Twas the week before Christmas when all through the shop,
Techs were scurrying over coaches from bottom to top.
In the lounge customers patiently wait,
they have places to go and don’t want to be late.
Each one is a Santa with gifts in the bays,
they have places to go, some, a long ways.

MERRY CHRISTMAS from all your friends here at Country Coach.
We hope that we have in some way, made your year brighter. We have been running the parts and service portion of Country Coach four years now, and have made friends with thousands of owners. We have been on a steady growth pattern and 2014 was the best so far. With the start of the Allure production prototype, our excitement for the future is high to say the least.

As we come to the close of this interesting and productive year, we would like to thank all of you valued customers for your loyalty and patronage. Remember, if you need service work or want something special done to your coach, the 10% discount on labor is in effect. Yes, we have had a good year but our fantastic service techs need work in the winter also. So work scheduled to be done from December 1st until February 28th receive both the 10% parts discount AND the 10% labor discount.

Our sales department has been doing a good job of pairing coaches to new owners in the second half of the year and we have some great 600 HP Magna’s in stock. It’s still a buyers market and with fuel prices steadily dropping it’s a good time to find that coach that’s just right for you and your family.

We are looking to start the New Year 2015, with a bang, come help us, we want to help you.

May your travels be safe and your road be interesting.
Warmest Regards
Excellence by Design
Ron Lee
President/CEO
2016 Allure Prototype
For those of you who are interested, this is the progression of the new Allure!
2008 Inspire 43’  #52117

Country Coach’s quality craftsmanship is evident everywhere in this 2008 43’ Founders Edition Inspire 360. It’s unique floor plan and it’s length combined give this coach all the amenities a full timer would want and need. There is storage abundant everywhere! Deep drawers, large closets and cabinets combine to make living in this coach a dream. King bed, stacked washer/dryer, Aqua Hot, full living room tile floor and soft touch leather sofa bed all contribute to the comforts of home feeling you always find in a Country Coach. This coach is powered by a 425 HP C-9 CAT engine with Allison’s 3000 6 speed transmission. The coach has a full bay roll out tray, HD Satellite Receiver, 3M Nose Coat, 8kw Onan “Quiet” generator and also comes with a Carefree of Colorado Double Awning Package. It has door and tire covers, full windshield and also comes with a limited time transferable extended warranty.

For livability, functionality and Country Coach quality you must see this coach. Call or email your Country Coach Sales team today!

2009 Magna 45’  #6986M

There were several really nice changes made to the Magna 630 in 2009. For you guys who want to get over the mountain in a hurry they made available the 912 cubic inch ISX 650 HP Cummins Engine paired with a 4000 Series MH Allison Transmission. With 1950 lbs of torque and 650 HP @ 2100 RPM’s you just flatten out all of the hills. It’s also the year the Vivaldi floorplan was introduced with its huge slide room and its customer-designed desk configuration. To maximize air flow, Country Coach debuted the exclusive tiered ceiling. It’s a recessed ceiling design that maximizes airflow for the ultimate function of the coach’s air conditioning system and also has the beauty of a residential design. This 2009 also has the normal amenities you would find on a Magna such as: Garmin GPS, SmarTire and Double Electronic Patio Awning Package with Girard Electric Window Awnings. The coach also comes with custom interior décor kit, Dirt Devil Central Vacuum System, dishwasher, stacked washer/dryer, king bed and Espresso Patina finish on Light Cherry cabinetry.

This Magna is definitely a must see and drive. Call or visit your Country Coach Sales team for further information.

2008 Magna 45’  #6859M

The strikingly beautiful, 2008 45’ Limited Edition Magna with Rembrandt floor plan is finally here. Massage/Heated driver and passenger seats, Garmin GPS Navigation System, SmartTire II, 42’ LCD High Definition TV with living room and bedroom H20 receivers are just part of the entertainment and driver compartment amenities. It has the custom interior décor kit, Dirt Devil vacuum, Dish Drawer dishwasher and power adjustable king bed with latex mattress. The exterior has Girard Electric Window Awning and double electric patio awning package with the additional box patio awning on passenger side. It’s powered by the 600 HP Cummins ISX engine, tires, batteries and radiator are all in good shape and with just 41,000 miles this coach is hardly broken in.

Call your Country Coach Sales team for further information or drop by and drive this must see coach!
Hello again from Country Coach Sales! Fall has definitely passed and winter is upon us so why not take advantage and have some fun?! The end of the year and the Holiday Season are an excellent time to get a great deal on big ticket items. Remember these are all consignment coaches and they’re on our website because the owners want them sold! Don’t pass up the season of sensational savings and make an offer on one of our great coaches! Be sure to visit our website http://www.countrycoach.com/category/motorhomes-for-sale/ and check out the new coaches that have just arrived and also our recently reduced prices on 4 of our Magna’s.

Fall just flew by and business was great so if winter goes as quick, and you haven’t taken advantage of some great buys then spring will be here before you know it and you won’t be ready for the new season. We have several things in the hopper to finish up this year on a positive note and we just want to take this time to thank all of you for contributing to our ongoing success.

This is and always has been about YOU, the owners. You are what makes this brand so great!

To get the New Year started quickly we’ve lined up several outstanding and diverse coaches that we are trying to get into inventory around the first of January. I think you'll be happy with the new coaches we are bringing in so keep checking the website. Some of them may appear later this month. Again thank you for another wonderful year and we hope you and your families have a Joyous Holiday Season and a Happy and Prosperous New Year!

Kevin Kiscoan  
Sales Department  
sales1@countrycoach.com  
541-234-2167
David and Ginger Wheat have owned motorhomes since 1974 and had owned a diesel pusher since 2005. This year they became very happy owners of a 2003 Country Coach 36’ Intrigue.

David was a naval aviator for 21 years and served in Vietnam. In October of 1965, David’s F-4 was shot down and he had to spend 7 1/2 years in North Vietnam as a POW.

After retiring from the Navy, David and Ginger moved back to their hometown in Minnesota where they both worked for the local school system. From there David took the fun job of driving charter motor coaches for the next 11 years where his travels took him to all four corners of the U.S. and almost all the major cities.

David and Ginger are the primary passengers and they also frequently travel with their 39 year old son who has a disability. Due to their travels they no longer have a dog or cat of their own, however they do on occasion bring along an English Mastiff who belongs to their daughter, and also enjoys riding in their motorhome.

Their retirement motorhome travels have taken them to not only all four corners of the U.S. but into Canada as well. With daughters on both coasts they expect to be spending a lot of time traveling in their Country Coach. In January they will leave Duluth with their “towed” and head to the beach at Oxnard, California for a few months to enjoy the warmth and sunny beach. The Wheats love the Pacific Northwest as they were once stationed at Oak Harbor on Whidbey Island while in the Navy. We hope to see them on their way north from California to visit their daughter in Washington State.
We just wanted to take a quick moment to express our gratitude for your hospitality and excellent service during our recent visit to your facility. We found the entire staff to be extremely friendly and very willing to do anything within their power to make our visit as comfortable and pleasant as possible. From setting up the service appointment with Kevin Kiscoan, to the arrival walk through with Daniel Emanuel to identify what we wanted and needed to have done, to specific electrical repair options discussed with Daniel and Doug Beaudry, to the final billing and payment with Arlene Barley. The excellent communication and the “whatever it takes, we can do it” attitude we experienced was very refreshing and truly outstanding. The mechanical repairs and service that Daniel performed and the paint work that Shannon did on ‘BoB’ (our “Big ol’ Bus’) were first rate. We will definitely make it a point to stop in for service whenever we make it to the West Coast. Karen & I also enjoyed and appreciated the time you spent visiting with us.

It is said that a company assumes and amplifies the attitudes and personality of its leadership. If that is true (and in my experience, that has very much been the case in dealing with a large number of organizations), Country Coach Corporation has a very bright future indeed.

Mike & Karen Davis

I wanted to take a few minutes of your time to thank you for having the insight to have Kevin Kiscoan on your staff. I own a 2000 Intrigue and now live in Reno which does not have an expert team to understand RV coaches. My coach had an overheating problem and if it was a brand name truck I would be ok. Folks just do not understand Motor Coaches here. Getting in touch with Kevin was fantastic; he talked our mechanic through isolating and fixing our problem. I want to make sure you know that without him this problem would have cost us so much more not to mention the fact that I would have had to bring it to another location to get expert help. Within a few hours the problem was located and the part was ordered from England which took 2 months.

I had very few problems with this motorhome and the build is fantastic. I would not own any other coach. Thank you all for making an unbearable situation a pleasure by having such professional folks on your staff.

Ken & Marcia Hickey
Thanks for the update! I have coach #30651, (the absolute best coach you ever built) and truly love it and all the wonderful places (49 states plus most of Canada) we have been privileged to visit in it. I wish I didn’t live all the way across the country where I could patronize your service facility rather than a local RV dealer. I do really appreciate being able to order original parts to keep this coach operating. Good luck in getting the production of these wonderful coaches going again.

Enoch Morris

Thank you for the excellent work on our Holiday Rambler. Daniel did a great job tracking down the water leak in our slide. Lisa welcomed us warmly each day. Thank you Country Coach.

Terry Miller

I would like to thank Country Coach and especially Mr. Zach King who worked on our coach. Zach enlightened me regarding the operation of our coach and with the wealth of knowledge that he has is unparalleled to any other repair shop that I have been to. We were welcomed here with open arms to Country Coach. A job very well done!! Thank you C.C. and staff for a great repair job.

Ed & Sharon

We recently became the owners of a 40’ Magna with only 25,000 miles on it. We purchased this motorhome in California, and while visiting my sister in Springfield, OR we made an appointment with Country Coach in nearby Junction City to have the coach thoroughly checked over, and all necessary maintenance performed. Our service tech Brad Barley made us feel quite comfortable, and was very patient in answering our many questions and making sure we understood what was to be done. By adding more techs to our job they finished all the work by the end of the second day so we could get back on the road. All the folks we dealt with from Brad and Arlene Barley to Doug Beaudry and people whose names we cannot remember were very courteous and made us feel comfortable with our choice of Country Coach Corp. as our go to service facility.

Rick & Sharon Damlos

Shout out to Brian for all his expertise in fixing our issues! We always appreciate the hospitality extended by all the staff. For this reason we make a point of stopping into Country Coach for all our needs - all the way from Fiddletown, CA. Thanks to all at Country Coach we’re on our way...to the next destination.

Roger, Lola & Sage
**Business Update**  
*from Sandy in our Accounting Department*

**Happy Holidays Everyone!**

Country Coach Corporation experienced a great 2014 and we are looking forward to beginning 2015 with a BANG!

Our Service Department is offering winter discounts on parts & labor so be sure to get your appointment scheduled before time runs out!

Our Sales Department has several beautiful quality used motor homes ready for you to take home in time for Christmas!

We have enjoyed serving so many of our new and returning customers this year and look forward to seeing you this coming year.

Thank you so much for your patronage, we would not be here without all of you! Below is a departmental breakdown of revenue percentages so far for 2014.

<table>
<thead>
<tr>
<th>Department</th>
<th>Revenue Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Service and Repair Department</td>
<td>50%</td>
</tr>
<tr>
<td>Parts &amp; Part Manufacturing Dept</td>
<td>33%</td>
</tr>
<tr>
<td>Consignment Sales Department</td>
<td>16%</td>
</tr>
<tr>
<td>Logo &amp; Apparel Department</td>
<td>1%</td>
</tr>
</tbody>
</table>

We are also excited about the new prototype coach we are currently building and hope you are too!

**Be Safe & Enjoy all that the Holiday Season has to offer!**

**We hope to see you very soon!**

*Sandra Hart*  
*Accounting Manager*  
*Country Coach Corporation*
Great RV-Motor Home Apps for your Android or Smartphone

Want to get more out of your cell phone?
Here is a small collection of Smartphone & Android Apps you might find interesting and useful.

CoPilot GPS - One of the finest examples of an Offline Map App and the best part is its FREE. You can upgrade to a paid version for more features such as live traffic and map updates. This app offers a few other features that companies like TomTom, Garmin and Navigon do not. You can search within the app on Yelp, Google™ and Wikipedia to find restaurants, RV parks, gas stations etc. (this feature does require data connection) CoPilot Live stores all map information directly on the iPad itself, therefore you don’t have to use your data plan to get real-time, turn-by-turn directions to a destination. The app also comes preloaded with millions of points of interest (POIs), so you can find nearby places – such as a gas stations, hotels, restaurants, ATMs, hospitals or vets, even without a data connection.

Satellite AR (Android) / Dish Align (Apple) - This app is great if you don’t happen have an auto aligning dish or find that you have to tinker with yours to get it to work. This app assists in alignment of satellite dish antennas using augmented reality. It will determine your position by using the GPS in your phone and give you instructions on aligning your dish. They specially designed the app for RVs, Campers, people aligning a second dish, or for use as a professional installer.

Trip Journal -Trip Journal is a great app that does very much what its name implies. The app offers a journal for your travels where you can add photos, thoughts, and map pin points to create an all around virtual scrapbook of your travels. You can add your favorite attractions, restaurants, or rest stops along the way. Video is also supported so if you were able to get some great footage of the grand canyon then you can add it to your travelogue as well. What you get in the end with Trip Journal are one-of-a-kind travel journals handcrafted by you, rich with your travel experience and full of great travel memories captured for many years to come that you can share anytime and anywhere. If you keep journals for your trips this is certainly the app for you.

Goby App - With the Goby app, its all about never having to say “There is nothing to do”. The app brings you fun and interesting things to do regardless of your location and can be personalized to your unique interests. From hiking trails to jazz shows, children’s museums to yoga studios, from surf spots to brewpubs, Goby’s got something for everyone. Frequent a favorite music venue? Add it to your fun feed and Goby will keep you posted on upcoming shows. It uses the GPS locator inside your phone to make sure its providing you with relevant results every time you use it.

To locate and download these applications, simply search for them on your Android or Smartphone App Store and enjoy!
Ring, Ring, Ring!

CCC Call Report

So far during the fourth quarter of this year, there were 4,966 calls tallied. Our Parts Department has been very busy with 1,455 calls going to House Parts and 1,506 calls going to Chassis Parts. Tech Support received 1,205 calls and 441 calls were made to our Service Department to schedule appointments. We have seen outstanding sales this quarter with 359 calls. There were 170 emails logged that were requesting information.

As many of you know Lisa Balint-Juilfs has joined our staff as our new receptionist! WELCOME LISA!
Employee Spotlight

Jason Groshong

Born and raised in Eugene, Oregon, Jason Groshong was very active in the church, his high school youth group and Japanese Bible studies. After graduating in 1991, Jason went to Japan to lead a church camp for Japanese High School kids.

Jason studied drafting and design at Lane Community College and joined Country Coach in 1993 working in the cabinet shop sanding cabinet doors. A few months after this he was given the opportunity to transfer to engineering. Jason was mentored by Ben Buchanan in design of steel structure and sheet metal layout. In 1995 Jason was promoted to Manager of the structural/mechanical design area.

In 2000 Jason became Senior Designer in the Research and Development Department here at Country Coach where he designed slide rooms, the laminated roof system and the one piece windshield. Jason also launched the use of 3D Solid Modeling and created the 3D CAD models for fiberglass body panels for all late model coaches. He then spent the next 7 years as Mechanical Design Manager and CAD Administrator for a bus conversion manufacturer.

Jason returned to Country Coach in 2013 to join our Engineering Team and became Engineering Manager in 2014. He is currently very busy managing the production of the Allure Prototype.

Jason enjoys spending time with his girlfriend Trinity and his 2 children, daughter Kirstyn, a freshman at George Fox University studying nursing and his son Devin, a freshman at Willamette Leadership Academy. They enjoy outdoor activities such as biking, hiking and camping. He likes taking his kids to water parks and amusement parks where they attack the fastest and scariest thrill rides!

Jason is a huge classic car fan with a goal of getting a muscle car in the next few years, the 69 Camaro RS is on his wish list.
Heater Maintenance for the Winter Season

By Gregg Bootes
Tech Support

If you are one of the many owners that use your coach during the cold winter months then you should be doing annual services to your heating system and related components. This will ensure that when you need to warm up the interior or plumbing bay of your coach everything will function as designed. We recommend having these services done at least once a year or twice a year if you tend to be in colder climates and use the equipment more than 8 months in a year. All work should be done by a qualified repair shop or service technician, since improper service can waste fuel and create other problems with the heating system. No matter which type of heating system you have, regular maintenance will allow proper heater operation and extend the life of the system for many years to come.

Country Coach has used several different types of heating appliances over the years, including LP furnaces and 4 different types of Hydronic heating equipment. LP furnaces use Liquid Propane to produce heat and Hydronic heaters used diesel fuel to heat anti-freeze and transfer heat. Hydronic heating requires more regular maintenance, however because they warm a liquid to produce heat they can be utilized to heat domestic water also. LP furnaces generally require less maintenance but are used only for interior or bay heating and a separate LP water heater is usually needed for domestic hot water.

LP furnaces come in several different configurations from full size units to compact units that take up less space in the coach. Both circulate interior air over a burner chamber that is being heated by LP gas burning inside the chamber. This heated air is then blown by a fan through duct work in the RV and out registers strategically placed throughout the coach. Air intake for combustion and burned gas exhaust is handled by an exterior grate or vent assembly attached to the outside of the coach.

General maintenance of the LP furnace is checking and cleaning registers, duct work, air intake areas around furnace case, and the exterior intake and exhaust vent. Interior areas are susceptible to collecting dirt, lint, hair, and debris that can hinder good air movement for heat. Exterior vents can be restricted by spider webs, hornet or wasp nets, and small rodents. These can restrict air flow in the burn chamber which can cause poor burner operation, smoking, and failure to ignite issues. Several different manufactures make screens that secure over the exterior vents to help lessen these types of problems from occurring.
Major maintenance of the LP furnace includes removal of the LP burner assembly for cleaning, blowing or vacuuming out the burn chamber, check and cleaning of the LP burner orifice, cleaning and adjusting of the igniter assembly, and cleaning and adjustment of the blower motor fan turbines. If the furnace is more than 20 years old then a pilot flame burner, orifice, and thermo coupler may also need to be cleaned and adjusted. The pilot and thermo coupler are used to supply an ignition source for the burner assembly. Modern units use an igniter tip and an electronic ignition board to ignite the burner assembly.

Early hydronic systems were the Webasto diesel heater and the ITR Hurricane heater. Both of these units burn diesel fuel to create heat which is absorbed by circulated anti-freeze that provides heat for the interior and cooling for the burn chamber of the diesel fired heater. The liquid coolant is circulated by electric pumps through silicone hose to heat radiators, with fans, located inside the coach. The radiators supply heat from the circulated fluid to the inside of the coach, cooling the liquid, and then allowing it to absorb more heat from the burn chamber as it moves through the system.

Maintenance on the Webasto and the Hurricane are similar in many ways due to the fact they both use electronic igniters, spray nozzles to atomize fuel, photo-eyes to see ignition, and a sealed burn chamber that transfers heat. A standard service should include fuel filter replacement, inspection and cleaning of the burner tube, cleaning of the burn chamber, cleaning and testing of the photo-eye, cleaning and adjustment of the igniter(s), and replacement of the fuel nozzle. None of these items should be skipped since all can have a negative effect on proper and efficient operation of the heater.

Since these systems normally circulate coach anti-freeze, the level, condition, and freeze protection of the anti-freeze should be checked also. Circulation pumps should be checked for leaks, good circulation, abnormal noise, and correct mounting to the coach. Pumps are typically located on the rear D/S frame rail, front D/S frame rail, mid-coach inside a storage bay, or close to the heater assembly. Interior radiator assemblies should be checked for fan operation, good air flow across radiator coils, debris build up, and heat output while operating. Since these systems use 12 volt power the battery voltage, switch or thermostat operation, and control board connections should be checked.
The Hydro-Hot and Aqua-Hot are hydronic systems that are self-contained units and both use the Webasto diesel burner assembly. Instead of circulating coach anti-freeze they utilize a boiler assembly filled with non-toxic anti-freeze that is heated by the Webasto heater and then circulated through silicone hose to interior heat radiators in a closed system. They also act as the coach’s source of hot water by transferring heat to tubing wrapped around the boiler and plumbed to the potable water system of the coach. To be even more efficient both units have a 110 volt heater element that can be used instead of the diesel fired burner. While not capable of matching the diesel burners BTU’s the electric portion can supply moderate heating for the coach interior and domestic hot water under light usage conditions.

Service for the Hydro-Hot and Aqua-Hot is basically the same as the Webasto system since they use the same diesel heater assembly and should be maintained in the same manner. Additionally, due to these heaters being in a self-contained system, the boiler anti-freeze protection level should be tested and level of the remote surge tank checked for the correct fluid amount. Interior radiators while usually different than earlier hydronic systems still have the same need for air flow and clean coils. Being self-contained also adds more hose connections, attached circulation pumps, and additional plumbing that should also be inspected for leakage and correct flow. When serviced correctly hydronic heating systems will normally start and run with little to no smoke and should provide worry free operation for the coming colder season.
Tech Support
By Kevin Kisconan

One of the most stressful experiences you can have with your coach is when your engine refuses to start. Fortunately, the electrical circuit for your coach’s ignition and starting system is relatively basic and easy to troubleshoot with a simple test light, or better still, a basic digital multimeter. Most starting problems are caused by a tripped breaker, blown fuse, or sticking solenoid and once the fault has been identified it can typically be corrected (if only temporarily) within a matter of minutes.

Let’s begin by taking a look at the various components of the system and how they are connected. The circuit starts, of course, at the chassis battery itself, as shown on the diagram below and from there chassis power goes directly to the starter motor and to the chassis battery disconnect switch, followed by the chassis breaker which in turn allows power to the chassis fuse panel, ignition solenoid, and start solenoid.

When the key is turned to the ignition position, the ignition switch receives power from the chassis fuse panel on wire # 50 and passes it onto the ignition solenoid on wire # 34E (wire # 8134 on 2007 and newer). This signals the ignition solenoid to close and pass power from the chassis breaker through to the ignition fuse panel and also to the ECM (engine computer) through an inline fuse (located at the solenoid on Allures or Intrigues and in the electrical bay on Magna’s, Affinity’s and Lexa’s) and an ‘Engine Kill’ switch located in the engine compartment. With the key in the start position, power is supplied from the ignition switch to the neutral start relay on wire # 33 (wire # 8133 on 2007 and newer) and, assuming the transmission is in neutral, this power is forwarded to the start solenoid on wire # 33A (wire # 8233 on 2007 and newer) which signals it to close. Once closed, the start solenoid will pass power from the chassis breaker to the starter solenoid on wire # 33B through a breaker or fuse, depending upon the model of your coach.

Unfortunately, this information may be of little use if we cannot locate or identify the various components so let’s take a look at the table on page 17.
<table>
<thead>
<tr>
<th>Component</th>
<th>Location on Allures and Intrigues</th>
<th>Location on other models</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chassis Battery</td>
<td>Rear - most of the three batteries located in the battery compartment.</td>
<td>Just behind the tag axle on the passenger side on current models or below the domestic batteries on earlier models.</td>
</tr>
<tr>
<td>Chassis Battery Disconnect Switch</td>
<td>Last bay on the passenger side.</td>
<td>Above the chassis batteries.</td>
</tr>
<tr>
<td>Chassis Breaker</td>
<td>Last bay on the passenger side. The red button on this breaker will pop out about ½” when tripped and can be reset after it has cooled by pushing the button back in. Country Coach part number 12499.</td>
<td>Above the chassis batteries. The red button on this breaker will pop out about ½” when tripped and can be reset after it has cooled by pushing the button back in.</td>
</tr>
<tr>
<td>Chassis Fuse Panel</td>
<td>In the steering compartment on current models or on the left kick panel beneath the dash on earlier models.</td>
<td>In the steering compartment.</td>
</tr>
<tr>
<td>Ignition Solenoid</td>
<td>In the steering compartment on current models or behind an access panel in the passenger side dash on earlier models. Country Coach part number 02427.</td>
<td>In the steering compartment.</td>
</tr>
<tr>
<td>Ignition Fuse Panel</td>
<td>In the steering compartment on current models or on the left kick panel beneath the dash on earlier models.</td>
<td>In the steering compartment.</td>
</tr>
<tr>
<td>Neutral Start Relay</td>
<td>Part of the Allison ‘VIM’, a black box with nine small bolts holding on the cover.</td>
<td>In the steering compartment.</td>
</tr>
<tr>
<td>Starter Breaker</td>
<td>Last bay on the passenger side.</td>
<td>Not used</td>
</tr>
<tr>
<td>Starter Fuse</td>
<td>Not used.</td>
<td>Behind the rear bumper on the passenger side.</td>
</tr>
<tr>
<td>Engine Kill Switch</td>
<td>Engine Compartment, right side</td>
<td>Engine Compartment, right side</td>
</tr>
<tr>
<td>Start Solenoid</td>
<td>In front of the rear bumper on the passenger side. Country Coach part number 02427.</td>
<td>In front of the rear bumper on the passenger side.</td>
</tr>
<tr>
<td>Starter Solenoid</td>
<td>Mounted on the starter motor itself.</td>
<td>Mounted on the starter motor itself.</td>
</tr>
</tbody>
</table>
Now that we know where all the components are located and how they are connected, let’s take a look at the four most common scenarios that you might experience should your coach fail to start.

1. **Nothing happens when you turn the ignition switch to the ignition or start positions.**

   Make sure that the chassis disconnect switch is turned on and reset the chassis breaker if it has tripped. Check for loose or corroded chassis battery terminals or cable lugs and use the battery boost if your chassis batteries are severely discharged. If this does not solve your problem then check for power on the yellow wire #34E at the ignition solenoid. If wire #34 has power then check the large terminals on either side, if only one of these terminals has power then the solenoid is sticking and must be replaced. Gently tapping on the solenoid should allow it to close but it may now stick in the closed position meaning that your engine will continue to run when the key is turned off. Tapping on the solenoid again with the key off should release it and this should only be considered as a ‘get you home’ measure. If wire #34E does not have power at the ignition solenoid then check the fuse for wire #50 in the chassis fuel panel and make sure that the wiring at the ignition switch is intact.

2. **Dash and other ignition systems power up when the key is turned to the ignition position but nothing happens when the key is turned to the start position.**

   With the ignition on, verify that the transmission is in neutral, and then check for a tripped starter breaker or blown starter fuse. Check for power on blue wire #33A at the start solenoid behind the rear bumper on the passenger side. If wire #33A has power, then check the large terminals on either side of the solenoid. If only one of these terminals has power, then the solenoid is sticking and must be replaced. Gently tapping on the solenoid should allow it to close but it may now stick in the closed position meaning that your engine will continue to crank when the key is turned off. Tapping on the solenoid again should release it but as before, this should only be considered as a ‘get you home’ measure.

   If you hear a loud clunk when the key is turned to the start position and both sides of the start solenoid have power then the gear on the starter motor is probably unable to ‘mesh’ with the gear on the engine flywheel. Although extremely rare, this can and does happen, with the only cure being to manually turn the engine a little using a large socket and bar on the crankshaft pulley or to momentarily spin the starter motor by bypassing the starter solenoid on the motor itself. The latter should only be done by a professional mechanic.
3. **Dash and other ignition systems power up when the key is turned to the ignition position and the engine cranks but will not start.**

Assuming you have not run out of fuel, then the first thing to check would be the engine kill switch on the right side of the engine compartment. If the engine kill switch has not been activated, then check the inline fuse that provides ignition power to the ECM or Engine Computer Module. This fuse is located at the ignition solenoid on Allures or Intrigues and in the electrical bay on Magnas, Affinitys and Lexas. If the ‘Check Engine’ light on your dash is illuminated or flashing, then there is most likely an engine fault that you will need to have investigated by a Cummins or Caterpillar dealer.

Earlier coach models used an engine kill relay located on the right of the engine compartment next to the engine kill switch and this relay can prevent your engine from starting, especially if the engine kill switch has been used recently. The relay is available at most local parts stores and can be changed in a matter of minutes.

4. **Engine starts but will not continue running when the ignition key is released.**

This situation is unheard of on current models with ECM’s. If you have an earlier model coach, however, with a non-electronic engine, this condition could indicate that the coach’s Engine Protection Module is preventing the engine from running. This is generally caused by a critical condition such as low oil pressure, hot coolant, or low coolant level triggering that device. These coaches have been provided with a foot-actuated override switch located near the driver’s right foot. Depressing this foot switch will allow you to start and drive the coach long enough to pull safely off the road. In these cases, it is prudent to check the obvious things first, such as coolant and engine oil levels. If the problem is caused by a temporary overheat situation, you may be able to wait until the engine cools down sufficiently to re-start and then continue on your way. In the case of low coolant level (one of the most common culprits), replenishing the coolant level and cycling the ignition key off and back on should allow the coach to start and run normally. In addition to these situations, a failed fuel solenoid can cause this no-run symptom, but this is an item that will require the skills of a professional mechanic.

Hopefully, you’ll never have to encounter a disabling scenario like those discussed above, but having a bit of knowledge about your coach’s chassis electrical system may save you some grief and expense. If you have run through the above troubleshooting scenario’s and continue to have an issue, you may want to call your local engine distributor or feel free to contact Greg or I in the technical support department and we may be able to provide additional assistance. Thank you and good luck! Kevin Kiscoan, Country Coach Corporation Technical Support and Parts Department.
Service Department
Awning Upgrade

Give your Intrigue a new look with an awning upgrade. For Intrigues model year 2006 or newer, our service technicians can make your Intrigue look like new by adding new roof mounted patio awnings and eliminating the awning arms that are currently attached to the coach sidewall. The coach pictured on the right is currently being remodeled here at Country Coach, the new roof mounted awnings are Carefree Apex Patio Awnings with wind motion sensor.
Service Department
Collision Repair

Before

After
Happy Holidays are here at the Country Coach Apparel Shop!

North, south, east or west whichever direction you might be heading for the holidays we have the apparel and housewares for all weather, from cool Country Coach logoed T-shirts and warm fleece pullovers to Country Coach logoed mugs and cold drink tumblers.

Visit our website http://countrycoachwearables.promoshop.com or come in to our Apparel Shop for his/hers New Reign all weather pullovers.

We would love to hear your ideas for new Spring/Summer apparel and housewares. Email your suggestions to Maria at mariat@countrycoach.com

Happy Holidays are here at the Country Coach Apparel Shop!
Each newsletter, we like to catch up on what is happening with all of our area Country Coach clubs. If you do not belong to a club, call these fine folks and join! You will love the friends you make and the fun you will have! Just read all about the fun clubs have in the Club Spotlight feature.

**Country Coach Country Cousins**  
Jim Ferguson, Winter Springs, FL  
(407) 376-3909  
Jfwsfl@earthlink.net

**Country Coach Heartlanders**  
Joe Rossi  
(330) 770-2612  
josephrossi@att.net

**Country Coach Nor’easters**  
Ed Geswell, Hanover, MA  
(781) 727-2006  
ejgjr44@gmail.com  
www.ccnoreasters.com

**Country Coach Texans**  
Terry Ray  
(956) 831-7000, (956) 592-8000  
tar@terryray.com  
www.cctexans.com

**Florida Coast Alongs**  
Dan Gillis  
(863) 255-0673  
gpopsgillis@gmail.com

**Northwest Country Coachers**  
Frank Suttell  
(360) 876-1197  
 fdsuttell@gmail.com  
www.nwccers.org

**Rocky Mountain Country Coachers**  
Vern Weldy  
(480) 595-9580  
vweldy@aol.com,  
www.rmccoachers.com

**Southeast Country Coachers**  
Janet Sanders  
(205) 914-6149  
secountrycoach@gmail.com  
Southeastcountrycoachers.blogspot.com

**Southwest Country Coachers**  
Gene Ruecker  
(714) 280-9080  
President@swccers.com  
www.swccers.com

**Country Coach Friends Incorporated**  
John Malabicky, Chino, CA  
(951) 675-6252  
cruznboozn@yahoo.com  
www.countrycoachfriendsincorporated.com  
countrycoachfriendsincorporated@yahoo.com

**Country Coach International**  
Lee Zaborowski  
(515) 708-3391  
club@countrycoachclub.com  
www.countrycoachclub.com
2015 Rallies

FMCA Rally
Western Area Rally
January 7th - 11th, 2015
Indio, CA

SWCCers
Super Bowl Rally
January 30th - February 2nd, 2015
Rancho California RV Resort
Aguanga, CA

FMCA Rally
Southeast Area Rally
February 11th - 14th, 2015
Sarasota, FL

Northwest Country Coachers
Mardi Gras North 2015 Rally
February 12th - 15th, 2015
Majestic Mobile Manor
Puyallup, WA

CCI
California, Here We Come
March 15th - 20th, 2015
Golden Village Palms Resort
Hemet, CA

Rocky Mountain CCers
March Rally / Annual Meeting
March 18th - 22nd, 2015
Yuma, AZ

CC Texans
Spring Rally
April 16th - 20th, 2015
Llano Grande RV Resort
Mercedes, TX

FMCA Rally
INTO (International) Area Rally
April 26th - 30th, 2015
Shreveport, LA

CCFI
Spring Fun Rally
May 12th - 17th, 2015
Buckhorn Lake Resort
Kerrville, TX

FMCA Rally
Great Lakes Area Rally
June 2nd - 7th, 2015
Elkhart County 4-H Fairgrounds
Goshen, IN

SWCCers
June 7th - 11th, 2015
Chula Vista RV Resort
Chula Vista, CA

FMCA Rally
Northwest Area Rally
June 25th - 28th, 2015
Mill Hotel & Casino
North Bend, OR
2015 Rallies

FMCA Rally
Northeast Area Rally
July 8th - 12th, 2015
Champlain Valley Expo
Essex Junction, VT

CC Heartlanders
Pre Rally
July 20th - 25th, 2015
Shipshewana, IN

CCI
A Step Back In Time
July 20th - 25th, 2015
Shipshewana, IN

CCFI
5th Annual Friendship Rally
August 17th - 21st, 2015
Deschutes County Fairgrounds
Redmond, OR

CCI
Waterfalls, Wineries and Gorges
September 21st - 25th, 2015
Watkins Glen, NY

FMCA Rally
South Central Area Rally
October 7th - 11th, 2015
Lone Star Expo Center
Conroe, TX

FMCA Rally
Eastern Area Rally
October 15th - 18th, 2015
Western North Carolina
Agricultural Center
Asheville, NC

FMCA Rally
Rocky Mountain Area Rally
September 29th - October 3rd, 2015
San Juan County Fairgrounds
McGee Park
Farmington, NM
We would like to welcome new club Presidents:

Florida Coast Alongs
Dan Gillis taken over for Tim Tyler

Country Coach Texans
Terry Ray taken over for Rod Reames

Southwest Country Coachers
Gene Ruecker taken over for Stan Wright

FMCA 91st Family Reunion and Motorhome Showcase
March 26th - 29, 2015

For information about clubs and current rallies see pages 24 & 25.

In order to join one of the nine Country Coach regional clubs or two international clubs, members must first be a member of FMCA.
Club Spotlight

Southeast Country Coachers

To those of you who attended the rally in Virginia Beach, THANK YOU. We know you came from your summer travels all over the country. To those of you who couldn't make it, so sorry you missed one of our all-time great rallies... and SECC has great rallies. We had 31 coaches, 5 of whom were guests, including new Country Coach International President Lee Zabrowski and his wife Jeannie.

Hosts
Stevie and Hank Giffin did an outstanding job of creating a very special rally, filled with group tours, lots of free time to visit the many sights nearby, plus good get-togethers for socializing.

THIS was the view of the ocean, not me, from Watermen’s located just steps from the beach. Our visit to this very nice seafood restaurant was included in the rally fee. This was one of our higher priced rallies since we didn’t want to cut any of our great activities from the rally. The plan worked out very well. Everyone attended every event so we could get reacquainted and to the guests as well.
Club Spotlight

After a morning in Norfolk touring the battleship USS Wisconsin and Nauticus Maritime Museum, we had a relaxing sail in the harbor on the schooner American Rover. We were able to get close to the civilian shipyards that repair the warships. Separate white ships sat alongside as barracks for the sailors.

L to R: Jack Cassingham, Jack Conway, Kent McCain, Charles McGairty, Hank Giffin. Doesn’t this site look familiar? You can always find men in deep discussion at our rallies.

Because Hank is retired 3-Star Admiral we were treated to a very special private tour of Norfolk Naval Base, the largest naval station in the world, and tours of ACTIVE warships! A young officer on our ship explained that they only give tours of active warships to dignitaries from the government or military. What an honor. THANKS SO MUCH HANK!
Of course the rally schedule left plenty of free time to either explore the area or relax. Plenty to see: the beach and boardwalk, lighthouses, museums, nearby historic Williamsburg or Jamestown. Some members just relaxed in the campground. The accommodations were excellent at Holiday Trav-L-Park of Virginia Beach, with plenty of room at each site.

Marylou Cassingham dances with Chris Rogers. This club knows how to have FUN.

See y'all at our next rally March 11-15th in New Orleans. Members Ann & Buddy Bordes, residents of metro New Orleans, are our hosts.

Janet Sanders, President
Southeast Country Coachers
Local Events

Happy Holidays at Country Coach!

Christmas comes but once a year and our Country Coach family gets together for some holiday food and cheer. Everyone brought their own special dish and a wonderful feast and a good time was had by all!

Congratulations to our Employees of the Year 2014!
Eric Wolfe and Arlene Barley thank you for all of your hard work and dedication.
Happy Holidays!

Our kitchen is the heart of the home during the holidays, bringing our family and friends together for great food and great times. We hope you have a blessed and joyous holiday season!

Cookie Lee

Yummy Sweet Potatoes

3 - 4 sweet potatoes (baking)
2 T butter
2 tsp grated orange rind
1 tsp fresh chopped thyme
salt & pepper

Bake potatoes. Mix remaining ingredients together and put in the potatoes when done.

Broiled Pineapple

1 fresh pineapple, cut into slices
2 T butter, melted
1/3 cup brown sugar
1/3 cup sweetened flaked coconut

Preheat broiler. Place pineapple slices on a jelly roll pan. Drizzle with butter and sprinkle with sugar. Broil 4 minutes, then add coconut and broil 4 more minutes.

This is yummy served with vanilla ice cream!
**Cabbage Slaw with Orange & Radishes**

4 cups shredded Napa cabbage  
1/2 cup sliced radishes  
1/3 cup orange sections  
2 T rice vinegar  
1 T canola oil  
2 tsp sugar  
1 tsp sesame oil (dark)

Combine cabbage, radishes and oranges in a bowl. In a separate bowl combine vinegar, canola oil, sugar and sesame oil, pour over cabbage mixture.

*This goes great with Mexican food!*

**Chicken Bean Soup**

2 cups shredded cooked chicken  
1 T taco seasoning  
cooking spray  
2 14oz cans chicken broth  
1 16oz can white beans, rinsed and drained

Combine chicken and taco seasoning. Spray large saucepan with cooking spray. Heat pan on medium high heat, add chicken and saute for 2 minutes. Add broth, scraping the pan for brown bits. Add beans and smash them up. Add salsa and stir. Heat to boil then simmer for 10 minutes. Serve with sour cream and cilantro.
Pumpkin Pudding

1 15oz can Eagle brand milk
1 15oz can pumpkin
1 tsp cinnamon
1 tsp allspice
1 tsp cloves
1 tsp ginger
1 5 oz package vanilla instant pudding
3 cups heavy cream, whipped
1 12oz box of ginger snaps

Mix all ingredients for 2 minutes. Fold in whipped cream. Layer ginger snaps and pudding, top with your favorite whipped cream.
Service by the Experts...
Bring your coach to the Country Coach factory for service because we have the experts to handle all your coach repairs.

OEM Parts...
The only source for Country Coach OEM parts available! Now offering 10% off parts when you schedule a service appointment.

RV Consignment Sales...
We have many lightly used Country Coach models including all your favorites; Inspire, Allure, Intrigue, Magna, Affinity and Prevost. All right here at the factory! Financing now available.

New Apparel...
Visit our apparel store at the factory or at http://countrycoachwearables.promoshop.com for all of the latest arrivals.

Country Coach Destinations Magazine...
Keep up to date with the latest quarterly edition of CC Destinations at http://destinations.countrycoach.com.

For all your motorhome needs, there is no place like home!