November 17, 2015

NICC Update- Jeff Walther gave the update. NICC Rep could not attend the Meeting, but sent the following information:

- EDRC and IFPM: Currently the request to remove EDRC from IFPM as a selective factor for entry level dispatch positions has been approved, but the official letter from FMB has not yet been published. Result is that DOI Fire Hire program will implement for FY 2016 hiring season, but USFS will not until the decision is officially published (we are told this is on the FMB agenda for Wed. 11/18, so expect results soon on the USFS side).

- WildCAD: DOI contract for WildCAD 6.0 is in effect currently, and the WildCAD Board of Directors (BOD) will be stood up under the WFIT organization. WildCAD Technical Support/Helpdesk services contract is currently nearing its expiration but has been extended to 12/15/2015; USFS and DOI are actively working on a solution. The DOI WildCAD 6.0 contract is a separate contract (in support of IRWIN) from the USFS Technical Support/Helpdesk Services contract.

- Legacy ROSS: The newest release includes new functionality, including the VIPR-ROSS interface implementation (new VIPR tab on pending request screen and a “Fill with I-BPA” function for non-inventory VIPR resources like porta-potties); new “fill with local purchase” function to assist Buying Teams; new Search for Resources screen that includes many new fields that can be queried (among others, Ken Jaycox was instrumental in helping identify requirements for this screen); several other fixes...refer to release notes for more info.

- New Development of resource ordering systems: Ongoing (ROSS Rep will address)

- NWCG Dispatch Committee: NWCG Executive approved a new Dispatch Committee to be stood up within the NWCG organization (likely the Preparedness Branch, but not yet decided). The goal of the committee is to provide a formal platform to work with other functions within NWCG as advocates for Dispatch/Coordination on interagency standards and other issues, and the NWCG dispatch committee is also intended to pick-up ongoing IDIP projects once that group sunsets. Sub-groups will include the DEW Group and the Dispatch Training/Steering Committee. NICC is working with NWCG on finalizing the details, and membership of the group will include proportional representation from all three tiers of the coordination system (tentatively 7, plus 3 associate members, one each from Ops, IT and incident business).
• International mobilizations to Canada from US occurred this year for the first time in several years (10 crews, 31 overhead and an airtanker). While the mobilization and assignments went well, the process highlighted the need for personnel desiring international assignments to Canada to recognize that current passports are required. For mobilizations to Canada, the DOI allows for personal passports to be used; the USFS provided an exemption for Canada mobilizations in 2015 that also allowed for personal passports to be used. Additionally, any person mobilizing to Canada can have no DUI or felony on their record.

• SIT/209: During the 2015 calendar year the SIT-209 application has undergone 5 new iterations to the program. Some of the major changes include:
  + Drop down menus for both fire behavior and fuel models involved.
  + Carrying over of fuel models on an updated 209
  + Estimated Containment Date is now a mandatory field.
  + Time zone selection required for the incident at the point of origin.
  + Updated hover tips in the user interface.
  + A number of “behind the scenes” update to the program to remain compatible with the IRWIN interface.

The current contract for SIT-209 is funded through January 31, 2016. The bidding process for the new contract has been completed. As of November 13, 2015, notification has not yet been provided as to who has been awarded the new contract.

• An NWCG Task Group is looking at complexing, un-complexing and re-complexing of incidents, and the effects of these actions on data management. A response is expected sometime in early CY 2016.

**Rental Cars** - Rental car procurement and off road coverage continues to be an ongoing issue. Multiple avenues exist to rent vehicles, but still can be confusing for the dispatch community regarding coverages and AD use/procurement. The National Incident Business Committee is taking a look at the issue(s) as well. One idea was to develop a SWA specific agreement(s) with one or more companies to allow off road use. With this comes a Contracting workload for a C.O. BLM NM is looking at several examples of what other GACCs are doing and the plan is to model a SWA Agreement off the best of what others are doing. More to follow once some progress is made.
Aviation Update – Kris Damsgaard/Darrin Mathis

New Region 3 Helicopter Operations Specialist is Brian Knapp

New Region 3 Fixed Wing Operations Specialist is Patrick Kane

Exclusive-Use Air Attack Platforms

- Some instances AA platforms on ABCD Misc. for the entire fire season and still having shortage for AA on IMT fires
- Some local trainees didn’t have opportunity to train due to trainees coming in from the region the AA platform was from
- ATGS- Priority Trainee mobilization will be handled by the aviation folks (not included in the priory trainee program.

Tucson Helitack approved for short haul in 2016

Addition of 7 more next generation Airtankers

1st FS C130 Air tanker operational

- All 7 online by 2017

Prescott Airtanker Base is undergoing renovation

Fifteen Large and Very Large Air tankers on exclusive use plus 15 CWN Next Gen Airtankers

BLM Exclusive use SEATS- assigned to initial location based on fire danger

Dispatched in same manner as other IA aviation

UAS Update: FAA rules are changing

Special use permits are required for all commercial use over NFS

333 exemptions given to commercial companies -2220 issued to date – must file a NOTAM

COAs issued to public agencies- https://www.faa.gov/uas- 333 exemptions can be searched at this website as well.

DOI is farther ahead the FS in implementing UAS use for fire

Was used on the Teepee Springs fire due to smoke impacts grounding aviation.

How will dispatch be involved in the use of UAS as a fire resource ?

AFF, inspection, etc.

Could be used for smaller fires- UAS needs to be within line of sight of operator

Law enforcement guidance for suspected unauthorized UAS operations- FAA website
**Aviation Training**

Helibase Manager Feb. 1-5, 2016

Helicopter Manager Feb. 1-5, 2016

Helicopter / ATBM Workshop March 14-15, 2016

Aviation COR refresher March 16-18, 2016

**Gregg Creek FLA** - The group reviewed the Gregg Creek FLA video and the possible issues that can arise if an office is not ready for incidents within incidents to include injuries and extraction via short-haul or hoist.

Updating ordering procedures for ordering Helicopters for Emergency Extractions- Need to be turned in by December 15th to Nancy Moore at SWCC. The 2016 EHE List will be included in the 2016 SWA Mobilization Guide.

Short-haul capable aircraft are still an IA resource and should not be only used for medivac purposes, just another tool the ship can be used for.

HELLO- Helicopter Emergency Longline Last Option – LAST OPTION- BLM. Not a qualification.

**Cache Update** – Hector Basso PFK

5,500 miles of hose issued

Enough AA batteries to power 775 homes for a day.

PL 4/ PL 5 – move a cache manager to Boise to represent cache at national level- coordinates cache orders for GACCs.

Unit of Issue  and Standard Pack are different

Any communication with cache should always include Incident Name, Number and S#s involved

Radio components- only way to order radios is through SWCC- cannot place to Cache

Special Needs- generates a link each time you enter info- gives heads up to cache of needed supply. Allows them to make corrections to mistakes in the ordering process

ICBSR- ALWAYS give a call to the cache when placing orders.

Always bundle because each order pushed through will have its own link and will have to be processed individually, not all together.
Creates a batch for the order and will be processed all together- lessens workload and paperwork involved at the cache

Retrieve S#s individually, - Can then Edit request- ALL INFORMATION needs to match, Multi-select and send all at once. Order will not bundle if any of the S#s have a different needed date and time or shipping info.

DOD EMALL- (formerly GSA) Needs link pass to access website

Challenges in 2015

Delays due to backorders at PL 5

Still have shortages on backorder- not due until Feb 2016.

UTF’d orders from Cache for common orders- Dispatch should not have to “Shop” for it, the cache will push order to other caches to fill. Give Cache a call to find out why it was UTF’d

Dispatch Boundaries and Maps

The primary contact in the SW area for dispatch boundaries is Al Sandoval- 505 954 2188 (BLM NM state office). This ensures common maps. Al will make any changes and send the new files up to NIFC for hosting.

Incident Business

Incident Job Codes: Why are P-codes delayed? Before October 1 it was taking minimum 2-3 days to become active.

After October 1 they should be done overnight. P-codes submitted before 3pm pm Friday, should be active the next day. P-codes submitted after 3PM will be available Monday evening.

If you forget to check yes box in FS assisted in fire code. You need to contact ASC.

POV cost comparison: Mandatory? FS guidance is “Yes.”

Requiring the traveler to do the comparison? – taking that work load off of dispatch

SWA Mob Guide will include guidance Cost Comparisons.

Team Orders- Rental Vehicle Authorized-SWCC doesn’t have the authority to authorize 4x4.

When creating orders- always include how the local unit wants them to get to the fire- as well as if Rental/POV (must include cost comparison)/ 4x4 (justification) approved- this will eliminate having to call and have the resource order edited to include the above.
Travel- if individual has Travel card, are the required to make their own travel?
Or can the dispatch center make that travel for them?

Center Specific

**IDIP Update** - Kolleen Beasley via conference call

Minimum standards for dispatch centers to all be standardized across the country

Standardized CAD systems

IDOG- interagency Dispatch Operations guide- will be completed later

Dispatch governance and staffing

RFI- request for info- ** opportunity to provide feedback- all stakeholders can provide feedback.

Who owns dispatch?

IT support needs

Consolidation: Not coming from a national level- will be up to each GACC

Ensure technology can support the change

- Radio
- Network
- Access

“On-Call” dispatchers and pay : has not come up in discussion in IDIP

WildCAD Support: Need to make the WildCAD license compliant with acquisitions

USFS- Pay for help desk

DOI- pay for fixes- enhancements

Christopher Markle- email for bugs and fixes and enhancements

Extension for WildCAD help desk till December 15, 2015

WildCAD helpdesk contract not acpart of IDIP-

Any Questions?

General questions  IDIP@fs.fed.us
Administrative Tracking of Non-Fire Resources - BLM AZ has an effort going where they track non-fire resources- Delorme Satellite Devices – no cell service or radio service needed – can track devices through text messages from phone, iPad, or computer.

ROSS Update – Beth Spencer:
Focus is on daily operations, defects / bug fixes, and some minimal enhancements until IROC (Next generation ordering system) is in place. Estimated to be 24 months, at least.

VIPR interface should be turned on by December 2015

Resource tracking – map function in ROSS to see where resources are assigned at any given time

Waterfall- created at one time-released app

Agile- released in phases.

New version of ROSS will be web based and can be used on I-pads/tablets etc.

SWCC Intelligence Operations – Jay Ellington

Using “GoToMeeting.com” to display his presentation, Jay responded to three inquiries provided to him prior to the meeting:

1. Review the method for a dispatch center to add/remove types of Resources in the 209 Program?
2. Review the “SWCC Morning Intelligence Briefing” product and its use as an application for use in the local dispatch center?
3. Review the “SWARD” product and its application to the dispatch center?

Jay will send out via e-mail to see when would be a good date to do Webinar training on Sit/209 and other programs. Anticipated timeframe for the webinar is “March/April.”

Jay also provided additional information on viewing SWCC staffing on the SWCC website and instructions on how to get started with the new FTP.NIFC.GOV setup. More information can be found via the SWCC website: INTELLIGENCE >SITUATION >NATIONAL >FTP.NIFC.GOV >Southwest.
Awards:

Al Bell Award: **Jeff Walther (AZFDC) - Winner**

   Nominees: Jay Ellington (SWC), Kristi Sullivan (AZPDC), Chris Massingill (AZTDC)

AD Recognition Award: **Tonya Diaz (AZTDC) - Winner**

Rookie of the Year Nominees: **Kristen Nickell (NMABC) – Winner**

   Nominees: Chris Hedgeman (AZ-SDC)

Day 2

**SWCG Update** - Loren DeRosear

Who is SWCG? Loren provided update on membership to SWCG, what they do, and how they can help you. He also reviewed the Committees chartered under them.

ICs for IMTs in 2016:

- Bea Day selected as IC of T-1 Team 1
- John Pierson selected as IC of T-1 Team 2
- Alan Sinclair selected as IC of T-2 Team 3
- Dave Bales IC of T-2 Team 4 (No change)
- Rich Nieto IC of T-2 Team 5 (No change)

**Action item review/update** – Jaycox

Reviewed Action Items from previous meetings and updated as appropriate.

Big thanks Barry Wallace and Jeff Walther for participating in IDIP efforts!!!!

**IBPA Inspections**

Bus inspections by ICPI is often not being done and is difficult to even have an EQPI do it. Often the bus comes from elsewhere to pick up a crew and is not anywhere near a qualified inspector. This needs to go before SWCG, who can do the inspections, clarification of ICPI vs EQPI vs DOT inspection what is the dispatch community involvement.

**Dispatch Training** - Jeff Walther

Zones have training calendars set up or should be soon

D310 will be in March, could use more Cadre

D311/312 next fall November 2016

D510 coming up, but closed, may be another one in Oct. 2016
BIN - follow up with GATR on rotation of dispatch classes across GACC boundaries

Needs assessment really needs to be done!!!

BIN - Take to SWCG about getting account set up for training tuition

**Dispatch Workload - All**

Identify mission of dispatch offices and external – building survey SWA dispatch centers

Discussion topics - PDs, LEO workload, AD program administration

IDIP is helping with issues and guidance for centers to have some equality

PD center managers need to be level across the board

FCAT- will show workload, still under development but should replace FireORG

Workload is a huge part of the FCAT tool

Agencies do not have any given method for staffing and complexity of center

Assist management for governance for dispatch centers

Unique position as a dispatcher, a huge commitment, people need to share ideas on how to reduce stress, have hobbies besides work. Need to take care of yourself, awareness for everyone. IQCS is very important and needs to be almost a full time position..

IDIP/IDOP may have some contribution to that with centers changing etc.

Would be nice to shadow for a week or so after a center has merged to see if it was a success or failure or how it goes

With the mergers, all aspects need to be looked at, not everything is a success story and the success stories come from the dispatches making it happen!

IDOP has been slow moving, but you must have a good financial plan. HR and other plans need to start taking place a year ahead of time to have all things in place before the merger takes place. Identify the workload and have plan in place.

Kristi PDC - Loren and Hector, glad you are here and see the support here. We have the support to pass up issues.

Renee SFC - You need to take care of yourself and your family, take the time, give your people the time.

Zoni ABC - Melrose Air Force base came to FS for protection with a job code and may happen more with military entities/ agreement being orchestrated by the Air Force. Loren said it is being looked at very closely.

**Action Items:**

- Distribute unit identifiers PMS DOCUMENT review/validate SWA identifiers
- SWCG to provide guidance on IBPA inspection requirement/ICPI vs EQPI /liability (safety) expectations
- Zone Board chair signature on PT nomination form?
- Baggage fees/ Follow up with incident Business Committee-who has authority? Warrants? Crew chief card
- Follow up with GATR on rotation of Dispatch classes with RM/Other
- POV cost comparisons – incorporated into the mob guide, add form also
- Rental car agreement
- EHE list- CH 50 in Mob Guide
- General Message Form in Mob Guide
- Single Hire Form in Mob Guide
- EAP numbers to the CISM website and Mob Guide

Thank you Jeff for obtaining use of the Sedona Fire Station!! And Loren and Hector for being here!! Nancy- thank you to all dispatchers!!

Day 3

SWCG met with all the Center Managers and Zone Coordinating Group Chairs

Annual Operating Plans (AOP) - Jaycox

Kenan- Reviewed a portion of Chapter 19 in the Red Book, most centers did not meet the guidelines including SWCC when the reviews were done in recent years.

Loren is looking at the big picture down the road as far as funding etc.

Several AOPs were presented as examples of financial plans that now exist:

SWCC, Alamogordo, Tucson, Albuquerque, Arizona, Williams, and Tucson

Need consistent input for data for all centers to be consistent with AOPs and fairshare funding.

Madrid - Maybe we need to get a task force together- Dispatch committee can come up with something outlining procedures for determining FTE’s needed, % workload by agency, and operations costs to be done by mid-February.

IDOP

Dec 16th information will be coming in from the task team for recommendations. It will be Jan/Feb before distribution to the Dispatch Community.

SWCG is looking 10-20 years out, for the most effective organization.

Round Robin

Taos - improvement in many financial areas. Saw a lot of success also, thanks for your support. Per Hector they have a great medical plan and used it for a burned FF
Show Low – slow year, will be filling an aviation manager, BIA will hold the position, PD has been done
Arizona - finally got staffed, relationship with cow cops is good, got good numbers of the fire trucks avail. Got several ENGB signed off. Jeff Whitney new fire staff so things are changing quickly
Tucson – standing up a T-3 IMT, involved with medical off Gila and it went well
Per Tina, they’re experience lack of drivers for busses.
Silver City —medical with jumper, went well... Slow year... mobilized a lot of resources
Williams - not many fire’s, although did have several managed fires. Did have a T3 IMT and went well
Phoenix - a lot of trainees went out and came back qualified, per Dwayne T3 team trainees had signed off
NM State- thanks for all the help, ICS to IQCS is running much smoother, position at SWCC is out, for Coordinator Position
Albuquerque - ABQ tanker base did not fly any missions, had a 17,000-acre multiple objective fire... keeping website up and GIS up to date is a job in itself... had a great training season... ASC services over 1,000 people
Show Low - Ft Apache went into a couple management fires, supported the Modoc with Dispatchers
Pecos- sent many people out, out reached and selected T3 IC, make sure training is complete for team members.
Judy Palmer - Thank you from the FS, over 1000 people out from the SW 100000 acres of managed fires
Flagstaff - had ok fire season 40000 acres of fire for resource management ... Fire hire went well. Working with Hopi agency to see if they can bring them into FDC... AD payments were slow going, struggle with LE support
Prescott - supported T2 and T3 teams, had to set up expanded again. Working well with the State, ribbon cutting for the base is today, have another pit, and helicopter landing is nice.
Santa Fe- good season, sent out a lot of people, dispatchers got to go out 2 times. Staff got standing desks which is great for health and welfare of staff. We did awesome job training our folks.