Welcome to Sprint Wireless Advantage Club
The program designed for family and friends of Sprint employees

- Plans Page 2
- Device pricing Page 4
- Account liability Page 4
- Account administration Page 4
- Employee Care Page 5
- Device Protection Coverage Page 6
- What to do if you have a problem with your device Page 6
- Sign up Page 6

To Sprint Employees: Thank you for promoting Sprint service and signing up new subscribers through Sprint Wireless Advantage Club. Please ensure your Advantage Club subscribers receive this short program overview, either by e-mail, U.S. mail or hand delivery. The more educated your subscribers are about this program, the fewer questions they will have for you and the fewer calls they will need to make to Employee Care.

To Advantage Club Subscribers or Potential Advantage Club Subscribers: Please read this short program overview to familiarize yourself with Sprint Wireless Advantage Club. It’s designed to answer many of your questions about the program. Please also visit and bookmark sprint.com/advantageclub. This web site has all of the enclosed information and convenient links to our most popular online self-service tools. It is constantly updated with new information and should serve as your primary resource should you have any questions about your Advantage Club account.
Sprint Wireless Advantage Club
The program for your family and friends

To make it easier and more affordable for your family and close friends to benefit from Sprint products and services, we created the Sprint Wireless Advantage Club. Advantage Club brings you:

- Unlimited Service plans at a significant discount
- Discounts for purchasing devices with Sprint Easy Pay or for Leasing a device
- Discounted mobile broadband service
- Much more!

To be eligible for these pricing plans, existing Advantage Club subscribers must go to www.sprint.com/swacconversion to convert their accounts online. Once an account is converted to the New Advantage Club, the account will be in the name and liability of the end-user and will be eligible for new unlimited rate plans and Sprint Easy Pay and Leasing payment methods.

### Plans

#### Advantage Unlimited for feature phones

<table>
<thead>
<tr>
<th>Payment option</th>
<th>Monthly service</th>
<th>Monthly service credit</th>
<th>Net monthly service cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Subsidy/non-installment billing/non-lease</td>
<td>$20 Unlimited talk, text and data</td>
<td>N/A</td>
<td>$12.50</td>
</tr>
<tr>
<td>Installment billing with service credit</td>
<td>$20 Unlimited talk, text and data</td>
<td>$7.50</td>
<td></td>
</tr>
</tbody>
</table>

#### Advantage Unlimited for smartphones

<table>
<thead>
<tr>
<th>Payment option</th>
<th>Monthly service</th>
<th>Monthly service credit</th>
<th>Net monthly service cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Subsidy/non-installment billing/non-lease</td>
<td>$40 Unlimited talk, text and data</td>
<td>$15</td>
<td>$25</td>
</tr>
<tr>
<td>12-, 24-, or 30-month lease with service credit</td>
<td>$40 Unlimited talk, text and data</td>
<td>$15</td>
<td>$25</td>
</tr>
<tr>
<td>Installment billing with service credit</td>
<td>$40 Unlimited talk, text and data</td>
<td>$15</td>
<td>$25</td>
</tr>
</tbody>
</table>
Mobile Broadband Plans — For USB modems, netbook/notebook computers and dedicated Mobile Hotspot devices.

<table>
<thead>
<tr>
<th>Monthly Data Allowance while on the Sprint network</th>
<th>3G/4G Mobile Broadband Plan Price per month**</th>
</tr>
</thead>
<tbody>
<tr>
<td>6GB</td>
<td>$40.00</td>
</tr>
<tr>
<td>12GB</td>
<td>$80.00</td>
</tr>
<tr>
<td>30GB</td>
<td>$110.00</td>
</tr>
</tbody>
</table>

Off-network roaming: 300MB/mo. Additional off-network data: $0.25/MB. 4G-capable device required to access 4G network.

For Mobile Broadband Plans with a price per month of $34.99 or higher, subscribers who bring their own phone, pay full price, or are on an installment plan ("Non-discounted Device") will receive an $8.50 per month Service Credit while the device is activated on the same plan. Offer ends 1/15/15.

See sprint.com/datacalculator for more information on what you can do with 6GB, 12GB, or 30GB a month.

Table Plans

<table>
<thead>
<tr>
<th>Monthly Data Allowance while on the Sprint network</th>
<th>Monthly Data Allowance off-network roaming</th>
<th>3G and 3G/4G Mobile Broadband Plans Price per month**</th>
</tr>
</thead>
<tbody>
<tr>
<td>100MB</td>
<td>25MB</td>
<td>$10.001</td>
</tr>
<tr>
<td>1GB</td>
<td>100MB</td>
<td>$15.00</td>
</tr>
<tr>
<td>6GB</td>
<td>300MB</td>
<td>$40.00</td>
</tr>
<tr>
<td>12GB</td>
<td>300MB</td>
<td>$80.00</td>
</tr>
<tr>
<td>30GB</td>
<td>300MB</td>
<td>$110.00</td>
</tr>
</tbody>
</table>

1 Offer ends 12/31/14.

Special offers for 3G/4G LTE Tablets only.
Customers who purchase a tablet with Easy Pay will get an $10 per month service credit. (Excludes taxes and Sprint surcharges.)

Sprint reserves the right to limit throughput speeds or amount of data transferred; and to deny, terminate, modify, disconnect or suspend service if usage exceeds 300MB/month while off-network roaming. 1024KB equal 1MB. 1024MB equal 1GB.

Sprint Mobile Hotspot Add-on — Add to your Mobile Hotspot capable phone or tablet to connect other Wi-Fi enabled devices.

<table>
<thead>
<tr>
<th>Monthly Data Allowance while on the Sprint network</th>
<th>Price per month**</th>
</tr>
</thead>
<tbody>
<tr>
<td>2GB</td>
<td>$20.00</td>
</tr>
<tr>
<td>6GB</td>
<td>$50.00</td>
</tr>
</tbody>
</table>

Monthly off-network data limit is combination of phone or tablet and hotspot usage. Additional off-network data for tablets: $0.25/MB.

When mobile hotspot is “on,” all data usage (phone and hotspot) counts against your mobile hotspot data allowance. Turn off mobile hotspot when not connected to other devices.

Other Products and Services

<table>
<thead>
<tr>
<th>Service</th>
<th>Price per month**</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sprint Phone Connect (unlimited home phone service)</td>
<td>$19.99</td>
</tr>
<tr>
<td>Sprint WeGo™</td>
<td>$9.99</td>
</tr>
</tbody>
</table>

**Taxes and Sprint surcharges excluded. See back for details.
Customers who purchase devices for these services with Easy Pay will receive a $6.50 per month service credit.
Sprint WeGo™ is available on the Sprint WeGo™ device as an add-a-line only and requires one parent line to activate.
More perks
• Waived activation fee
• Nationwide long distance
• Call waiting
• Three-way calling
• Caller ID

Device pricing and upgrade eligibility
Advantage Club prices are similar to national consumer prices, including mail-in rebates and instant discounts. Advantage Club upgrade eligibility follows the Sprint Upgrade Program. Advantage Club lines are eligible for upgrade every 24 months for subsidized phone purchases. Customers who purchase devices with Sprint Easy Pay will have the option to upgrade every 12 months with Easy Pay Early Upgrade for an additional $10 a month. Twelve-month device leases also will be available. For specific device pricing, type “advantageclub” in your i-Connect Web browser and select “Shop Advantage Club.”

Discounted device purchases are subject to the standard consumer contract/term, including an Early Termination Fee. Easy pay purchases are subject to the standard consumer installment billing agreement. Devices that are leased are subject to the lease agreement signed at the point of sale.

How to purchase
• New accounts must be established online. Type “employeephone” in your i-Connect Web browser and select “Advantage Club.”
• Visit Sprint.com or a company-owned Sprint Store to upgrade your device or add lines to existing accounts.

Account management
The Advantage Club subscriber is liable for payment. Subscribers have ownership of their accounts and are responsible for managing account changes.

Line limits
Each employee is allowed to sponsor 20 Advantage Club accounts.

Complete program details
For all the details on Advantage Club, type “advantageclub” in your i-Connect Web browser. There you’ll find:
• Program overview
• Policy documents
• FAQs

Billing
All Advantage Club accounts are required to be on eBill. Accounts receiving a paper bill will be charged $0.99/month. Go to www.sprint.com/ebill to change billing preferences.

The importance of self-service
Advantage Club subscribers, like all Sprint customers, need to use self-service and should visit and bookmark the website www.sprint.com/advantageclub. This site has been designed especially for them, with up-to-date program details and time-saving self-service tools. The site will allow your subscribers to do routine account maintenance such as:
• Activate a new device
• Check on the status of a mail-in rebate
• Review account balance and pay a bill
• Email Employee Care
The importance of self-service

At Sprint, our self-service tools provide fast and convenient service for you. From the plans and devices we offer to the services we provide, everything is designed to help ensure you have the best wireless experience possible. We offer simple and flexible options and which all start at sprint.com. Check out these simple options for fast self-serve:

- Text "upgrade" to 1311 for device eligibility
- Visit this My Preferences after logging in to sprint.com to block texts, data or voice call
- Conduct ESN swaps at sprint.com/activate

Sprint.com is your first step for all transactions before contacting Employee Care!

MySprint

Manage your account online by going to sprint.com/mysprint and registering as an account holder.

In order to register as the account holder, you will need both the account number and PIN.

Registering as an account holder will allow you to:

- View and pay bills online
- View call detail and minutes used
- Activate new upgraded devices at sprint.com/activate (note: actual upgrade purchases must always be completed by the employee)
- Authorize digital media purchases (ringers and other downloads)
- Enroll in eBill Online Billing at sprint.com/ebill (eBill is now a program requirement)
- Change account e-mail address
- Block texts
- Block calls
- Block data
- Check a past due balance
- Check upgrade eligibility
- Sell a device back to Sprint
- Check minutes of use
- Change notification settings
- Change voicemail passcode
- Change caller ID
- Change address

Employee Care

After you have tried sprint.com to resolve your issues, these options are available for you:

1. Visit Sprint retail store Service and Repair for device performance issues
2. Visit sprint.com/rebates for questions on device rebates
3. Email your issue to advantageclub@sprint.com
4. Chat in from sprint.com
5. Press 2 to speak to an agent

Push 3 on your wireless device to pay your bill (available 24/7)
Push 4 on your wireless device to check minutes used (available 24/7)
What to do if you have a problem with your device:

For phones, smartphones or mobile broadband cards:

If you have a mechanical/electrical problem, failure from normal wear and tear or need routine phone maintenance, go to a Sprint Phone Repair Center to have your device repaired or replaced.

- If you have Total Equipment Protection Plus, Total Equipment Protection, or the Equipment Service & Repair Program (ESRP) on your account, your first two repair/exchange transactions are included at no additional charge. A $25 service fee applies to each subsequent repair or exchange in any consecutive 12-month period.
- If you do not have a device protection program listed above, charges for repairs will be quoted before work is begun.
- Visit sprint.com/storelocator to find a store near you.

For tablets, netbooks/notebooks or other embedded devices:

- If you have Assurant Advanced Protection Pack, contact Assurant for all technical needs at assurantprotection.com or 1-866-367-7807.
- If you do not have the Assurant Advanced Protection Pack, contact the manufacturer for support.

Assurant Advanced Protection Pack provides protection for tablets, netbooks and notebooks. The Protection Pack is the best value at $13 per month. However, you may enroll in Assurant Device Insurance for $10/month/device or Assurant Service and Support for $6/month/device. If you are in AL, CO, ID, IN, KS, ME, WI or WY: Your monthly cost of $13 includes coverage for mechanical and electrical breakthrough, accidental damage (including liquid damage) and data protection features. Losses and theft coverage is provided by Sprint at no additional cost to you. Assurant Device Insurance (ADI) is not available as a stand-alone product in any of these states. A $100 non-refundable deductible per approved loss, theft and accidental damage claim applies; there is no deductible for mechanical and electrical breakdown. There is limit of three approved claims for accidental damage, loss or theft within a 12-month period, and a maximum of $1,500 applies per approved claim applies.

There is no limit on number of mechanical and electrical breakdown claims. If the claim involves a damaged or malfunctioning device, you will be provided with detailed instructions on how to return the device. We will make a reasonable effort to repair your device. If your device cannot be repaired, it will be replaced with a Sprint certified remanufactured device of a comparable model. If a reconditioned device is not available, the replacement will be a new device of a comparable type.

You may cancel your optional coverage at any time by calling 888-211-4727 and receive a prorated refund and/or credit, if any.

What to do if you lose your device, or if it is stolen or subjected to accidental damage:

For phones, smartphones or mobile broadband cards:

- If you have Total Equipment Protection or Total Equipment Protection Plus, call Assurant at 1-800-844-3666 or visit sprint.com/protection to file a claim to have your device replaced. There is a non-refundable deductible of up to $200 (depending on device model). Check for your model’s deductible amount at http://www.phoneclaim.com/sprint and clicking on “My Deductible”.
- If you do not have Total Equipment Protection or Total Equipment Protection Plus and are not eligible for an upgrade, you will need to purchase another device at full cost.

For tablets, netbooks/notebooks or other embedded devices:

- If you have the Protection Pack, call Assurant at 1-866-367-7807 or visit assurantprotection.com to file a claim to have your device replaced. There is a $100 non-refundable deductible.
- If you do not have the Protection Pack, you will need to purchase another device at full cost.