Introduction

If you need care or support, we think it is important that you have the information you need to make a choice about the services that are available to you. Using your personal budget, you can choose the service that is right for you and choose when and where you want that service provided.

All the providers listed are registered with the Care Quality Commission (CQC) who are responsible for regulating, inspecting and reviewing all adult social care services in the public, private and voluntary sectors in England.

Residents can choose from this list, however it is not exhaustive and residents may choose to receive services from providers or individuals outside of this list.

Please note this information is correct at April 2013 and providers have been asked to keep to these prices for the next calendar year.

Also please note that this information does **not** imply either a recommendation or contractual arrangement with the London Borough of Hounslow.

If you require any further information please contact the Self Directed Support Team on 020 8583 3051/5736.
Contents

Domiciliary Care/Home Support Providers List – 2013

Agencies and organisations

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Acquaflo Care
Ark
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Care Concern (Homecare) Ltd
Centric Care Support Services Ltd
Chalkface Recruitment Ltd
Enara Community Care
Home Aid Community Services
La Premiere Classe
London Care
Plan Care
Mears Care
QCL
Supreme Care Services Limited
TC Care Ltd
Thames Homecare Ltd
United Homecare
Westminster Homecare
Acacia Homecare
Acacia believes your home is an important part of the care process. While it may be true that some situations require a person to spend time in long term supervised care, the majority of people requiring assistance benefits far more from being enabled to continue life in their own home. Enabling the individual to keep full control of their day-to-day living is not simply a service we offer or something we look to encourage – it is a foundation that underpins everything we do.

Our extensive partners programme allows us to easily provide you with a holistic approach to care services. Please visit www.acaciahomecare.co.uk for more information.

Specialisation
We care for vulnerable adults over the age of 18 who may require basic or complex support based on one or more of the following

- Mental Health
- Elderly Care
- Learning Disability
- Physical Disability
- Palliative Care
- Cancer Care
- Dementia
- High Dependency Care, two carers attending
- Transportation and social outings Service
- Hospital Discharge
- Medication Assistance
- Personal Hygiene Care
- Respite cover
- Sensory Impairment
- Domestic Services
- Companionship
- Food Preparation & Serving
- Laundry Service
- Shopping Service
- Sit in Service

Areas Covered
Bucks, Berks, Surrey and London boroughs of Hillingdon, Ealing, Barnet, Brent, Hounslow & Harrow

Price (£/hr)
Our pricing starts from £14.50 / hour. We have a simple flat rate pricing structure to help keep things easy for you to understand and budget for. We do not charge extra for late evenings, weekends or bank holidays.

Contact Details:
For confidential information or a free assessment, please contact us
Name: Jo Varsani
Telephone Number: 0800 111 4975 / 0203 585 7101
E-mail Address: info@acaciahomecare.co.uk
Website Address: www.acaciahomecare.co.uk
Organisation description
We are CQC registered and provide outstanding and best value, one to 24 hour care and support services to adults, children and young people.

We are a family run service that supports your independence and puts you and your family needs first.

All care/support workers are CRB checked and NVQ2 qualified.

Services provided
We provide floating support, personal care, befriending and companionship, cooking, cleaning, ironing, shopping, handyman services.

We will escort you or a relative to social events and engagements, doctor and hospital appointments, visiting friends or church.

Specialisation
We provide:

- Tailored solutions for complex and personal care needs. This includes safeguarding the elderly, young people, people with learning/physical disabilities, mental health issues, and addictions.

- Psychotherapy and counselling - in association with Bereavement Services For Hounslow (Registered Charity 1091751)

All counsellors adhere to the British Association of Counselling and Psychotherapy’s (BACP) ethical framework.

One to one, confidential, non-judgemental and supportive counselling for all issues.

Areas covered: All postcodes.

Price (£/hr)
Care/Support £11.85 Carer Break Vouchers (CBV) Accepted
Counselling £5.00 up to £30.00 (subject to Assessment)

Contact details
For a free assessment and care planning

Name: Stephen Bailey Phone: 020 8400 2995 Fax: 020 8400 2995
Email: stephen@additionalresourcesgroup.com Website: www.additionalresourcesgroup.com
Aquaflo Care is registered with CQC to provide among others services, nursing and domiciliary care services to vulnerable adults, children and families.

**Services provided**
We promote independence and provide a holistic and client centred service which includes:

- Palliative care / Tracheotomy care, pacer, renal wash out, respiratory Bi-pap and C-pap (Ventilator)
- PICC and Hickman Line Patient
- Emergency hospital discharge and first response service after care
- Hospital preventative services
- Rehabilitative services from hospitals or any institution back to the community
- Emergency pick up of care packages within 2 hrs of call (same day care service)
- Dementia / Alzheimer’s care
- Supervised contacts for children,
- Direct payments
- Learning disabilities
- Autism Spectrum disorder
- Look after Children

**Specialisation**
- Emergency hospital discharge and first response service after care
- 24 hrs care / live in care
- Qualified nursing care
- Respite care / sitting service
- Shopping and specialist shopping for ethnic communities
- 24hr, sleep - in or waking night

**Areas Covered:**

**Price (£/hr)**
Generic Care: £12.04 per hour (weekdays, weekends & bank holidays)
For nursing care and complex packages prices, please call.

**Contact Details:**
Name: Aquaflo Care Ltd
Phone: 02088412713
Fax: 02088453368
Email: Aquaflo@aquaflocare.com
Website Address: www.aquaflocare.com
Organisation Description

At Ark, we are passionate about helping people of all ages who want to stay living in the comfort and security of their own homes, regardless of their personal circumstances. We want our customers to retain their independence in all aspects of their lives.

Whether they want our help for half an hour a day, full-time, or even on a 'live-in' basis, we treat our customers as individuals and listen carefully to what they tell us, so we can provide a service designed specifically for them.

We are honest, reliable and positive in our approach and work hard to provide good continuity of care.

Services Provided

Ark provide care services for people of all ages, including those with:

- Dementia
- Physical disabilities
- Learning disabilities
- Sensory impairment
- Mental health issues

Whether you need care for a loved one, a friend or yourself, we specialise in:

- Dementia care
- Domestic and practical assistance
- Holiday companions
- Hospital discharge
- Live-in care
- Meals
- Palliative care
- Personal care
- Rapid response
- Respite care

Bespoke packages can be tailored to meet your individual needs. Complex and continuing care services are also available upon request.

Price (£/hr)

Available on request

Contact Details
Name: Elaine Clarke / Jenny Coates
Phone: 0845 034 0882
Fax: 020 3117 1789
Email: info@arkhealth.co.uk
Website address: www.arkhealth.co.uk
Organisation Description
Avant is a domiciliary care agency providing services to people living in their own homes.

Services Provided
We provide personal care and domestic help to people living in their own homes. We do visit from 30 minutes, 45 minutes, 1 hour or multiples thereof. We provide carers for sleep in, wake in nights, live in care and companionship
Our carers will assist:
- with bathing, showering
- with dressing
- in preparing drinks and meals
- with medication
- with most duties around the house to allow people to remain living in their own homes

Specialisation
We do not specifically specialise. We have a diverse workforce who have a range of experience and qualification enabling them to assist people with:
- dementia
- mental health
- mild learning disabilities
- have had a stroke
- mental health issues
- spinal injury
- physical disabilities
- and palliative care

Area Covered
The boroughs of Hounslow, Ealing, Hillingdon and parts of Surrey

Price (£/hr)
<table>
<thead>
<tr>
<th></th>
<th>Weekdays</th>
<th>Weekend</th>
</tr>
</thead>
<tbody>
<tr>
<td>Care 60 minutes</td>
<td>£12.58</td>
<td>£12.98</td>
</tr>
<tr>
<td>Care 45 minutes</td>
<td>£9.90</td>
<td>£10.40</td>
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<tr>
<td>Care 30 minutes</td>
<td>£7.78</td>
<td>£8.38</td>
</tr>
<tr>
<td>24 hours Live-In</td>
<td>£109.00</td>
<td>£119.00</td>
</tr>
<tr>
<td>9 hours Sleep-In</td>
<td>£56.00</td>
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</table>

Bank Holidays are charged time & a half of weekday rates. Christmas Day, Boxing Day & New Year Day are charged double of weekday rates.

Contact Details:
Name:            Sally Graham/Deepa Dungar
Phone:           0208 751 2800
Fax:             0208 751 2800
Email:           help@avanthealthuk.co.uk
Website address: www.avanthealthuk.co.uk
**Bluebird Care**
Our aim is to ensure that all our customers maintain their independence and dignity by being able to remain in their own homes safely and holistically.

We recognise the importance of working closely with the multi-disciplinary team to ensure that each customer benefits from a bespoke care package and the continued support of a network of care professionals.

Here at Bluebird Care (Hounslow) we strive to over exceed expectations of our customers and as such we ensure that we employ the very best team of amazing care workers who all live by the ethos of the Bluebird Care values. We constantly aim for exceptional customer service, and we hope you agree. Our constant benchmark when recruiting carers is whether or not we would allow them to care for our own loved ones.

**Specialisation**

- Live-in Care
- Dementia Care
- Learning Disabilities
- Respite service for those who are primary carer of a family member and/or are in need of a break
- End of Life Care
- Welfare checks
- Preparing Meals
- Shopping, Cleaning and Ironing
- Companionship by escorting you to community events (appointments, social activities etc.)
- Medication Prompting and Administrating when medicines are due

**Areas Covered**
London Borough of Hounslow and the surrounding areas.

**Price (£/1hr)**
Our rates start from £12.50 P/H.
Please call our office for our best rates
**We also accept Carer Break vouchers**

**Contact Details:**
Please contact our office for a friendly chat and to organise a free, no-obligation home visit
**Name:** Ani Bhudia/Sai Visakan
**Telephone:** 0208 755 6861
**Email:** hounslow@bluebirdcare.co.uk
**Website:** www.bluebirdcare.co.uk/hounslow
**Care Concern (Homecare) Ltd**

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**Organisation description**

We are a small, independent care company based in Chiswick. We have been providing care to the elderly in their own homes since 1993 and know from our feedback that we give a high quality service.

Nearly all our clients come from personal recommendations and our trained, experienced carers live locally. We pride ourselves on our personalised, client centred service and really are kind, caring, efficient and professional.

**Services provided**

Care at home which includes washing, dressing, medication, meals, shopping, companionship, outings, hospital appointments and overnight care. We cover from half an hour to 24hr care.

**Specialisation**

Elderly care in particular dementia. Our carers are trained to NVQ 2 and 3 in social care. Good staff retention.

**Areas covered**

We provide our services in Chiswick, Ealing and surrounding areas.

**Price (£/hr):**

- Week rates: £17.80 ph, £12.00 per half hour
- Weekend rates: £19.90 ph, £13.00 per half hour

All bank holidays are double rate.

**Contact details**

- Name: Clare Drewell/Catherine Gunnewicht
- Phone: 020 8996 9546
- Email: care@careconcern.org.uk
- Website address: www.careconcern.org.uk
Centric Care Support Services Ltd

Organisation description

Centric Care Support Services provide a wide range of home-care and support services to promote your independence at an affordable cost. Our team of trained care assistants is committed to promoting the well being and independence of vulnerable adults who need support in their own homes and wider community, whilst actively observing any safeguarding issues.

Our service is flexible and reliable covering 365 days a year, between 7.00am and 10.30pm – sleepovers, escorts, and 24 hour care.

Services provided

1. Personal care
2. Respite/sitting service
3. Sleep in service
4. Carry out domestic tasks including laundry and cleaning.
5. Mobilise and to use any prescribed equipment
6. Manage medication in according with our medication policy procedures

Specialisation

We have care workers with specialist language skills  they are trained in Dementia care and level 1 medication, also assisting people with a range of learning and physical disabilities

Areas covered

Services over the whole of London Borough of Hounslow /Richmond

Price (£/hr):

£11.50

Contact details

Name: Patricia Hibbert Mobile: 07954 378 923
Nicky Chana Mobile: 07940 458 740
Phone: 020 8568 7779
Email: info@centriccare.co.uk
Website address: www.centriccare.co.uk
Chalkface Recruitment Ltd

Organisation description

Domiciliary care provider based in Hounslow. Registered with CQC. Working along side adults & children with learning disabilities as well as the elderly. Out of hours service available.

Services provided

Social activities, Personal care, Respite care Companionship, Shopping & Supported living.

Specialisation

Bi-polar, autism, learning disabilities & the elderly.

Areas covered

Across L B Hounslow, Ealing, Richmond.

Price (£/hr):

<table>
<thead>
<tr>
<th>Days</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monday to Friday</td>
<td>£15.84</td>
</tr>
<tr>
<td>Saturday and Sunday</td>
<td>£16.97</td>
</tr>
<tr>
<td>Double for bank holidays</td>
<td></td>
</tr>
</tbody>
</table>

Contact details

Name: Joyce Henry
Phone: 020 8570 1400
Email: service@chalkfacerecruitment.co.uk
Website address: www.chalkfacerecruitment.co.uk
Enara Community Care

Organisation description

Enara Limited has a wealth of experience and has been providing domiciliary care since 1985. We are registered with the Care Quality Commission with excellent ratings across all our branches. We provide person centred support to meet people's personal needs and work with the individual to support their independence, help them to engage in local activities and to enjoy life. Our staff is trained to ensure a safe and effective service.

Services provided

- Personal care
- Domestic care
- Day sitting
- Night sitting
- Support with medications
- Health support
- Escort service e.g. hospital visits

Care tailored to your requirements.

Specialisation

Care for people with:
- learning disabilities
- dementia
- sensory and physical disabilities
- mental health needs

Areas covered

Hounslow and Richmond

Price (£/hr)

<table>
<thead>
<tr>
<th>Period</th>
<th>Hours</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Weekdays (Monday to Friday) 7am-10pm</td>
<td>£15.22</td>
<td></td>
</tr>
<tr>
<td>Weekends (Saturday-Sunday) 7am-10pm</td>
<td>£19.52</td>
<td></td>
</tr>
<tr>
<td>Bank Holiday 7am-10pm</td>
<td>£30.77</td>
<td></td>
</tr>
</tbody>
</table>

Contact details

Name: Priya Patel
Phone: 0208 577 9680
Email: 
Website address:
Organisation Description

We are an organisation aimed at putting your physical and mental wellbeing at the heart of our service by providing individual care services tailored to service user needs. We value and respect our service users’ ethnicity, language, religion, culture and unique requirements by delivering quality and holistic care through our trained and experienced care workers.

Services provided: Personal care services (bathing, showering, bed bath etc)

Respite care

- 24 hour live in care
- Domestic duties (household tasks/ cleaning)
- Rehabilitation
- Laundry and ironing
- Shopping escort/ shopping tasks
- Companionship
- Personal hygiene/ toileting
- Meal service catered to dietary needs (food preparation, serving, assistance with feeding)
- Collection of pensions and paying bills
- Medication assistance, prompting and support

We also offer confidential counselling services in your own home through our network of qualified counsellors to support your mental wellbeing.

Specialisation
Areas including – General elderly care, care to vulnerable individuals, learning and physical disabilities, Dementia, medication administration support and challenging behaviour.

Areas Covered
Hounslow (Bedfont, Cranford, Feltham, Hanworth, Heston); Ealing and Richmond

Pricing (£/Hr)
£12.00 Monday to Friday £13.50 Saturday & Sunday
Double rate for Bank Holidays

Contact Details
Name: Office Manager
Phone: 0208 8931 1497
Email: james.nnadi@homeaidcare.com
Website address: http://www.homeaidcare.com
Organisation description

La Premiere Classe has a wealth of experience in Care. Registered with the Care Quality Commission and members of the U.K.H.C.A. We provide a flexible service tailored to individual needs.

We carry out a free assessment liaising with family members to establish each client’s situation and promoting independence as far as possible.

All our staff are trained to NVQ standards and are fully referenced, vetted and CRB checked.

Services provided

- Personal care: bathing, live in/sit in and re-ablement service
- Practical care: shopping, housework, meal preparation
- Social care: escorting to community events, walks, hospital/doctor/dentist escort
- Domestic services

Areas covered

North, East, West, South and Central London.

Price (£/hr)

Scale of Fees (2012/13) For Care Assistant & Domestic Staff

<table>
<thead>
<tr>
<th>Service</th>
<th>Rate (£/hr)</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Care services</td>
<td>£12.50</td>
<td>7.00am to 9.00pm</td>
</tr>
<tr>
<td>Night Services</td>
<td>£13.25</td>
<td>9.00pm to 7.00am</td>
</tr>
<tr>
<td>Put to bed service</td>
<td>£13.25</td>
<td>9.00pm to 11.00pm</td>
</tr>
<tr>
<td>Waking night care</td>
<td>£15.50</td>
<td></td>
</tr>
<tr>
<td>Sleepover</td>
<td>£90.00</td>
<td>(per night) (i.e. max. 4 wake up calls)</td>
</tr>
</tbody>
</table>

24 hour live in care daily From £115.00 (per day) (according to requirements)

Contact details

Name: Jill Smith
Phone: 020 8758 9998
Email: jill.smith@lapremiereclasse.com
Website address: www.lapremiereclasse.com
Organisation description
At London Care, we aim to support people to enjoy independent living in their own homes for as long as possible. Our success reflects our constant focus to deliver flexible, personalized home care and personal assistance promoting the mental and physical well-being of our service users.

We continually monitor the quality of service we provide, with regular scheduled visits to assess our staff’s punctuality, reliability, efficiency and competency, so that you are happy with the support you receive.

Services provided
We'll work with you to design a care support solution tailored to you and your personal resources, helping you to make the key decisions about the services you receive so that you always stay in control.

As well as support with home-based personal care and daily living tasks, we can assist with errands, managing personal finances and accompanying people who want to get out for leisure, social, health or work purposes. Our wide-ranging services enable independent living for people including:
- people over 65
- families with disabled parents or children
- adults with conditions that may include learning disabilities, physical or sensory impairment and support for people with mental health conditions.

Specialisation
- Managing challenging behaviour
- Continence management
- Preparing and eating meals
- Safety in the home
- Managing medication
- Mobility and the use of aids and equipment
- Rehabilitation and reablement care
- Palliative and end of life care
- Post-hospital care
- Respite care

Areas covered
Hounslow, Chiswick, Isleworth, Brentford, Feltham, Hayes

Price (£/hr):
£12.56 p/h

Contact details
Name: Parminder Chhokar
Phone: 020 8560 1906
Fax: 020 8326 6220
Email: Parminder.Chhokar@londoncare.co.uk
Mears Care

Organisation description

We are one of the UK’s leading domiciliary care providers delivering services at home. We support people of all ages and with conditions such as dementia, physical disabilities, learning disabilities or people who just need a little bit of extra support.

Our care services can be provided from an hour up to 24 hours a day 7 days a week. We focus on quality and the promotion of independence.

Services provided

The types of services we provide include; assistance with bathing and personal hygiene, assistance with food preparation, shopping, housework, laundry, assistance with medication.

Specialisation

We provide specialist support for people who require assistance and administration of medicines, care for people at the end of their lives and support for people with complex physical or learning disabilities.

Areas covered

Hounslow, Heston, Cranford, Feltham, Hanworth, Bedfont, Isleworth, Brentford, Chiswick.

Price (£/hr): £11.27

Contact details

Name: Rose Wilson
Phone: 0208 742 3771
Email: Rose.wilson@mearsgroup.co.uk
Website address: www.mearsgroup.co.uk
Plan Care

STONEMEAD HOUSE, 95 LONDON ROAD, CROYDON, CR0 2RF
ADMIN TEL: 020 8681 0846 FAX: 020 8253 5993 ACCOUNTS FAX: 020 8253 5991

Organisation Description
Plan Care is the trading name of Taylor Gordon and Company Limited, a privately owned and managed company, we deliver high quality generic and specialist domiciliary care services.

Services Provided
Plan Care provides services to a wide range of individuals including, older people and those with physical, sensory or learning disabilities, mental health problems or a terminal illness. We have experience in providing personal and practical care services to a wide variety of individuals, examples of services we provide include:

- Intensive personal support
- Outcome based care
- End of Life care
- Dementia care
- Skilled/challenging behaviour
- Respite care
- Reablement services
- Intermediate care
- Hospital discharge
- Maintaining health and nutrition
- Waking and sleeping nights
- Personal/emotional development
- Financial planning and housing related support
- Extra care schemes
- Personal assistants

Specialisation
We have extensive experience in supporting a wide range of individuals with varying needs and requirements and cater for each individual’s needs by creating a personalised plan of support that covers all aspects of the care and support the individual requires.

Areas covered
Borough wide including London Boroughs of Richmond-upon-Thames, Hillingdon and Ealing.

Price
£13.70 per hour
£10.28 per 45 minutes
£6.85 per 30 minutes
Time and a quarter is payable at weekends.
Time and a half is payable on Bank Holidays

Contact Details
Name: Jackie Roberts
Phone: 020 8785 1220
Fax: 020 8780 5351
Email Address: ealingcare@plancare.org.uk Website address: www.plancare.org.uk
Organisation description

With more than 15 years in the industry and over 1.4 million calls fulfilled, this family-run business, where all the directors and managers are former carers, has gained unique and invaluable insight into the needs of clients and carers alike. Through ongoing investment in carer training and the continuing development of bespoke software systems, QCL consistently demonstrates its commitment to providing the highest quality care packages at the very best possible price.

Services provided

- Domiciliary care for adults and older persons
- Full bed care, personal care (washing, dressing etc.)
- Food preparation
- Medication administration
- Shopping and housework
- 24-hour care by arrangement

Specialisation

- “Direct Payments” experts offering full administration support
- Palliative and ‘end of life’ care
- Dementia care
- Includes multi-cultural staff with good communication skills

Areas covered

London Borough of Hounslow plus adjacent Boroughs (Ealing, Spelthorne & Hillingdon)

Price (£/hr)

£12.24 - £13.20 (dependent upon complexity of support required)

Contact details

Name: Clair Reed/Jenny Thornton
Phone: 020 8814 3000
Email: office@qcl-uk.com
Website address: www.qcl-uk.com
Organisation description

Supreme Care provides domiciliary care workers to social services and local authorities in and around London. We also offer our support staff to private clients and clients with individual budgets. We also have 5 Nursing Homes in Surrey which cater full time to the needs of clients with learning disabilities, mental health needs and the elderly.

We are dedicated to adhering to our clients needs to ensure that they are provided with the highest quality of service.

Services provided

We provide services such as personal care, domestic/shopping, live in, respite, palliative care, blitz cleaning to people with learning disabilities, mental health issues and the elderly.

Specialisation

Autism, Dementia, drug/alcohol abuse, learning difficulties, physical and visual impairment, spinal injuries and neurological disorders, BME, challenging behaviour.

Areas covered

Ashford, Bedfont, Brentford, Brentford End Chiswick, Cranford, Feltham, Grove Park Gunnersbury, Hanworth, Hatton, Heston Hounslow, Isleworth, Lampton, North Hyde Osterley, Spring Grove, Woodlands

Price (£/hr)

£12.30

Contact details

Name: Owen Kanengoni / Naiomi Wilson
Phone: 020 8840 6366
Email: Info@supremecare.co.uk
Website address:
Organisation Description
TC Care Ltd. is a domiciliary care agency with a difference. We genuinely care about the quality of the services we provide to our service users.

We pride ourselves on knowing the individual needs of each of our service users and their representatives.

The management team have over 40 years of experience so fully understand the importance of choice, reliability, continuity, compassion and flexibility. Our aim and objective is to provide the support of your choice in the comfort of your own home by a well trained team of care workers at an affordable price.

TC Care Ltd. is accredited and regulated by the Care Quality Commission (CQC) and is a member of the United Kingdom Home Care Association (UKHCA).

Services Provided
We can offer a full range of both practical and personal help which will be tailored to your individual needs. Our services are available short or long term from a 1 hour call fortnightly to live-in care.

The support available can include the following: personal care tasks, medication management, meal/snack preparation, sitting service, escorting to venues, care at night, live-in care, domestic tasks, blitz cleans, laundry, ironing, shopping, gardening, decorating, beauty treatment, respite care and end of life care.

Specialisation
We specialise in putting people first, providing a multicultural, highly skilled, caring, friendly and flexible team of care workers.

Areas Covered
London Borough of Hounslow e.g. Bedfont, Brentford, Chiswick, Cranford, Feltham, Hanworth, Heston, Hounslow, Isleworth and Osterley.

Price
Hourly Rate - £10.84 (Direct Payment/Carers Break Vouchers Clients)
Hourly Rate - £12.00 (Private/LBH Clients)
Currently, we do not charge enhanced rates for evenings and weekends.
We do charge an enhanced rate for Bank Holiday cover.
Hourly Rate - £16.26 (Direct Payment/Carers Break Vouchers Clients)
Hourly Rate - £18.00 (Private/LBH Clients)

Contact Details:
Name: Christine Cotton/Tarnjit Basra/Darren Lis
Telephone Number: 020 8570 0086
Fax: 020 8570 8091
E-mail Address: info@tc-care.co.uk
Website Address: www.tc-care.co.uk
Organisation Description
Thames Homecare Ltd is a private company, registered with Care Quality Commission. We aim to provide quality care and support service to people in their own homes.

Services Provided
We provide domiciliary home care to older people, people with a physical or mental disability or people who are suffering from a medical condition or disease within the local communities on a daily, weekly, overnight or ‘live in’ basis.

Personal care
We provide assistance with:
• dressing/undressing - getting up in the morning and preparing for bed at night
• bathing, bed bathing, showering and washing
• skin care, washing hair and cleaning teeth
• toileting and use of incontinence aids
• medication and health related duties (in accordance with the details in the agreed written Care Plan)
• feeding
Also, night sleepover or sitting service and day sitting services.

Domestic care including
• The preparation of food, shopping, cooking, washing-up and menu planning
• Cleaning and general routine household tasks
• Shopping
• Laundry (including incontinence laundry)

All tasks are carried out by care workers will be agreed and set out in writing in the Care Plan/Contract.

Specialisation
Personal Care

Areas Covered
All Hounslow areas and other London Boroughs

Price £/hr
Weekdays £11.70
Weekends £12.50
Bank Holidays £17.50

Contact Details
Name: Saad Osman
Tele: 02077015161
Fax: 02077015161
Emails: info@thameshomecare.co.uk or s.osman@thameshomecare.co.uk
Website address: www.thameshomecare.co.uk
Organisation Description

United Home Care Limited is a Domiciliary Care Agency. We respond, on a 24-hour basis, to the needs of clients who, because of increasing age or disability, find it difficult to cope with domestic responsibilities and their own personal care needs. We are an independent agency providing care to clients in their own home on a one to one basis or in our care home.

Our service is designed for adults who are physically or mentally frail, housebound or have dementia and for those living with physical, sensory or learning disabilities. Care and support is offered by our team of trained, competent care workers and support workers.

We provide care services to both the private and public sectors. Care and support needs are identified through an assessment; this may involve the care manager from the Local Authority.

Services Provided
Our staff are fully trained and we provide care to clients with:

- Physical and sensory disabilities
- Mental health disorders
- Learning disability
- Palliative care
- Dementia

Prices

<table>
<thead>
<tr>
<th></th>
<th>15 minutes - £5.00</th>
<th>30 minutes - £8.00</th>
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</thead>
<tbody>
<tr>
<td>60 minutes</td>
<td>£13.00</td>
<td>Sleep in night</td>
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<tr>
<td></td>
<td></td>
<td>Wake night</td>
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</tbody>
</table>

Prices remain the same at weekend

Bank holiday prices increases by 50%

Areas Covered
Hounslow, Feltham, Chiswick, Brentford, Isleworth, Richmond, and surrounding areas.

Contact Details

Name: Manager
Phone: 0208 487 1110. Fax: 0208 570 9097
Email: care4all@live.co.uk
Website Address: www.unitedhomecareltd.com
Organisation Description
We are a long established company delivering quality personal care and support services. We are CQC registered and accredited with all the local boroughs.

Services Provided
There comes a time when you may require assistance at home on a long term or temporary basis such as following a hospital admission. We are here to assist you in whatever you need, for a better life. Examples of services we provide include:

- Personal care services (personal hygiene, toileting, bathing, showering)
- Domestic care (household tasks e.g. cleaning and food preparation; shopping)
- Medication assistance, prompting and support
- Day and night sitting
- Respite care
- Hospital discharge

Care directed by you according to your needs and requirements.

Care Services
We provide social support and companionship, personal care, help to get up and go to bed, assistance with medication, domestic cleaning, shopping, laundry and preparing meals. Anything from 1 hour per day to 24 hour ‘Live in’ care.

Specialisation
Our staff are locally recruited, have full enhanced DBS check, are appropriately trained and supported to provide you with the respect, dignity and independence in services designed around your choices and needs and to meet the outcomes you desire.

Specialised Skills:
- Dementia care
- Medication Administration Support
- Assistance with a range of learning and physical disabilities
- Language skills

Areas Covered
Feltham, Bedfont, Hanworth borders, Isleworth, Brentford and Chiswick, Hammersmith and Fulham.

Price (£/hr): from £12.45 to £14.95 per hour

For personal and domestic support, generally no additional charge. Minimum half hour call length

Contact Details
Name: Clare Hudson
Phone: 0208 987-8822
Email: wla@whc.uk.com
Website address: www.whc.uk.com