GETTING TO KNOW YOUR PRE-PAID TELSTRA WI-FI 4G
You must be excited about your brand new Pre-Paid Telstra Wi-Fi 4G.

This guide will help you get connected as quickly and as easily as possible. It’ll guide you through installation and run through all the handy extra features that are included.

If all goes to plan you’ll be up and running in no time, so you can get connected whilst on the move.
WHAT’S INSIDE

03 Safety first
06 Let’s get started
13 Getting connected
17 Extra features
19 Wi-Fi home page
21 Problem solving
25 Extra bits you should know
SAFETY FIRST

Please read all the safety notices before using this device.

This device is designed to be used at least 20 cm from your body. Do not use the device near fuel or chemicals or in any prescribed area such as service stations, refineries, hospitals and aircraft. Obey all warning signs where posted.

RADIO FREQUENCY SAFETY INFORMATION

The device has an internal antenna. For optimum performance with minimum power consumption do not shield the device or cover with any object. Covering the antenna affects signal quality, may cause the device to operate at a higher power level than needed, and may shorten battery life.

RADIO FREQUENCY ENERGY

Your wireless device is a low-power radio transmitter and receiver. When switched on it intermittently transmits radio frequency (RF) energy (radio waves). The transmit power level is optimised for best performance and automatically
reduces when there is good quality reception. Maximum power is only used at the edge of network coverage so under most circumstances the power output is very low. Under poor network conditions the device transmits at a higher power, may get hot and have a significantly shorter battery life.

DECLARATION OF CONFORMITY – SPECIFIC ABSORPTION RATE (SAR)

The wireless device is designed to be used at least 20 cm from the body. We declare that the product detailed in this manual, and in combination with our accessories, conform with the essential requirements of The Radio Communications Standard (Electro-magnetic ic Radiation Human Exposure) 2003 and the Australian Communications and Media Authority Section 376 of the Telecommunications Act 1997 when used at a distance of not less than 20 cm from the body. The worst case SAR result is 0.940 W/Kg at GSM1900Mhz.
ROHS DECLARATION
(RESTRICTION OF HAZARDOUS SUBSTANCES)

ZTE declares that the Wireless device is free from hazardous materials and complies with EU directive 2002/95/EC (commonly known as the RoHS Directive) and the amendments.
YOUR PACKAGE CONTAINS THE FOLLOWING:

• Pre-Paid Telstra Wi-Fi 4G device and battery
• Telstra Pre-Paid Next G® SIM card
• AC charger and USB charging cable
• This Getting Started Guide
• Telstra Pre-Paid Welcome Guide
• Manufacturer’s warranty card
• Wi-Fi security card
ACCESSORIES AVAILABLE FOR PURCHASE:

• External Memory Card, available at most consumer electronic stores. Your Pre-Paid Telstra Wi-Fi 4G supports microSDHC cards up to 32GB. By using this device your Pre-Paid Telstra Wi-Fi 4G can also act as an external storage drive when connected via USB.

• External Antenna (connector type TS5).

IMPORTANT SECURITY SETTINGS: SSID AND WI-FI SECURITY KEY (WPA2 KEY)

• The default security settings are unique for your device and are provided on the Wi-Fi security card. Please keep this card in a safe place.

• The security key is case sensitive and should be entered exactly as it is written on the card. Your Wi-Fi security card key is also on the device.
• You can change the SSID (Wi-Fi network name) and Security Key (Wi-Fi password) to your own preferences.

• You need this information to log on to the Pre-Paid Telstra Wi-Fi 4G.

**QUICK REFERENCE SECTION**

<table>
<thead>
<tr>
<th>Wi-Fi home page</th>
<th><a href="http://telstra.wifi.4g">http://telstra.wifi.4g</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>Wi-Fi home page password</td>
<td>password</td>
</tr>
<tr>
<td>Default SSID (Wi-Fi network name)</td>
<td>Supplied on Wi-Fi security card.</td>
</tr>
<tr>
<td>Default Security Key (Wi-Fi password)</td>
<td>10 characters which are case sensitive. Supplied on your security card and on the back of the device under the battery.</td>
</tr>
<tr>
<td>Restore Defaults</td>
<td>Press reset button located under the back cover, next to USB power socket. Press gently with pen tip or pin to reset your device.</td>
</tr>
</tbody>
</table>
YOUR PRE-PAID TELSTRA WI-FI 4G

Power Key
Simply press and hold the power key for three seconds to turn on your Pre-Paid Telstra Wi-Fi 4G.
The device indicator panel shows you the status of your new Pre-Paid Telstra Wi-Fi 4G.

**Charger/USB Port**
Connect to a USB port to charge your Pre-Paid Telstra Wi-Fi 4G and access the microSDHC Memory Card (if fitted). You can also connect to the AC charger supplied to charge and power your Pre-Paid Telstra Wi-Fi 4G.

**microSDHC Memory Card Slot**
Open the flap to insert a microSDHC Memory Card up to 32GB (sold separately).
YOUR PRE-PAID TELSTRA WI-FI 4G

Antenna Port
You can connect an external antenna to boost your signal if required (sold separately). Use the primary port for single port antennas and use the secondary when additional ports are needed.

WPS Quick Access Button
Press and hold down for three seconds to access the Wi-Fi Protected Setup authentication process.
1. Signal strength
2. Number of devices connected
3. Roaming
4. Manual or Automatic connection
5. Battery level indicator
GETTING CONNECTED

1. INSERT SIM CARD

• Your SIM card should already be inside the device. Check to make sure. To remove back cover use thumb catch on the bottom of the device and gently lift off.

• To Insert the SIM card, slide in as shown with the gold chip facing down and the slanted edge on the right. Ensure it is pushed in entirely, so only part of the SIM is visible.
2. INSERT THE BATTERY

3. SWITCH ON YOUR PRE-PAID TELSTRA WI-FI 4G

- Press and hold the power key for 3 seconds to switch the device on.

4. SWITCH ON YOUR COMPUTER OR WI-FI ENABLED DEVICE

- Check your computer or other device has Wi-Fi enabled and search for wireless networks. Refer to your Wi-Fi enabled device manual for further details on searching for wireless networks.
• Select the SSID (Wi-Fi network name) displayed on your security card. This is also displayed on the device screen. Then click connect.

• Enter default security key exactly as shown on the included security card. Note your security key is case sensitive.

You can activate and modify your settings via the Wi-Fi home page at http://telstra.wifi.4g by clicking the link at the bottom of the page. For more information on the Wi-Fi home page see pages 19-20.

5. ACTIVATE YOUR SIM CARD

There are 2 ways to activate your service:

• Activate online via telstra.com.au/activate or

• Call 125 8887 and follow the prompts (from a Non Telstra phone call 13 2200 and say “Pre-Paid”)
Refer to the Telstra Pre-Paid Welcome Guide for further details.

Your Pre-Paid Telstra Wi-Fi 4G is now connected and ready to use.

6. ENDING YOUR SESSION

• Switch your device off, or disconnect via your Wi-Fi network icon status bar.

7. RECHARGING YOUR SIM

• Go to telstra.com/myaccount and follow the prompts.

8. INTERNATIONAL ROAMING

• International Roaming is automatically available, however different charges apply. For a full list of countries and charges go to telstra.com/ppmbb.
CONNECTING AN EXTERNAL ANTENNA

Using an external antenna may be recommended in areas of lower coverage to improve your device performance. TS5 termination antennas are available from your retailer. The device antenna ports are compatible with TS5 antennae.

If you wish to use TS9 compatible antennae, please contact ZTE on 1300 789 475 during business hours EST or visit zte.com.au/telstra/MF91.htm for two free TS5 to TS9 adaptors. When conneting an antenna ensure to insert the connector carefully to avoid damage to your device.

USING A MEMORY CARD (OPTIONAL ACCESSORY)

To use the device as a portable storage drive insert a microSDHC card up to 32GB:

• Open the memory card slot cover on the device.
• Insert the microSDHC card as shown and press gently to click into place.
• Close the memory card slot cover.

• Connect the wireless device to your computer using the USB cable supplied and the memory card will display as an external drive.
WI-FI HOME PAGE

You can activate, check data usage and change the settings of your Pre-Paid Telstra Wi-Fi 4G through your Wi-Fi home page. The home page can only be accessed after connecting via Wi-Fi on your device.

LOGIN TO YOUR WI-FI HOME PAGE

• Open a web browser and enter http://telstra.wifi.4g in the address bar.

• Enter the password shown below in the Admin login field and click OK

   Password: password

For full details on using your Wi-Fi home page click on Help.
CHECK DATA USAGE
• To check your data usage click on ‘My Data Usage’ link on top right hand corner of your Wi-Fi home page.

HOW TO CHANGE WI-FI HOME PAGE PASSWORD
• Go to Settings Tab
• Select Device Security, then select Admin password

HOW TO CHANGE SECURITY KEY (WI-FI PASSWORD)
• Go to Settings Tab
• Select Wi-Fi Settings, then select Security Settings

You can also enable or disable the security key (Wi-Fi password) from being displayed on your device screen by selecting Settings > Wi-Fi Security > Basic Settings.

If changing your password or security key please ensure you keep a record of it and store in a safe place.
## PROBLEM SOLVING

<table>
<thead>
<tr>
<th>Symptoms</th>
<th>Possible Problems/ Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>I cannot access the internet at all</td>
<td>Check the LCD display status. Make sure you have network coverage in your area. Check that your SIM card is active and enabled with data services. Please wait 1–2 minutes for the device to initialize. Confirm there is available credit and that no other internet connections are active. Also try switching your device off and on and restarting your PC or Wi-Fi device.</td>
</tr>
<tr>
<td>The download or upload speeds are very slow</td>
<td>The speed is dependent on signal strength. Check your signal strength and network type.</td>
</tr>
<tr>
<td>I secured my device and have lost my password(s)</td>
<td>Reset your device to factory defaults to erase all stored passwords and encryption settings. From the powered up state: Press the reset button under the back cover, next to the USB socket. Press gently with a pen tip or pin. Your default security key is printed on your security card and on the back of the device under the battery.</td>
</tr>
</tbody>
</table>
### Symptoms and Possible Problems/Solutions

<table>
<thead>
<tr>
<th>Symptoms</th>
<th>Possible Problems/ Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>My battery has not charged while in use and connected to the charger</td>
<td>In low coverage or high data transfer modes the internal temperature of the device can rise above 45°C. In these conditions the battery cannot be charged due to safety limits with Li-ion battery technology.</td>
</tr>
<tr>
<td>The signal indicator is always low</td>
<td>This indicates poor reception. Try moving the device to another location near the window.</td>
</tr>
</tbody>
</table>

### Warranty and Support

- All calls and support for PIN numbers, SIM card registration, account and billing information, network services and other general enquiries should be directed to Telstra.
- See your warranty card for warranty and service information.
### TECHNICAL SPECIFICATIONS

<table>
<thead>
<tr>
<th>Specification</th>
<th>Details</th>
</tr>
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<tbody>
<tr>
<td>Network and Frequency Band</td>
<td>LTE 1800/2600 MHz</td>
</tr>
<tr>
<td></td>
<td>UMTS/HSPA+ 850/900/2100 MHz</td>
</tr>
<tr>
<td></td>
<td>GPRS/EDGE 850/900/1800/1900 MHz</td>
</tr>
<tr>
<td>Wi-Fi working range</td>
<td>approx 25m radius in free space</td>
</tr>
<tr>
<td>Wi-Fi Connections</td>
<td>supports up to 5 users</td>
</tr>
<tr>
<td>Dimensions (W×H×D)</td>
<td>100 x 58 x 16mm</td>
</tr>
<tr>
<td>Weight</td>
<td>105g</td>
</tr>
<tr>
<td>microSD™ or microSDHC™ card</td>
<td>Up to 32GB</td>
</tr>
<tr>
<td>External Antenna Port</td>
<td>Dual TS5</td>
</tr>
<tr>
<td>Battery</td>
<td>2300mAh Li-ion</td>
</tr>
<tr>
<td>Standby time (low power mode)</td>
<td>up to 100 hours</td>
</tr>
<tr>
<td>Working time</td>
<td>up to 4 hours, depending on usage and network conditions.</td>
</tr>
<tr>
<td>Operating Systems</td>
<td>Windows® 8, Windows® RT, Windows® 7, Vista and XP. 32 and 64 bit. Mac OS 10.5.8 and above.</td>
</tr>
</tbody>
</table>
EXTRA BITS
YOU SHOULD KNOW

COVERAGE

Coverage depends on your location, device and whether your device has an external antenna attached. Visit telstra.com/mobilebbcoverage to check if you are covered.

NETWORK LOCK

• Your wireless device is locked to the Telstra network.
• When you insert a non-Telstra SIM card you are presented with unlock instructions.
• Contact Telstra to obtain your 16 digit unlock code.
• An unlocking fee may apply.
• 5 incorrect attempts will block the unlock process and the device will then only work with a Telstra SIM card.
• Contact Telstra for more information.
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FOR MORE INFORMATION
CALL 125 8880 or FROM A NON-TELSTRA PHONE,
CALL 13 2200 AND SAY “PRE-PAID”
VISIT telstra.com/ppmbb
VISIT A TELSTRA STORE OR PARTNER