CONSUMER LOAN AND SECURITY GENERAL TERMS

Clause 1: Understanding and interpreting this Agreement
We use ordinary words where possible. But sometimes we have to use “legal” words or terms because there is no ordinary word with the same meaning. To help you, we have added some explanations in italics. Also, some of the ordinary words we use have special meanings in this Agreement. We explain some legal and ordinary words, and set out the rules for interpreting this Agreement, in the Dictionary (clause 15).

Clause 2: Getting your Loan
2.1 When we will make the Loan to you
We will make the Loan in one amount once you have signed and returned this Agreement to us and given us all the other information and documents we have asked for.

2.2 When we will pay the Loan money to someone else
We will make the Loan to you, unless you have told us you need the Loan to repay another person (for example, to manage debts you already have with another bank). In that case, we can choose to pay the other person directly.

Clause 3: Paying us back
3.1 You have to pay the Loan back on time with interest and fees
(a) You promise to:
   (i) pay us back the Loan in full, plus all accrued and unpaid interest on the Loan calculated at the Annual Interest Rate, and all other fees, charges and other amounts due to us under this Agreement; and
   (ii) pay us the amounts (each a Payment Amount) on each of the dates and at the intervals (the Payment Dates) set out in the SCHEDULE OF PAYMENTS in the Commercial Terms. (Those Payment Dates and/or Payment Amounts will only change if you ask us to alter the length of the Loan and we agree to do that, or if we increase our fees or the Annual Interest Rate under clause 12.2(b)(iii)).
(b) We calculate and charge interest on the Loan on each Payment Date by multiplying:
   - the average unpaid daily balance of the Loan for the period ending on that Payment Date (and starting on the day immediately after the prior Payment Date); by
   - the average period interest rate.

3.2 How should you pay us?
You must pay us the full amount due on each Payment Date (that is, you will not deduct or “set off” any amounts from the amount that you pay). You must pay that amount by 3.00 pm in New Zealand dollars to the account we have advised by direct debit, unless we have agreed otherwise. If a Payment Date is not a business day, you must pay on the next business day.

3.3 What happens if you pay us back early?
(a) You can pay the Loan back early by paying us the Full Prepayment Amount. The Full Prepayment Amount will be no more than the total of:
   (i) the unpaid Loan principal (that is, the remaining unpaid balance), plus accrued and unpaid interest and costs and all other amounts due to us under any Relevant Document; and
   (ii) any administrative costs we incur due to your prepayment; and
   (iii) an amount equal to our reasonable estimate of our loss arising from your prepayment (if any) -- that is, a loss that relates to differences in interest rates minus a refund of any consumer credit insurance premium you have already paid that relates to the remainder of the Loan period that we have financed under this Agreement (if any).
(b) Our reasonable estimate of our loss will not be any more than the amount calculated using the formula set out in regulation 9 or regulation 11 of the Credit Contracts and Consumer Finance Regulations 2004.
(c) If you don’t want to pay your Loan in full, but do want to pay us an extra amount on top of your scheduled payments, please contact us first as we can choose not to accept that extra payment (which we call a Part Prepayment). If we do accept a Part Prepayment:
   • you should be aware that it will not reduce the amount of interest you pay us overall.
   • you will be charged interest on the extra amount, at the Annual Interest Rate.
   • you must pay the extra amount by 3.00 pm on the next business day.
   • we might change the SCHEDULE OF PAYMENTS in the Commercial Terms or we might refinance the Loan (that is, ask you to enter into a new loan to repay the Loan and other amounts due). In that case, you will also have to pay one of the fees listed in the “Modifications” section in the Fee Schedule.
(please note: This clause does not apply if you exercise your right to cancel this Agreement in accordance with the section headed “Your right to cancel” on page 2 of the Commercial Terms).

Clause 4: You give us a security interest in the Goods
4.1 You give us a security interest
(a) You grant us a security interest in the Goods to secure payment of the Secured Debt.
(b) You agree that each Related Security Agreement that you give secures all of your obligations, and any Guarantor’s obligations, under this Agreement. The Guarantor agrees that each Related Security Agreement that he or she (or it) gives secures all of your obligations, and the Guarantor’s obligations, under this Agreement. We can exercise any of our rights under this Agreement and any other Related Security Agreement separately or at the same time.

4.2 You will give effect to your promises
You promise to sign and deliver to us all documents we ask for, and to do anything else we appropriately request, at your cost and in a timely manner, to give effect to your promises and the rights we are intended to have under this Agreement or a Related Security Agreement.

4.3 How this security interest can be released
This Agreement, and each security interest created under it, continues as a separate security until we agree that it has been unconditionally released in writing, and is not affected if any Relevant Document is not legally effective for any reason (and in that case we are not liable to you in any way, even if your rights are affected).

4.4 Your promises in relation to the Goods
On each day of this Agreement, you promise us that:
(a) the Goods are and will remain in your possession in New Zealand;
(b) you alone own the Goods legally and beneficially (that is, they will not be owned by a trust);
(c) you have not given and will not give a security interest in the Goods to anyone other than us;
(d) you will not sell, lease, sub-lease or unreasonably part with possession or otherwise dispose of any Goods;
(e) you will not do or fail to do anything that will reduce the value of the Goods or affect the value of our security interest in the Goods in a material way;
(f) you will not change your name without giving us at least 14 days’ prior notice;
(g) you will keep the Goods insured against all risks that should sensibly be insured against for the full replacement value (unless we agree to a lesser amount) with our interest as lender noted on the policy. (If you don’t organise this insurance we can do it as your agent at your cost under clause 12.3);
(h) you will hold any money you receive under the insurance policy relating to the Goods on trust for us and use it to pay Secured Debt immediately if we ask you to; and

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MARAC, a division of Heartland Bank Limited, 35 Teed Street, Newmarket, Auckland 1023.
Clause 5: What happens if you do not pay us what you owe on time?

5.1 If you do not pay us on time, we will charge you extra interest
   (a) If you do not pay an amount when it is due (under clause 3 above), we will charge you interest at the Default Interest Rate on the amount which is due and unpaid while the payment default continues. The Default Interest Rate is a rate equal to the Annual Interest Rate at the time of the default plus 6 per cent per annum.
   (b) Default interest accrues daily, both before and after judgment, for the period from the due date for payment until the actual date of payment. (This means that default interest is added on the overdue amount as soon as it becomes due until you pay us.)

If you do not pay on time:
   • this will cause an Event of Default (see Clause 6 below)
   • we can charge you extra fees (see Clause 9 below)

Clause 6: Events of Default and our enforcement rights

6.1 Events of Default
There will be an Event of Default if any of the following things happen, whether or not it was within your or the Guarantor's control:

(a) Non-payment
   you do not pay us any Secured Debt or any other amount you owe us, or the Guarantor does not pay us any Guaranteed Debt, when it is due under a Relevant Document, unless the non-payment is caused solely by the failure of the payment system which is beyond your control and we receive payment within 2 days of its due date; or

(b) Breach of obligations
   you do not perform your obligations or you fail to keep any of your promises under a Relevant Document (this includes any Related Security Agreement) and you do not remedy that failure to our satisfaction within 5 business days after we have notified you of that failure, or the Guarantor does not perform its obligations under a Relevant Document and does not remedy that failure to our satisfaction within 5 business days after we have notified him or her (or it) of that failure; or

(c) Untrue statement
   any statement you or the Guarantor have made in relation to a Relevant Document is or was misleading or is materially untrue; or

(d) Legally ineffective documents
   (i) a Relevant Document is not legally effective against you or the Guarantor; or
   (ii) you, the Guarantor or someone else disputes the legal effectiveness of a Relevant Document;

(e) Bankruptcy (etc)
   (i) we reasonably believe that you are unable to pay your debts as they fall due or bankrupt or insolvent, or you are deemed to be unable to pay your debts as they fall due or bankrupt or insolvent under any law; or
   (ii) we reasonably believe that the Guarantor is unable to pay his or her (or its) debts as they fall due or is bankrupt or insolvent, or the Guarantor is deemed to be unable to pay his or her (or its) debts as they fall due or is deemed to be bankrupt or insolvent under any law; or

(f) Enforcement
   (i) another person takes enforcement action against your property, or the Guarantor's property, including any Goods, and that enforcement action continues after five business days; or
   (ii) another person appoints an insolvency official (for example, a receiver, trustee, manager, administrator or similar officer) to any of your property, including any Goods, or to the Guarantor or any of the Guarantor's property; or

(g) Goods at risk
   we reasonably believe that the Goods are at risk of being seized or being dealt with in breach of this Agreement or another Relevant Document in a way that would have a material and adverse effect on our rights under a Relevant Document; or

(h) Cross-default
   an event happens which has the same effect as an event of default or termination (no matter what it is called) under another Relevant Document.

6.2 Our rights if there is an Event of Default
We have all the following rights if an Event of Default happens, to the extent the law allows:

(a) We can, at any time, by notice to you, declare all or any part of the Secured Debt or any other amount owing under the Relevant Documents to be immediately due and payable. (This means we can tell you to pay us the whole amount of the Loan principal, plus all unpaid interest, fees and charges and other amounts you owe us, immediately)

(b) We can take possession of the Goods, appoint a receiver to the Goods, sell the Goods and do anything you can do in relation to the Goods (but we do not accept any of your obligations in relation to the Goods and neither we nor anyone acting for us is liable to account to you or anyone else as a mortgagee in possession of the Goods). We are not liable to you or to the Guarantor under any circumstances for any loss or damage to the Goods, or for any defect in or failure of the Goods, that you or the Guarantor suffer or experience as as a result of us, a receiver we appoint or our agent taking any action under this clause, or otherwise under this Agreement.

(c) Each security interest created under any Related Security Agreement will become immediately enforceable. (This means that if this Loan is secured over any property then we can take and sell the property and use the proceeds of sale to pay down the Loan or appoint a receiver to do that, among other things.)

(d) We have all other rights given to us by law and in any Relevant Document.
(b) The Guarantor's obligations under sub-clause (a) are not reduced, cancelled or changed by anything unless we agree to the reduction, cancellation or change in writing and sign that agreement. It does not matter if this Agreement or any other document is invalid or unenforceable or if the Borrower is not bound by the terms of this Agreement or any other document. We are not in any circumstances liable to the Guarantor, even if the Guarantor's ability to be reimbursed by the Borrower is affected by something we do or do not do. This Agreement and each of the Guarantor's obligations under this Agreement remain in full effect until we sign an unconditional discharge of the Guarantor's obligations under this Agreement. (This means that the Guarantor is legally responsible for all amounts the Borrower owes us - no matter what - until we sign a piece of paper saying the Guarantor has no further responsibilities.)

Note that the Guarantor makes extra promises under clause 4 (You give us a security interest in the Goods).

Clause 9: Costs and fees

9.1 Costs and fees
(a) You must reimburse us or pay directly any cost that we properly incur, plus each fee that we charge you in connection with a Relevant Document, immediately on demand and on a full indemnity basis. This includes costs or fees in connection with the entry into, changes to, disclosures under, and the exercise of rights under a Relevant Document.
(b) We have set out details of our fees and charges in the Commercial Terms. Please note that we can change some of the fees in the Fee Schedule under clauses 12.2. We will notify you of any changes as soon as we can in the particular circumstances.

Clause 10: Our extra rights and protections

10.1 When we are not liable
We are not liable in respect of any loss or damage that results from us exercising, trying to exercise or not exercising our rights under this Agreement or at law, unless the law holds us liable.

10.2 We are free to enforce our rights as we choose
We can enforce our rights as we choose to, in any order, under:
(a) any security interest, guarantee or other entitlement that we hold at any time; or
(b) any money or property that we hold or may receive at any time.

10.3 Our right to "set off"
(a) You agree that we can use any funds you have deposited or invested with us (or which we otherwise owe you) to pay down the amount of any unpaid debt which is overdue under a Relevant Document at any time.
(b) The Guarantor agrees we can use any funds which he or she (or it) has deposited with us (or which we otherwise owe the Guarantor), to pay down the amount of any unpaid debt which is overdue under a Relevant Document at any time.

10.4 Our remedies and waivers
(a) You and the Guarantor must meet your obligations under this Agreement in a timely manner. We can take the time we need to exercise our rights, and we do not give up our rights if we do not act quickly or take all steps to enforce our rights at once.
(b) The only time we give up any of our rights is if we agree to do so in a signed, written agreement.

10.5 Our remedies accumulate
The rights we have under the Relevant Documents accumulate and are in addition to the rights we have at law.

Clause 11: Assignment

11.1 The Lender
We can choose to assign or transfer any of our rights or obligations under this Agreement without your or the Guarantor's consent:
(a) to any person whom we genuinely believe can perform all of our obligations under this Agreement; or
(b) if we believe it is sensible or necessary to do so to comply with the law (including statutes, directives, case law or official guidance), and each of our assignees and transferees has the same rights against you and each Guarantor under the Relevant Documents as if it were named in this Agreement as the Lender.

11.2 Borrower and Guarantor
(a) You cannot assign or transfer any of your rights or obligations under this Agreement without our prior written consent.
(b) The Guarantor cannot assign or transfer any of his or her (or its) rights or obligations under this Agreement without our prior written consent.

Clause 12: Other important things to note

12.1 If there are multiple Borrowers or Guarantors
(a) If there is more than one Borrower, each Borrower has joint and several liability. That means we can sue all Borrowers together, or any Borrower by itself, for the full amount owed to us.
(b) If there is more than one Guarantor, each Guarantor has joint and several liability. That means we can sue all Guarantors together, or any Guarantor by itself, for the full amount owed to us.

12.2 Changes to this Agreement
(a) No change to this Agreement will be effective unless the change is made in writing and is signed by us, you and the Guarantor (if there is a Guarantor), except for the changes listed in sub-paragraph (b) below.
(b) The following changes will be effective on the date we tell you they are effective (although we will give you as much prior notice as we reasonably can in the particular circumstances):
(i) Changes to comply with law: We can make any changes to the Agreement that we believe are sensible or necessary to make in order to comply with the law, including statutes, directives, case law or official guidance.
(ii) Changes to fees you must pay: We can increase any of the fees you have to pay us if our underlying costs increase (for example, if a third party providing collection services charges us more to provide those services) so that we can maintain our rate of return on the Loan.
(iii) Changes to the Annual Interest Rate: We can increase the Annual Interest Rate you pay if our costs of borrowing materially increase at any time due to a change in funding market conditions, or on any Payment Date that falls 60 months or more after the day you receive the Loan under clause 2.1 if this is necessary for us to maintain our rate of return on the Loan.
(iv) Changes to our Privacy Statement: We can change our Privacy Statement under clause 14.1.

12.3 When we can do things on your behalf
You promise to do all the things you have said that you will in this Agreement in a timely manner. You appoint us as your agent to do (at your expense) anything that you have to do under this Agreement, or that we believe is necessary to protect our rights under this Agreement or in relation to the Goods, and you cannot undo this appointment. This includes arranging any insurance for the Goods at your expense if you fail to keep your promise to do so under clause 4.4(g). You confirm anything we do as your agent under this Agreement. However, we cannot take security over your property, or property you acquire rights in (including property you lease), after the date of this Agreement using this right.

12.4 You agree to give up some of your rights under the PPSA
You agree to give up some of your rights under Part 9 of the PPSA (which deals with the enforcement of security interests in personal property). This means you agree not to receive a statement of account under section 116, you agree not to receive our proposal to retain any Goods under section 120(2), and you agree not to receive a copy of a verification statement under section 148 relating to any financing statement or financing change statement that we register in connection with our security interest in the Goods.

12.5 When part of the Agreement does not legally “work”
If any part of this Agreement is illegal, invalid or unenforceable, the other parts of the Agreement will still be legal, valid and enforceable.

12.6 Lender does not have to sign
You and the Guarantor agree that we can enforce our rights, and hold you both to your promises and obligations, under a Relevant Document even if we have not signed the Relevant Document for the purposes of the Contracts (Privy) Act 1982.

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14.4 Your rights to your information
You and the Guarantor have the right to access and request correction of information we hold about you, and full details of every organisation to whom we have disclosed information about you, by contacting us on 0800 85 30 30.

Clause 15: Dictionary
Some of the terms used in this Agreement are defined in the “Commercial Terms”. Otherwise:

accrued (interest) interest which is calculated and grows on the principal amount of the Loan
Agreement these General Terms and the Commercial Terms (including the Fee Schedule)
Annual Interest Rate the rate stated in the “Annual Interest Rate” section on page 1 of the Commercial Terms (or the updated Annual Interest Rate if we have updated it in accordance with clause 12.2(b)(iii))
assign to pass rights to another person (but not obligations)
bankrupt includes the bankruptcy of, and entry into any “non-asset procedure” (which is an alternative to bankruptcy) by an individual Borrower or Guarantor and the dissolution, liquidation, receivership, administration and winding-up of any other Borrower or Guarantor
Borrower the person or persons named as a “Borrower” on the front page of the Commercial Terms
business day a day (other than a Saturday, Sunday or public holiday observed in New Zealand) on which registered banks are opened for general banking business in New Zealand
Commercial Terms the terms set out under the heading “Commercial Terms” at the beginning of this Agreement
cost includes all commissions, charges, losses, expenses (including legal fees on a solicitor and own client basis) and taxes that we incur
default includes any obligation you have to us now or in the future in any capacity relating to the payment of money
Default Interest Rate is defined in clause 5.1 as the higher of the rate per annum equal to (a) the Annual Interest Rate at the time of the default plus 6 per cent per annum and (b) 18 per cent per annum (as amended under clause 12.2(b)(iv))
dispose includes any assignment, transfer, lending arrangement, variation of terms, lease, sub-lease and sale and anything that has the same effect as any of those things
due owed to us on a specific date
Event of Default any event listed in clause 6.1 and any other circumstance that is likely to be such an event if we give you notice, or if time passes, or if another requirement is met
financing statement has the meaning given in the PPSA
financing change statement has the meaning given in the PPSA
Goods (a) all “Goods” specified on page 1 of the Commercial Terms;
(b) all other property, including any after-acquired property, which you agree is “Goods” for the purposes of the Relevant Documents;
(c) all attachments, accessories, replacements or spare-parts relating to the property in paragraphs (a) and (b); and
(d) all of your present and future right, title and interest (legal and equitable) in all documents of title relating to, and proceeds of, the property described in paragraphs (a) – (c) above
Guaranteed Debt in relation to the Guarantor, all debt of the Borrower and (if relevant) each other Guarantor to us, including the unpaid principal amount of the Loan, plus all accrued and unpaid interest and costs relating to it and all other amounts due to us under any Relevant Document

liable legally responsible

Loan the principal amount that we pay you under this Agreement (the "Amount of Credit" listed on page 1 of the Commercial Terms) and, depending on the context, may also include all accrued and unpaid interest and fees and charges relating to the principal amount payable under this Agreement

Paymount Amount is defined in clause 3.1(ii)

Payment Date is defined in clause 3.1(ii)

person an individual and any entity, such as a company, whether or not it exists as a separate "person" at law

PPSA the Personal Property Securities Act 1999

principal the principal amount of the Loan is the amount you borrow from us (this does not include accrued interest or fees relating to the Loan)

Property includes any legal or present and future property, revenue and rights, and any legal or equitable interest in it

Related Security Agreement each security agreement, guarantee or other agreement or document (present or future) that is (a) expressed to be a security for the Loan; or (b) that you and we otherwise agree in writing is a "Related Security Agreement" for the purposes of this Agreement.

Relevant Documents this Agreement, each Related Security Agreement and each other agreement (present or future) evidencing or relating to the Secured Debt

Schedule of Payments the SCHEDULE OF PAYMENTS on page 1 of the Commercial Terms

Secured Debt the Loan, and all other debt you and the Guarantor owe us under any Relevant Document (including future advances for the purposes of sections 71 and 72 of the PPSA)

security interest an interest in personal property that, in substance, secures payment or performance of an obligation

sue take legal action (such as taking you to court)

unpaid (interest) interest which, at a particular time, is due but has not been paid or which has not been added to the principal amount of the Loan at that time

we (or us) the Lender, i-finance, a division of Heartland Bank Limited

you the Borrower or, if there is more than one Borrower, all Borrowers equally

INTERPRETING THIS AGREEMENT

The Agreement must be interpreted using the following rules (unless it would not make sense to do so):

• Ignore all headings, bolded text and italicised text when interpreting this Agreement.

• Where we have provided an explanation of a legal word (in brackets), the legal word or phrase takes priority over the explanation.

• Where we refer to one thing (the singular), we include multiple things (the plural), and the other way around.

• Where we define a word or expression in the Dictionary or in the Commercial Terms, then other grammatical forms of that word or expression have corresponding meanings.

• Where we refer to any statute, we include all future versions of it, including all changes to it, all re-enactments or replacements of it, and all regulations and orders in-council made in connection with it.

• Where we refer to you, or to a Guarantor, we include any person that legally takes over your or the Guarantor's responsibilities or rights, or both.

• Where we refer to the Lender (or "we" or "us"), we include any person that legally takes over our responsibilities or rights, or both. This includes any of our transferees or assignees under clause 11.1.

• Nothing in this Agreement should be interpreted as an agreement that a security interest under this Agreement or a Related Security Agreement attaches (for PPSA purposes) at a later time than the time specified in the PPSA, or as an agreement to subordinate a security interest under this Agreement in favour of any person.