discuss the challenges of the current budget process, and advocacy strategies for payment rates to assure the delivery of in-home services to Michigan residents.

TECHNOLOGY TRACT
TELEHEALTH – HEALTH NUMERIC  N, SW, NHA
Nevin Brittain, BE, Health Numeric, East Lansing
Learn what led this engineer to develop a system that allows family and friends to monitor a loved one’s health condition. Features a demonstration of the system and case examples of people and families using it.

PRACTITIONER TRACT
MI HEALTH LINK: THE VIEW FROM THE GROUND  N, SW, NHA
EdTrineise Page, LLMSW, Area Agency on Aging IB, Southfield
Karen Ranella, BSN, Area Agency on Aging IB, Southfield
This session will start with background about Michigan’s duals demonstration and the role of AAA IB. Then the presenters will describe the day-to-day experience of Supports Coordinators working in this program. What are the opportunities and the challenges? What works well? What needs fixing? What advice can be offered to agencies hoping to serve beneficiaries when the demo expands down the road.

12:30 – 3:00 pm  LUNCHEON PRESENTATION
THE FUTURE OF HEALTH CARE  N, SW, NHA
Rick Murdock, MPA, Michigan Association of Health Plans, Lansing
Wayne Bradley, Sr., BA, Detroit Community Health Connection
Laura Appel, BA, Michigan Health & Hospital Association
Larry Abramson, DO, Practicing Physician, Michigan Osteopathic Association
Marianne Udow-Phillips, MHSA, Center for Healthcare Research & Transformation
These savvy health care ‘movers and shakers’ will give you their predictions of what’s coming in the health care world and how changes will relate to older adults. What do health care providers need or want from the aging network? How can agencies
3:00 – 4:30 pm  **WORKSHOPS**

**LEADERSHIP AND PRACTITIONER TRACT**

**USING LEAN TO IMPROVE AGING PROGRAMS  \( N, SW, NHA \)**

Jennifer VanHorssen, MPA, United Way of the Lakeshore, Muskegon

Building on the highly rated Lean sessions presented in 2014 and 2015, this session will take the subject to the next level by illustrating how a senior service agency embarked on a Lean process to map processes, identify and eliminate waste, and improve services.

**PRACTITIONER TRACT**

**PAIN MANAGEMENT  \( N, SW, NHA \)**

Stephanie Ware, MSN, Tri-County Office on Aging, Lansing
Leah Cohen, MSN, Sparrow Hospital, Lansing
Denise Egeland, MSN, Sparrow Hospital, Lansing

Professionals will learn about the distinction between hospice care and palliative care from both a theoretical standpoint and a practical standpoint. How do pain management strategies differ between the two? How is palliative care operationalized in health care settings?

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**CONFERENCE REGISTRATION**

Registration is online with payment by credit card. Go to [www.mi-seniors.net](http://www.mi-seniors.net) and visit the Conference page for a link. For assistance, contact Shannon Harkins-Padgitt at Shannon_mi-seniors@sbcglobal.net.

**Earlybird Registration - deadline is April 19**

- Both days: $300 (member & associate member)  
  $340 (non-member)
- One-day: $170 (member & associate member)  
  $190 (non-member)

**Registration after April 19**

- Both days: $340 (member & associate member)  
  $380 (non-member)
- One-day: $210 (member & associate member)  
  $230 (non-member)
Cancellation Policy: The registration fee, minus a $40 processing fee, will be refunded if the registration is cancelled by May 5. No refunds will be made after this date, however, substitutions can be made.

ADA Accommodations: If you require accommodations to permit your participation, send an email by April 19 to Shannon Harkins-Padgitt at Shannon_mi-seniors@sbcglobal.net.

Overnight room reservations: Call (800) 875-5090 or go to the Kellogg Center website at www.kelloggcenter.com and use group code ARE051816 to receive a $106 single/double rate good through April 17.

Details & Disclosures: More detailed information about the conference, including learning objectives and disclosures will be posted on the AAAAM’s Conference webpage at www.mi-seniors.net.

Sponsors: Information about purchasing an exhibit and other sponsor opportunities can be found in the Sponsor Brochure posted on www.mi-seniors.net.