Bad Debts


Latest Revision: The revision bar (|) identifies changes to the previous version of this bulletin dated August 2015. For a summary of the changes, see Latest Revision at the end of this document.

This bulletin explains how to calculate and claim adjustments or refunds of tax or security paid or remitted on transactions written off as bad debts for carbon tax, motor fuel tax, provincial sales tax (PST) and tobacco tax.

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Overview

If you extend credit to a customer, you may be required to pay or remit the tax due on the transaction before you collect the tax from your customer. If that customer’s account later becomes uncollectible and is written off as a bad debt, you may be eligible to claim an adjustment on your tax return or apply for a refund for the amount of tax that you paid or remitted to us but did not collect from your customer.
Please note: if you are applying for a refund, we cannot issue a refund of less than $10.

Where applicable, references to tax in this bulletin also apply to security (i.e. an amount equal to the amount of tax that would have been collected if fuel or tobacco was sold to a purchaser for the purchaser’s own use).

References to transaction in this bulletin includes:
- the sale of goods, software, fuel and tobacco,
- the lease of goods, and
- the provision of accommodation, legal services, telecommunication services and related services.

Calculating a Bad Debt Adjustment or Refund

No Payment Received
If you paid or remitted the full amount of tax due on a credit transaction for which you received no payment, and the account is written off as a bad debt, you may claim the full amount of tax paid or remitted for that transaction. For example, if you paid or remitted $34.09 in tax and received no payment on the transaction, you may be entitled to an adjustment or refund of $34.09.

Partial Payment Received
If you paid or remitted the full amount of tax due on a credit transaction for which you received only a portion of what is owed before writing the account off as a bad debt, you may claim a proportional adjustment or refund of the tax paid or remitted for that transaction (see the formula and examples below).

For the purpose of claiming a bad debt adjustment or refund, apply any payments received from your customer against the oldest transactions first, and exclude any interest charges or service charges related to financing.
Formula for Calculating Partial Payment Adjustment or Refund
You calculate the amount of the proportional tax adjustment or refund on a bad debt transaction as follows:

\[
\text{Tax paid or remitted on the transaction} \times \frac{\text{The amount of money remaining on the transaction that was written off as uncollectible, not including interest charges or services charges related to financing}}{\text{The total amount payable on the transaction including all applicable taxes, not including interest charges or services charges related to financing}}
\]

For purchases of goods, the total amount payable includes all taxes, including the GST if applicable, and all charges for shipping, duty, or any other charges payable by your customer to obtain title to the goods, but does not include any interest charges or service charges related to financing.

**Example 1 – Provincial Sales Tax (PST)**

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total amount of sale</td>
<td>$470.40</td>
</tr>
<tr>
<td>($380 purchase price, $40 taxable shipping, $29.40 PST, $21 GST)</td>
<td></td>
</tr>
<tr>
<td>Received on account/paid by your customer</td>
<td>$100.00</td>
</tr>
<tr>
<td>Amount being written off ($470.40 - $100)</td>
<td>$370.40</td>
</tr>
<tr>
<td>PST adjustment or refund</td>
<td>$29.40 X $370.40 = $23.15 $470.40</td>
</tr>
</tbody>
</table>

**Example 2 – Motor Fuel Tax and Carbon Tax**

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total amount of sale</td>
<td>$1,288.04</td>
</tr>
<tr>
<td>($1,000 diesel purchase, $150 motor fuel tax, $76.70 carbon tax, $61.34 GST)</td>
<td></td>
</tr>
<tr>
<td>Received on account/paid by your customer</td>
<td>$500.00</td>
</tr>
<tr>
<td>Amount being written off ($1,288.04 - $500)</td>
<td>$788.04</td>
</tr>
<tr>
<td>Motor fuel tax adjustment or refund</td>
<td>$150.00 X $788.04 = $91.77 $1,288.04</td>
</tr>
<tr>
<td>Carbon tax adjustment or refund</td>
<td>$76.70 X $788.04 = $46.93 $1,288.04</td>
</tr>
</tbody>
</table>
Example 3 - Tobacco Tax

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total amount of sale</td>
<td>$60.90</td>
</tr>
<tr>
<td>($28 tobacco product, $30 tobacco tax, $2.90 GST)</td>
<td></td>
</tr>
<tr>
<td>Received on account/paid by your customer</td>
<td>$20.00</td>
</tr>
<tr>
<td>Amount being written off ($60.90 - $20)</td>
<td>$40.90</td>
</tr>
<tr>
<td>Tobacco tax adjustment or refund</td>
<td>$20.15</td>
</tr>
</tbody>
</table>

Claiming a Bad Debt Adjustment or Refund

Adjustment – With a Tax Return

If you are a business that submits tax returns for carbon tax, motor fuel tax, PST or tobacco tax, you may claim a bad debt adjustment on your tax return.

For PST, you must claim the bad debt adjustment on your PST return for the reporting period in which you wrote off the amount owing as unrealizable or uncollectible. If you do not claim the adjustment in the same reporting period, you cannot claim an adjustment on a later reporting period; you must apply for a refund. This restriction does not apply to claiming bad debt adjustments on carbon tax, motor fuel tax or tobacco tax returns.

To claim a bad debt adjustment, complete the following on your tax return.

For PST, see the Guide to Completing the PST Return.

For carbon tax:

- if you are a collector, please use line 11a (bad debt write-offs) on your Carbon Tax Return – Collectors (FIN 175)
- if you are a natural gas retail dealer, please use line 7a (bad debt write-offs) on your Carbon Tax Return – Natural Gas Retail Dealers (FIN 106)
For **motor fuel tax:**

- if you are a collector, please use tab FTG-7 or FTD-7, reason code 4, on your *Motor Fuel Generic Tax Return*, and
  - if you are claiming a bad debt adjustment for clear gasoline or clear diesel fuel sold **within the South Coast British Columbia transportation service region**, you also need to claim the bad debt on line 8 (tax adjustments) for the South Coast British Columbia Transportation Tax portion, and line 4 (tax adjustments) for the Provincial Fuel Tax portion, on your *South Coast British Columbia Transportation Tax Return* (**FIN 427**)
  - if you are claiming a bad debt adjustment for clear gasoline or clear diesel fuel sold **within the Victoria regional transit service region**, you also need to claim the bad debt on line 8 (authorized adjustments) on your *British Columbia Transit Tax Return (Victoria)* (**FIN 450**)

For **tobacco tax**, please use line 9 (bad debt claims) on your *Collector’s Return* (**FIN 125**).

You must keep supporting documentation for any adjustments you claim (for detailed information, see Supporting Documentation below).

**Refund – Without a Tax Return**

If you are a business that is not required to submit tax returns, or if you are a PST collector and it is too late to make an adjustment to your PST return (see above), you may apply for a refund of the tax paid or remitted but not collected on transactions written off as bad debts.

**Applying for a Refund – PST, Carbon Tax or Motor Fuel Tax**

To claim a bad debt refund, complete and submit the appropriate form below along with a cover letter and all of the required supporting documentation (for detailed information, see Supporting Documentation below).

For a bad debt refund of:

- **PST**, complete an *Application for Refund – General* (**FIN 355**)
- **Carbon tax**, complete an *Application for Refund of Carbon Tax Deputy Collector or Retail Dealer* (**FIN 143**)
- **Motor fuel tax**, complete an *Application for Refund of Motor Fuel Tax Deputy Collector or Retail Dealer* (**FIN 152**)

Each application **must include:**

- a cover letter, signed by a director or authorized employee, that contains a statement confirming:
- either no payment or only partial payment was received on the account,
- the amount of tax for which you are claiming a refund has been written off as a bad debt and, in your opinion, is not collectable, and
- if a payment is received, in whole or part, on the bad debt account after obtaining a refund, the tax due will be remitted on the payment that was received (see Recoveries Made After Receiving a Bad Debt Adjustment or Refund below), and
  - supporting documentation (see Supporting Documentation below).

Submit your application, cover letter and supporting documentation to the address on the form.

**Applying for a Refund – Tobacco Tax**
To claim a bad debt refund of tobacco tax, please contact us at CTBTaxQuestions@gov.bc.ca for information.

**Supporting Documentation**

**Supporting Documentation for Bad Debt Adjustments on Tax Returns**
If you are claiming a bad debt adjustment on your motor fuel tax or tobacco tax return, you must submit supporting documentation either with your return, or, if you file your returns electronically, by mail to the following address:

**Motor Fuel Tax:**
Ministry of Finance  
Fuel and Carbon Tax Section  
PO BOX 9447 Stn Prov Govt  
Victoria BC  V8W 9V7

**Tobacco Tax:**
Ministry of Finance  
Tobacco Tax Section  
PO BOX 9442 Stn Prov Govt  
Victoria BC  V8W 9V4

You are not required to submit supporting documentation for bad debt adjustments on PST or carbon tax returns, but you must keep the supporting documents for your records. We may contact you to request these documents to verify adjustment amounts claimed or they may be requested during an audit.

**Supporting Documentation for Bad Debt Refunds**
If you are claiming a bad debt refund, you must include the following information with your refund application:
a schedule that lists the following information for each account that has been written off as a bad debt:
- the name and address of the account holder,
- the date of each transaction,
- the full amount of each transaction,
- the tax invoiced on each transaction, and
- the amount of payment, if any, received towards each transaction,

- copies of each unpaid invoice,
- copies of the accounts receivable ledger or statement of account for each account written off, showing entries for each transaction, interest and service charges and payments received, if any, and
- copies of general ledger entries showing the write off of each account as a bad debt.

**Please note:** A refund claim will not be processed if the application is incomplete or any of the above required supporting documentation is not provided.

**Recoveries Made After Receiving a Bad Debt Adjustment or Refund**

If you receive any payment on a bad debt account (i.e. a bad debt recovery) and you have already claimed an adjustment or received a refund, you must remit the tax based on the proportional amount of the recovery.

To calculate how much tax you must remit, recalculate the amount of your adjustment or refund as though the recovery had been received before you wrote the account off as a bad debt. Then, subtract this revised adjustment or refund amount from the amount you have already claimed or received, to arrive at the amount you must remit on the recovery.

For example, if you recover an additional $25 on the bad debt written off in Example 1 above, recalculate the amount of your adjustment or refund as shown in Example 4 below.
Example 4 – Payment received after refund or adjustment

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total amount of sale</td>
<td>$470.40</td>
</tr>
<tr>
<td>($380 purchase price, $40 taxable shipping, $29.40 PST, $21 GST)</td>
<td></td>
</tr>
<tr>
<td>PST originally remitted</td>
<td>$ 29.40</td>
</tr>
<tr>
<td>Received on account ($100 original payment plus $25 additional recovery)</td>
<td>$125.00</td>
</tr>
<tr>
<td>Revised amount being written off ($470.40 - $125)</td>
<td>$345.40</td>
</tr>
<tr>
<td>PST adjustment or refund</td>
<td>$21.59</td>
</tr>
<tr>
<td>$29.40 X $345.40 / $470.40</td>
<td></td>
</tr>
<tr>
<td>Initial refund or adjustment (see Example 1 above)</td>
<td>$23.15</td>
</tr>
<tr>
<td>Revised refund or adjustment</td>
<td>- $21.59</td>
</tr>
<tr>
<td>PST to be remitted</td>
<td>$  1.56</td>
</tr>
</tbody>
</table>

You must remit the tax due on the recovery as follows:

- For PST, if you file PST returns, you must add the amount to box B to remit the tax due on your next PST return. If you do not file PST returns, you must remit the tax due on or before the last day of the month following the month that the recovery was made using a Casual Remittance Return (FIN 405).
- For carbon tax, motor fuel tax and tobacco tax, you must remit the tax due on your next return.

**Time Limit for Claiming a Refund**

The following time limits apply for claiming a refund of tax for bad debts:

- The bad debt must be written off within four years of the date you paid or remitted the tax, and
- We must receive your refund claim within four years from the date the bad debt was written off.

For example, you extended credit to a customer for a sale on April 12, 2013 and remitted the PST due on that sale on May 31, 2013. The purchaser never paid the amount owing. To apply for a refund, you must write off the bad debt by May 31, 2017. If you wrote the bad debt off on September 15, 2015, we must receive your refund claim by September 15, 2019.
Independent Sales Contractors

If you are an independent sales contractor of a direct seller seeking a refund of tax remitted following the sale of an exclusive product which you wrote off as a bad debt, please see Bulletin PST 004, Direct Sellers and Independent Sales Contractors.

Need more info?

Online:  gov.bc.ca/salestaxes
Toll free in Canada:  1 877 388-4440
E-mail:  CTBTaxQuestions@gov.bc.ca

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The information in this bulletin is for your convenience and guidance and is not a replacement for the legislation.

Latest Revision
October 2015
- Updated information on the time limits for claiming a refund of tax for bad debts.
- Corrected the date in the refund example that explains when a refund claim must be received.

References:  Carbon Tax Act, sections 38 and 42; Carbon Tax Regulation, section 24; Motor Fuel Tax Act, sections 21 and 26; Motor Fuel Tax Regulation, section 3.1; Provincial Sales Tax Act, sections 159 and 166; Provincial Sales Tax Exemption and Refund Regulation, sections 134 and 145; Tobacco Tax Act, sections 16 and 19; Tobacco Tax Regulation, section 22.